ACC Educational Materials

Performance Measurement and Member Engagement Subcommittee
Oct. 23, 2025

Presented by:

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Keep in Mind For Discussion

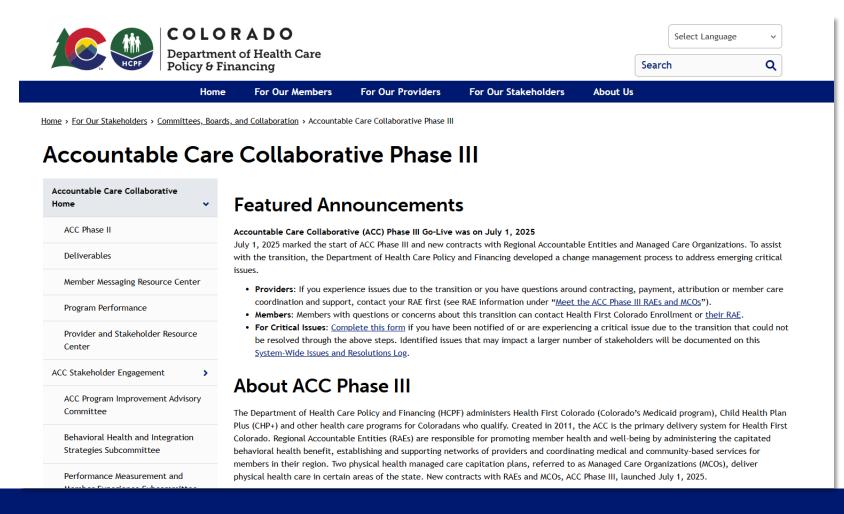
- What information do you wish was available about the ACC when you first joined PMME?
- As a member of PMME, where do you go for more information about the ACC?
- As a Health First Colorado member, where do you go for more information about the RAEs?
- When you have a question about the ACC, are you usually able to get it answered with information that is available?

Information Availability by Audience

- Different resources are geared towards different audiences.
 - >Information on the HCPF webpages are generally geared towards engaged stakeholders.
 - Information on the Health First Colorado webpages are geared towards members.

ACC-Specific Information For All Stakeholders

- Variety of ACC related webpages with fact sheets, resources and historical program information.
- Content geared towards engaged stakeholders.



ACC-Specific Information For Members

- Health First Colorado webpages with general information about RAEs and finding care.
- Member handbook includes general information about RAEs and finding care.
- Content written specifically for members.



Your Regional Organizatio

You and your primary care provider belong get the health care and services you need. manage your physical and behavioral healt other resources such as transportation, foo organization is listed on your Health First C Medicaid ID card in the Health First Colorac

organization by calling Health First Colorado Enrollment at 303-839-2120 or 1-888 callers with hearing or speech disabilities

Regional organizations contract with their own networks of behavioral health provi providers. Your regional organization can help you find a behavioral health provide

Don't miss important updates

– update your information

today. Make sure Health First

number, email and mailing

address. Learn More.

Colorado has your current phone



Discussion

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Thank you!