

COVID-19 Public Health Emergency Unwind Updates

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Eligibility Updates

- **Temporary extension for all members- new CMS guidance on ex parte at individual level**
 - This is a positive effect to the member
 - Short-term system fix will be implemented in October 2023
 - Long-term system fix down the road
 - RAEs outreaching members
- **Ongoing 60-day extension for LTC members through June 2024**
 - Additional outreach coming from the Member Contact Center
 - CMS strategy that allows delay for a month, we pushed for two months
- **Both of these effective as of 9/5**
- **Reminded counties about Good Faith Extension**
- **FAQs on these in our newsletter, on website soon**

Comms Updates

- Reconsideration Period language in PEAK
- Additional outreach from MCC for LTC folks re: additional 60 days to complete renewal
- Additional outreach from RAEs to folks up for renewal in Sept. re: additional 60 days for individual ex parte
- Exploring additional outreach during reconsideration period
- Transcreated toolkits- almost ready!

Outreach to Focus Populations

Collaboration with sister agencies to increase awareness

- Unhoused (CDHS, DOLA, Clinics)
- Kids & Families (SHS, FAMLI portals, Food Banks, WIC, Libraries, Rec Centers)
- Young Adults (CDHE to reach college students)
- Seniors and Veterans (DOI & DVA)
- Tribes
- Health professionals (DORA) - 230,000 emails sent

Collaboration with Health Plans

- Providers, CMAs

Questions?

