

Accountable Care Collaborative

Phase III

Performance Measurement and Member Engagement
Subcommittee

12/15/2022



Agenda

1. Preparing for ACC Phase III
2. ACC Phase III Overview
3. Priority Initiatives and Discussion
 1. Member Communications and Support
 2. Accountability for Equity and Quality
4. Additional Feedback
5. Next Steps

Preparing for ACC Phase III



Accountable Care Collaborative

- Delivers cost-effective, quality health care services to Colorado Medicaid members to improve the health of Coloradans.
- Coordinates regional physical and behavioral health care services to ensure member access to appropriate care.

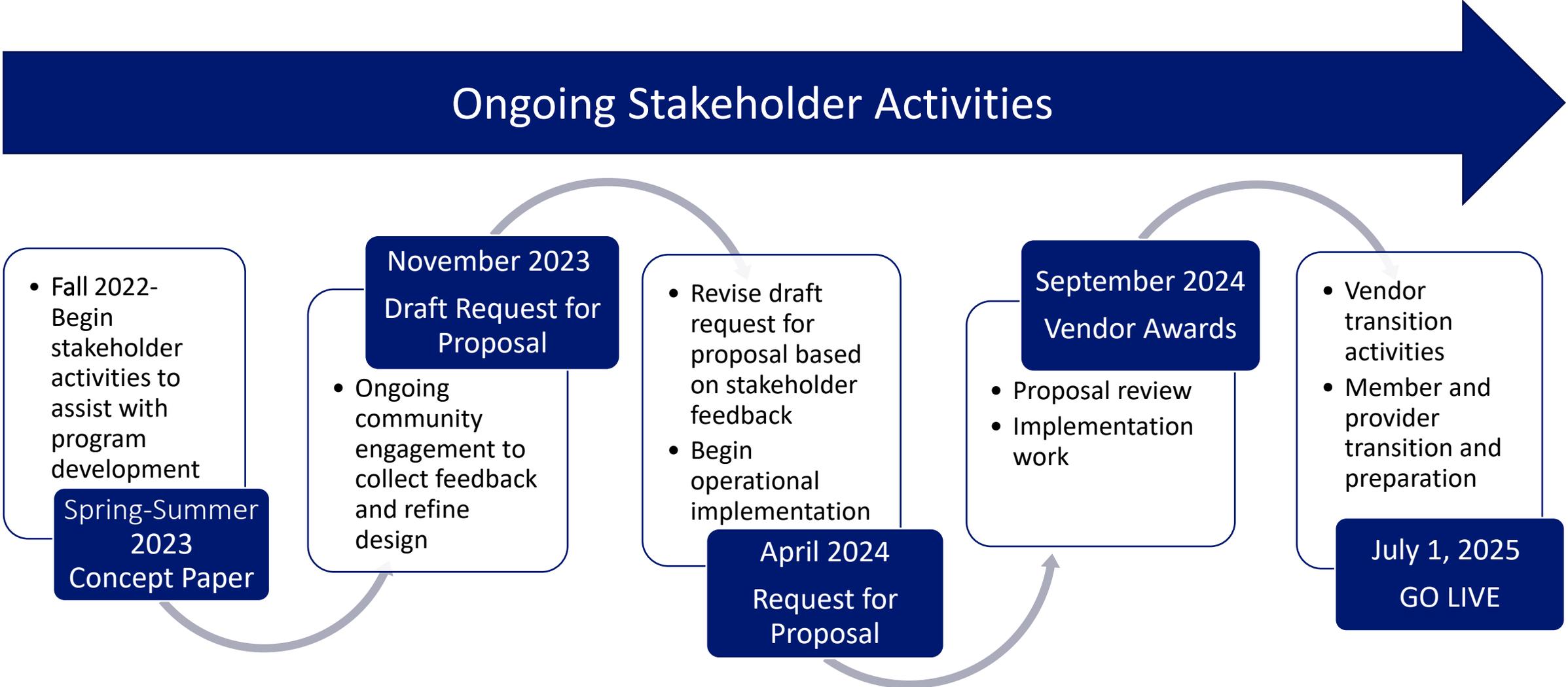
Creating ACC Phase III

- Build on strengths of Phase II
- Align with advances made by other state agencies
- Incorporate input received over the past several years
- Identify opportunities for improvement
 - Focus on Priority initiatives
- We need your input!



Timeline

Ongoing Stakeholder Activities



ACC Phase III Overview



ACC Phase III Goals

- Improve quality care for members
- Close health disparities and promote health equity
- Improve care access
- Improve the member and provider service experience
- Manage costs to protect member coverage and benefits, and provider reimbursements

Commitments to Continuity

- Compliance with federal guidance supporting paying for value
- Coordinated behavioral, physical and community-based services through a regional delivery system with the existing seven regions
- Continued evolution towards a comprehensive, integrated, and accountable behavioral health benefit
- Innovating the managed fee-for-service infrastructure for physical health while holding managed care organizations accountable
- Collaboration with state agencies to provide high quality, whole-person care that improves health equity and the overall health of Medicaid members



Comments

Priority Initiatives to Address Opportunities





Member Communication and Support

Accountability for Equity and Quality



Improving Referrals to Community Partners

Alternative Payment Methodologies



Care Coordination

Children and Youth



Behavioral Health Transformation

Technology and Data Sharing





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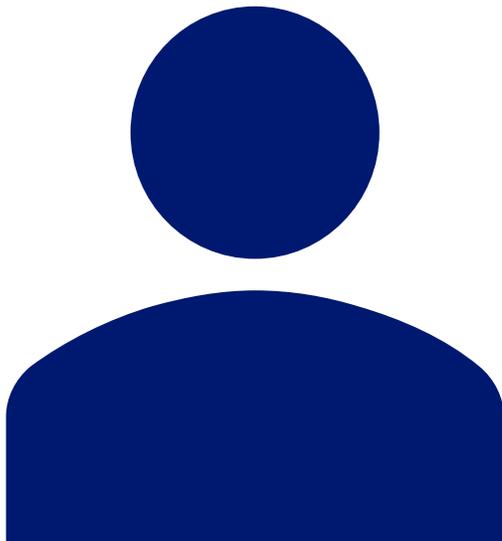
Comments?

Discussion

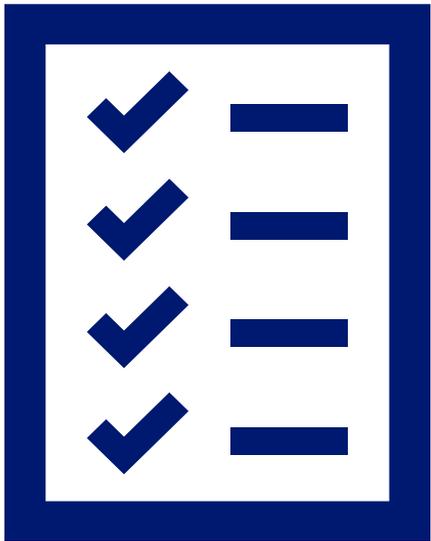


Member Communication & Support

- **Opportunity:** Improve coordination of services and supports for members so they can more easily and readily access needed resources by better leveraging the contracted partners most closely aligned with members. Improve clarity of communication so members can more easily understand and access their benefits.



Accountability for Equity & Quality



- **Opportunity:** Enhance primary care and behavioral health accountability for both providers and RAEs, with the goal of closing health disparities, improving health care quality and outcomes, and driving affordability.



Additional Reactions, Questions, & Ideas

Next Steps



Upcoming Stakeholder Activities

- More to say? Fill out our post-meeting feedback survey:
<https://www.surveymonkey.com/r/ACCMeetingFeedback>
- Public Listening Sessions:
 - December 20, 12pm
 - January 10, 6pm
- Online survey coming soon

Website and ACC Updates Newsletter: [Colorado.gov/HCPF/accphase3](https://colorado.gov/HCPF/accphase3)



Thank You for Your Engagement!

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