



State PIAC Meeting
June 15th, 2022

Agenda

- Top priorities Health Colorado is working on
- Top challenges Health Colorado is facing
- Best practices for consideration
- Support ideas from HCPF & State PIAC

Priority: Performance & Process Improvement

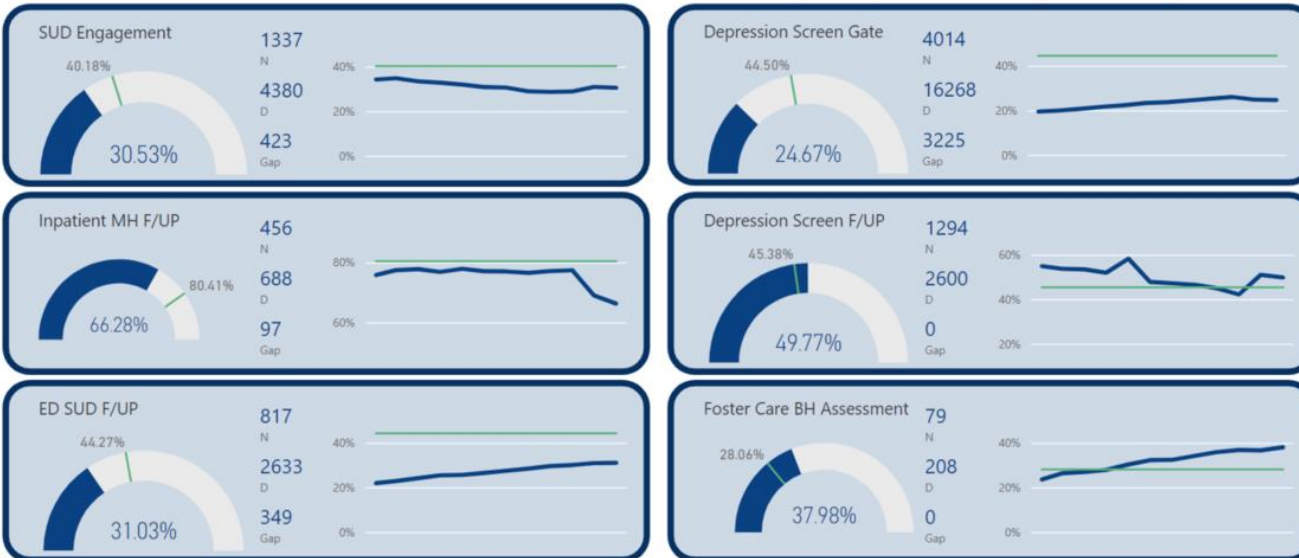
- Performance Measure Strategy #1 – *Excellent Bi-Directional HCPF Communication around Performance Measures*
- Performance Measure Strategy #2 – *Improve timeliness and accuracy of internal performance measures data*
- Performance Measure Strategy #3 – *Win on all Performance Measures*

HCI BHIP Measures Dashboard



BHIP Performance by Provider Report

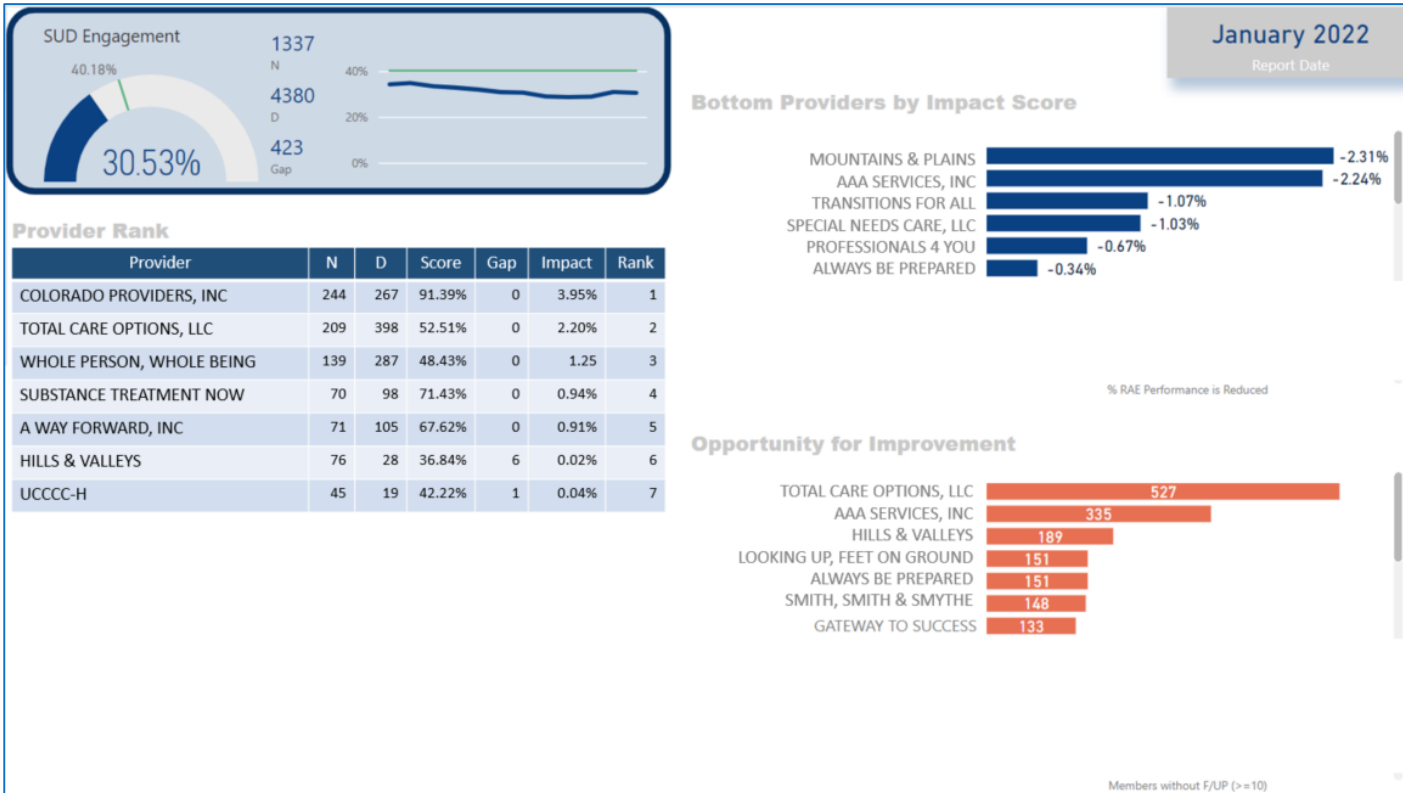
Rolling annual performance ending: **January 2022**



Dashboard Owner: Beacon Health Options, Quality Management
 Refresh Schedule: 5 pm on the last business day of the month
 Data Source: Claims and Encounters
 Questions: melissa.schuchman@beaconhealthoptions.com



HCI BHIP Measures - Provider Dashboard



Provider Rank

Provider	N	D	Score	Gap	Impact	Rank
COLORADO PROVIDERS, INC	244	267	91.39%	0	3.95%	1
TOTAL CARE OPTIONS, LLC	209	398	52.51%	0	2.20%	2
WHOLE PERSON, WHOLE BEING	139	287	48.43%	0	1.25%	3
SUBSTANCE TREATMENT NOW	70	98	71.43%	0	0.94%	4
A WAY FORWARD, INC	71	105	67.62%	0	0.91%	5
HILLS & VALLEYS	76	28	36.84%	6	0.02%	6
UCCCC-H	45	19	42.22%	1	0.04%	7

Priority: Health Equity, Diversity, Inclusion, and Accessibility



Improving health equity requires partnerships across the entire region with engaged stakeholders such as providers and community-based organizations. Health Colorado's health equity plan is built on the actionable CMS Framework for Health Equity.

- **Priority 1:** Expand the Collection, Reporting, and Analysis of Standardized Data
- **Priority 2:** Assess Causes of Disparities within Organization Programs, and Address Inequities in Policies and Operations to Close Gaps
- **Priority 3:** Build Capacity of Department Workforce to Reduce Health and Health Care Disparities
- **Priority 4:** Advance Language Access, Health Literacy, and the Provision of Culturally Tailored Services
- **Priority 5:** Increase All Forms of Accessibility to Health Care Services and Coverage

Focus Areas

**COVID-19
Vaccination Rates**



**Maternity and
Perinatal
Health**

Prevention

Behavioral Health

Current Initiatives

Opportunities for inclusive project teams, trainings, and efforts. Allowing diverse voices and subject matter experts to lead the conversations and work together towards innovative solutions.

1

COVID-19 vaccination rate gap closure and therapeutics accessibility through a collaborative regional taskforce model

2

LGBTQIA2S+ workgroup and health promotion and education collaboration with Southern Colorado Equality Alliance (SCEA)

3

Black, Indigenous and People of Color (BIPOC) maternal care and postpartum health gap analysis and needs assessment



Top Challenges to Address Priorities

- Public Health Crisis
- Timeliness/completeness of data to drive improvement
- Rate of change to measures
- Tendency to focus on activities versus impacts, outcomes and measures

Best Practices for Consideration

- Continuous Quality Improvement
- Data-Driven Decision Making
- Health Equity Best Practices

Support Ideas from HCPF & State PIAC

- ▶ Streamline communication between State PIAC and its subcommittees and improve bi-directional communication with regional (RAE) PIACs to foster guidance and to provide recommendations back to HCPF.
- ▶ Develop more meaningful deliverable change process to allow RAEs more time to incorporate changes and determine impacts and process improvement opportunities.

Discussion