

Pediatric Behavioral Therapies Provider Telemedicine Training Webinar

9/8/20

STAKEHOLDER QUESTIONS AND ANSWERS

This document contains answers to questions posed by stakeholders in the Pediatric Behavioral Therapies Provider Telemedicine Training. Answers provided are reflect information that is current as of November 11, 2020.

1. If a client receives telemedicine in the morning and has in-person services in the afternoon, how should this be billed? Gainwell's (formerly DXC) coding currently denies claims for pediatric behavior therapy as a "duplicate service". A GT modifier is not utilized for this service but a 02 location code is to be used.

Please reach out to the Gainwell customer service line at 1-844-235-2387 and get to know your regional rep. Also look at the EQ suite and make sure you have the right mode on your PAR.

2. Applied Behavior Analysis (ABA Therapy) billing requests the service location. Telehealth is not an option to select. What do you advise?

The Department is researching this question.

3. There are white areas on the utilization data map indicating areas where no members are receiving services. Is this a concern?

It may not be that they aren't receiving any services, but it could be that they are not receiving telemedicine services, or it could be that they are receiving services that somebody isn't billing for yet. We will continue to track the data.

4. Are PBT services by behavioral health clinicians through telemedicine covered in inpatient setting?

No. The hospital is responsible for all charges while the member receiving inpatient care.

5. Is there any "end date" for telehealth coverage for ABA therapy?

No. The rules drafted for the public health emergency were made permanent There may be some changes in telemedicine policy going forward. Please keep checking the [telemedicine billing manual](#), and [provider bulletins](#) for updated information.

6. CPT 97153 is now also eligible for telemedicine, correct?

Both 97155 and 53 are both eligible codes. If you check the [provider telemedicine webpage](#), it lists the procedure codes we are covering by telemedicine.

7. Will there be future trainings going more in depth into each code, such as what services fall under each code and what is allowed? The definitions are very broad.

No. The Department is unable to provide that specific training. There are some providers who are willing to assist other providers and setting up the coding and billing. Please e-mail Gina.Robinson@state.co.us. She can help make a connection with those providers.

8. Is Medicaid implementing parent training CPT code 97156 in the future.

No.