



COLORADO

Department of Health Care
Policy & Financing

PACK Design Review Team: Meeting 2

February 28, 2024

Agenda

1. Welcome and Introductions
2. Meeting 1 Recap
3. PACK Program Overview
4. PACK Goals and Objectives
5. Looking Ahead
6. Questions
7. Appendix

1. Welcome and Introductions

Meet the PACK Team



Devin Kepler
PACK Lead



Dr. Katie Price
Pediatric Consultant



Suman Mathur
Design Review Team Facilitator



Emily Leung
Design Review Team Co-Facilitator



Samantha Block
PACK Support Team



Andy Wilson
PACK Support Team



Puja Patel
PACK Support Team

Design Review Team Introductions

- If joining us for the first time:
 - Your name
 - Name of your organization and role
 - Your involvement in previous APM programs (if applicable)
 - Why did you want to be involved in the Design Review Team?

Activity 1: Icebreaker - Introduction to Mentimeter

Join at [menti.com](https://www.menti.com) | use code **3605 8355**

Go to
www.menti.com

Enter the code

3605 8355



Or use QR code



2. Meeting 1 Recap

How we will interact in each meeting

- Come to meetings prepared and willing to participate
- Respect the experience, knowledge, and expertise each person brings to the table
- Give space for others to contribute
- Use people's preferred names and pronouns

Added:

- Foster an environment where participants feel comfortable sharing innovative ideas and thinking outside the box
- Implement a 5-minute break halfway through the meeting



Approval of Meeting Minutes

- Are there any proposed changes to [meeting minutes](#)?
- Any objections to posting a de-identified, abbreviated version of this document to the HCPF website (publicly accessible)?
- Once approved, meeting minutes will be posted on PACK webpage.

The Design Review Team will provide iterative feedback to HCPF on key design topics

1. **Goals and Objectives:** What are we trying to achieve?
2. **Quality Measurement and Quality Target Setting:** How will performance be measured and rewarded to align with program goals?
3. **Payment:** What adjustments to payment are needed to adequately support high-value care delivery? What is the mechanism of how providers will be paid?
4. **Performance Improvement:** What information do providers need to be successful?
5. **Program Sustainability:** What types of support will be needed to sustain this program?

3. PACK Design Scope

Aligning on PACK scope to level-set on PACK goals/objectives

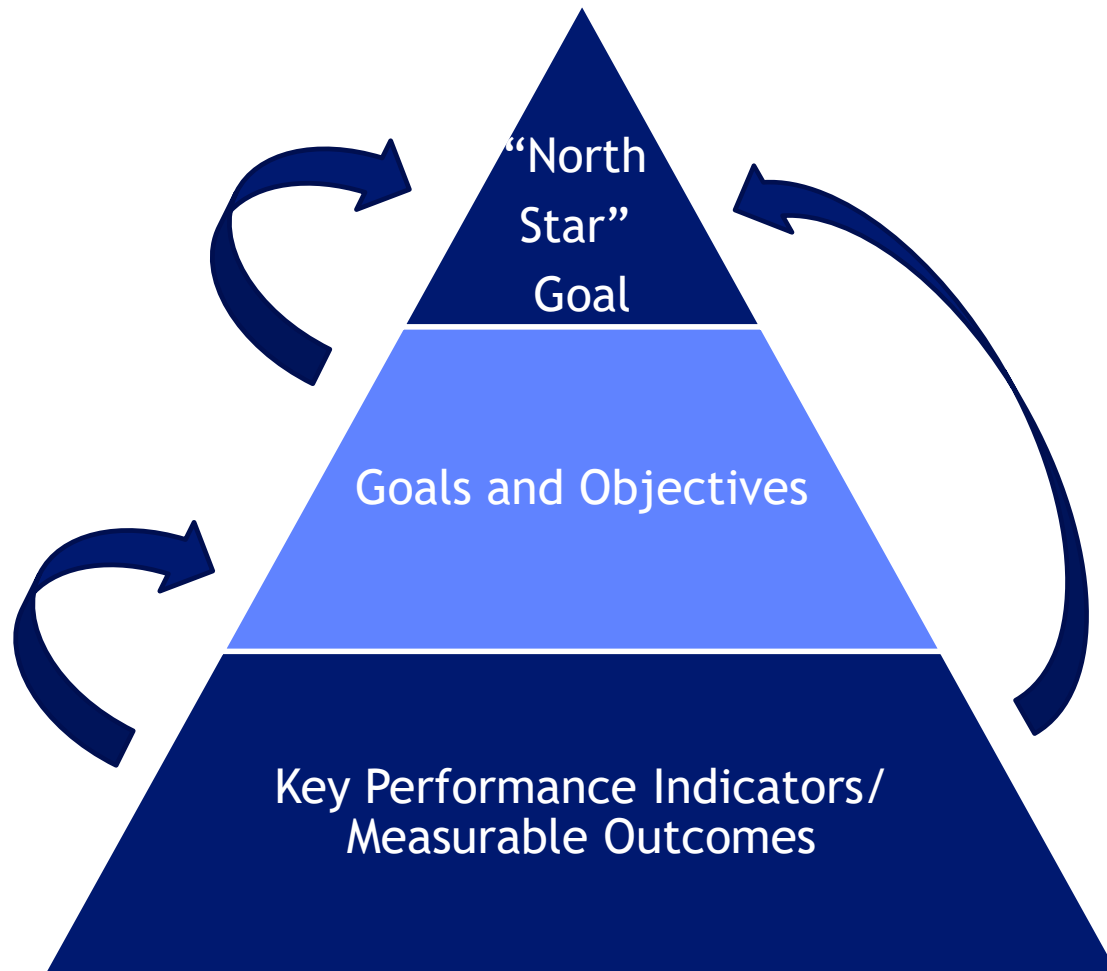
PACK is a value-based payment model for **Primary Care Medical Providers (PCMPs)** for the **primary care services** they provide to **child and adolescent members (0-18 years of age)** in the **primary care setting**.

	Members:	Participating Providers:	Services:
In Scope	<p>All pediatric-aged Health First Colorado members</p> <p>Total in scope (86% / 593.7K members)</p>	<p>All <u>PCMPs</u> with attributed pediatric-aged members</p>	<p>All primary care services that include <u>CPT codes</u> defined under the APM 2 program</p>
Out of Scope	<p>Total out of scope (14% / 93.9K members)</p> <ul style="list-style-type: none"> • Denver Health Medicaid Choice (36.0K) • Rocky Mountain Health PRIME (0.4K) • Child Health Plan Plus (CHP+) (50.0K-71.0K) • <u>Incarcerated Benefited Plan</u> (0.1K) • <u>Emergency Medicaid</u> (2.9K) • <u>Family Planning</u> (4.5K) 	<ul style="list-style-type: none"> • Non-PCMPs who provide services to pediatric-aged members • PCMPs who do not have attributed pediatric-aged members 	<ul style="list-style-type: none"> • Any procedures outside of <u>APM 2 CPT codes</u>

The focus of PACK is on preventative primary care services and includes all child and adolescent members, including medically, socially, and behaviorally complex child and adolescent members.

4. PACK Goals and Objectives

What are goals, objectives, and outcomes and how do they connect?



The “North Star” defines the top-level overarching goal. *The North Star sets the direction, which should not change.*

The supporting goals and objectives for each of the programs that are driving the North Star goal. *The combination of goals and objectives must align to the North Star goals.*

The metrics that will be used to measure progress against the goals and objectives and, subsequently, the North Star goals. *There must be a clear relationship between improving on the metrics and how that serves the goals and objectives.*

Why do we need goals, objectives, and measurable outcomes?

- To understand what we are trying to achieve by designing PACK
- To focus on key areas of opportunity
- To align to other value based payment programs within Health First Colorado and/or broader initiatives across the healthcare ecosystem
- To provide a framework to evaluate success of the designed program

The 'North Star' Goal is the shared foundation for PACK design

For all value based programs at HCPF:

“Improving the health, equity, access, affordability, and outcomes for all Coloradans”

For PACK:

"Every child and adolescent with Health First Colorado has the opportunity for a healthy childhood via equitable engagement with a primary care medical provider which is pediatric prevention- and wellness-focused. This provides access to the management of illness, injury, and behavioral health services which maximizes the medical, developmental, and behavioral outcome of every child and adolescent member."

Activity 2: Feedback for goals and objectives

Step 1 - Full Group Presentation

- HCPF will present a brief overview of each goal and its associated objective(s).
- Clarifying questions are welcome during this time.

Activity 2: Feedback for goals and objective:

Step 2 - Full Group Discussion

- We will use Mentimeter to guide the discussion. Verbal feedback and Zoom chat comments are also welcome if you are unable to use Mentimeter.
- Updates to these goals will be shared prior to the next DRT meeting.

Activity 2: Feedback for goals and objectives

Discussion Questions:

1. To what extent does this goal address what is important to pediatric aged Health First Colorado members and providers?
2. What suggestions to modifications do you have for this goal?
3. Are there any goals that are missing?

Activity 2: Feedback for goals and objectives

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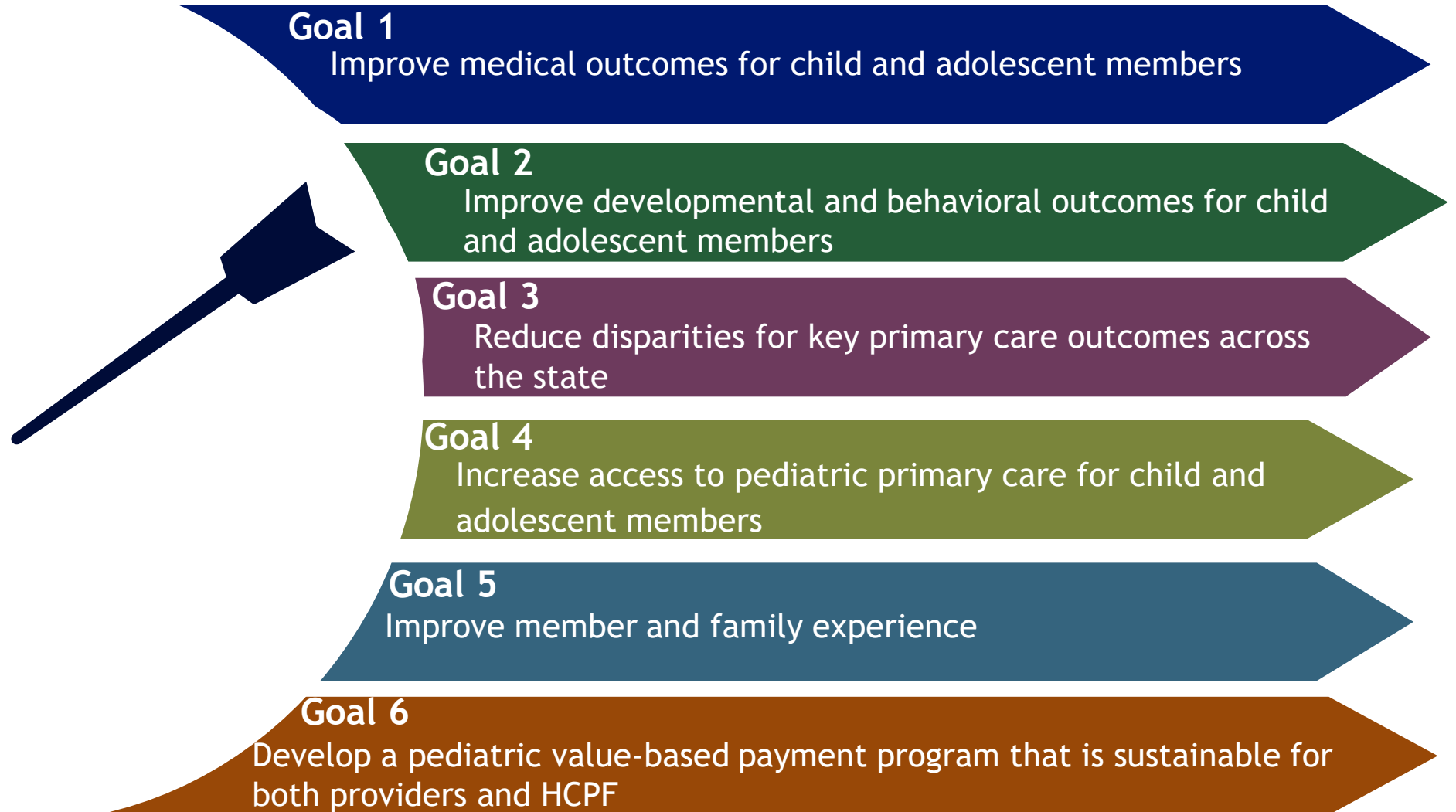
3605 8355



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PACK Goals



Goal/Objective 1 Overview

Improve medical outcomes for child and adolescent members

Objective

Increase well-child visits

Objective

Increase immunization rates

Goal/Objective 2 Overview

Improve developmental and behavioral outcomes for child and adolescent members

Objective

Increase adoption of pediatric-specific practice transformation in all primary care settings that care for child and adolescent members

Objective

Increase number of Bright Futures' recommended screenings

Objective

Improve connectivity for positive Bright Futures' recommended screenings

Goal/Objective 3 Overview

Reduce disparities for key primary care outcomes across the state

Objective

Reduce racial and ethnic disparities for well-child visits, immunizations, and screenings

Objective

Reduce geographic disparities for well-child visits, immunizations, and screenings

Objective

Reduce socioeconomic disparities for well-child visits, immunizations, and screenings

Goal/Objective 4 Overview

Increase access to pediatric primary care for child and adolescent members

Objective

Increase the capacity of pediatric primary care for child and adolescent members

Goal/Objective 5 Overview

Improve member and family experience

Objective

Improve the relationship between the member and family and their pediatric primary care setting

Goal/Objective 6 Overview

Develop a pediatric value-based payment program that is sustainable for both providers and HCPF

Objective

Improve health care worker and practice setting experience

Objective

Minimize provider administrative burden

Objective

Create model design which is operationally efficient and financially sustainable

Objective

Provide health information technology tools for PCMPs that provide actionable insight into performance

5. Looking Ahead

Looking Ahead

Next DRT Meeting: Wednesday, March 13th from 5:00pm - 7:00pm

Topic: Quality Measurement and Target Setting

Resources available for your review:

- [Team Charter](#)
- [PACK Program Resources](#)

Questions? Please email us at HCPF_VBPStakeholderEngagement@state.co.us

DRT Meeting 3: Quality Measurement & Quality Target Setting

High level topics to be discussed about Quality Measurement for PACK

- Proposed quality measurements
- Rationale behind the proposed measurements and how measures supports the PACK goals and objectives

6. Questions

7. Appendix

Upcoming PACK DRT Meeting Topics

Date	DRT Meeting	APM Framework Component	PACK DRT Meeting Topic (Subcomponent)
Feb 7	1	DRT Overview	Meetings, Expectations, Background
Feb 28 - Today!	2	Goals and Objectives	Feedback on Goals
Mar 13	3	Quality Measurement & Quality Target Setting	Feedback on Quality Measures
Mar 27	4	Quality Measurement & Quality Target Setting	For Payment (tied to Goals)
Apr 10	5	Payment	Overall process of payment and target setting
Apr 24	6	Payment	Feedback and proposed considerations for attribution method
May 8	7	Payment	Feedback, pros, cons for risk adjustment methodology considerations
May 22	8	Payment	Overall process of reconciliation
June 12	9	Performance Improvement	Actionable insights, provide 'must haves', nice to haves
June 26	10	Program Sustainability	Prioritize types of Support

Reminder: Health First Colorado Member Compensation

- You have two options to receive compensation:
 1. Online Tango Card Gift Card
 2. Direct Deposit (requires filling out a W-9)
- You will be paid monthly for your time at a rate of \$30 per hour. Instructions on how to submit a monthly timesheet will be sent via email.
- Monthly Office Hours to begin in March.

Thank you!