

Electronic Visit Verification

What Is A Strike?

March 23, 2022

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EVV CDASS Compliance Protocol Terms

Strike - Received by an employer/member when their monthly match rate (compliance rate) is 79% or lower. Match rates are negatively impacted when there are no EVV records documented, EVV records are incomplete or potentially when they are submitted late. These practices may produce strikes.

What Is A Strike?

EVV CDASS Compliance Protocol Terms cont'd

Matched Visit - Is an EVV record that has matched to a claim. It requires a verified EVV record and a billed claim with no errors. Incomplete EVV records will not match. *For a claim to match, it must have a verified EVV record logged at least the day before the FMS vendor submits claims.*

Match Rate - Is the rate at which claims are matched to EVV records during a month. This rate will be used to determine compliance.

What Is An EVV Match?

Examples

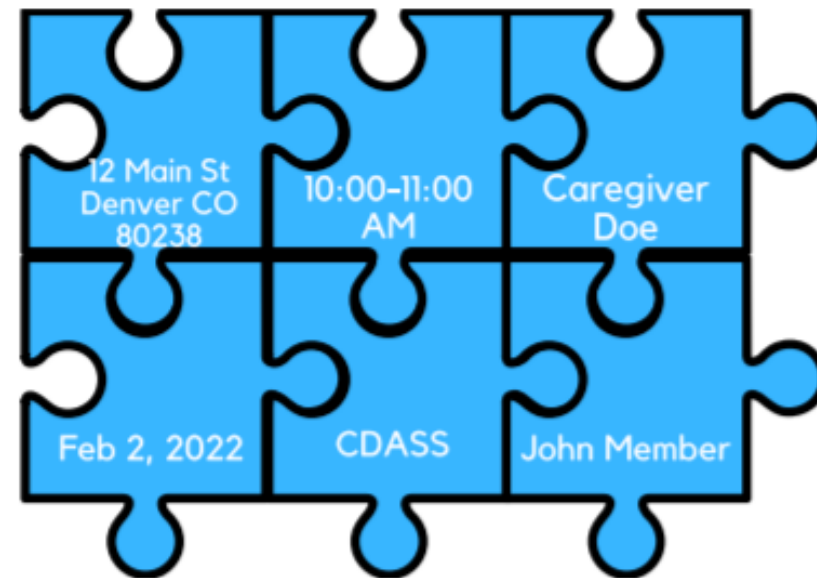
- EVV Match: An attendant provides a service visit. The attendant records EVV in real-time or by manual entry before claims are billed. The claim matches to the EVV record. This a match.
- EVV Mismatch: An attendant provides a service visit but records the incorrect service code “CDASS” when it should be SLS HMA. This incorrect selection of service code would cause the EVV not to match to the claim. This is not a match

Note: Failure to record EVV in a timely manner could negatively impact EVV matches and match rate. Follow your FMS guidance on completion of service documentation and EVV records.

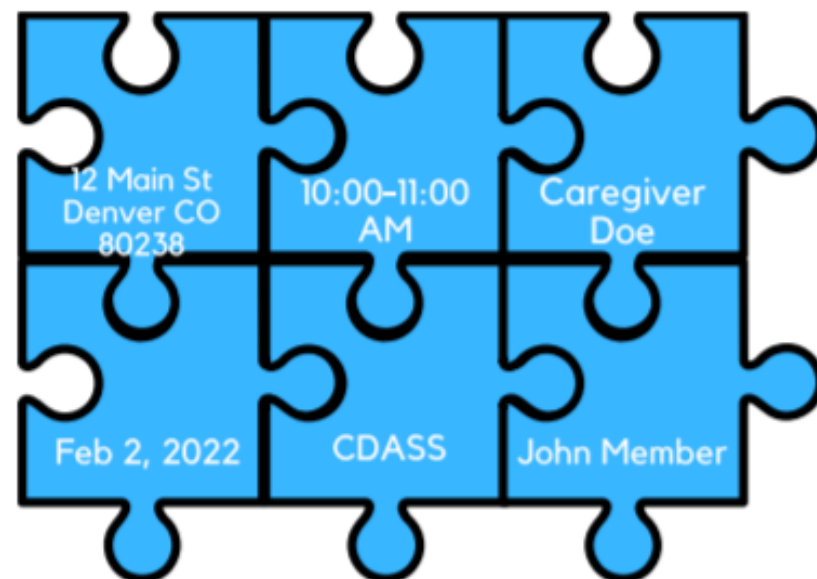
What Is An EVV Match?

Match

EVV Record

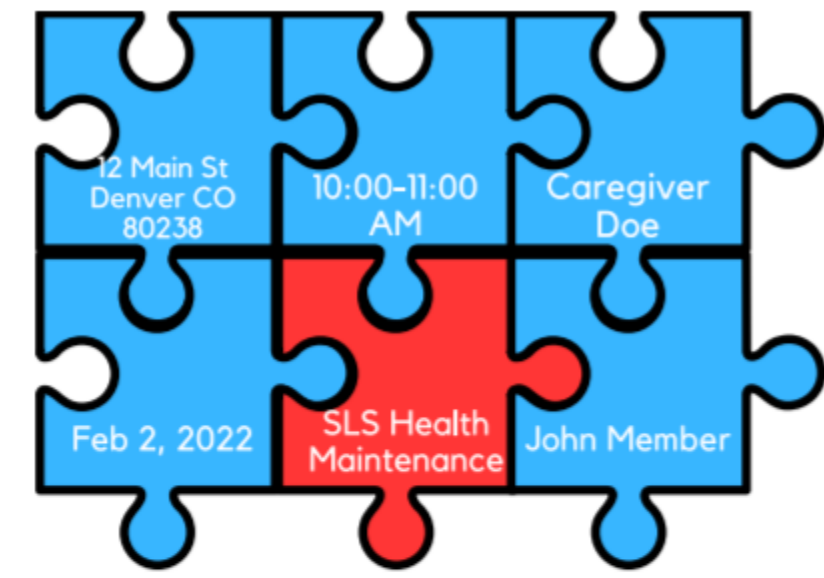


FMS submits claim to Department

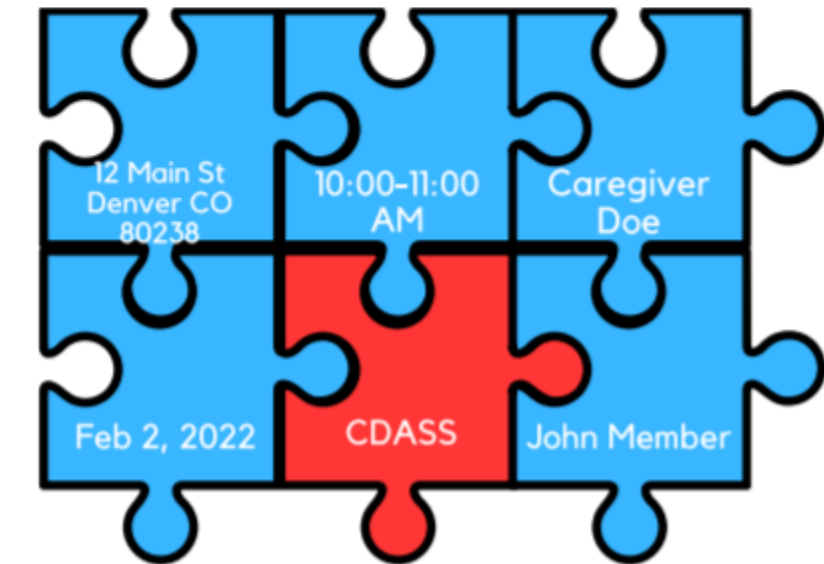


Mismatch

EVV Record



FMS submits claim to Department



What Is An EVV Match Rate?

Examples

EVV Match Rate or Compliance Rate: Number of EVV records that have matched to a claim over the period of a month.

Example:

- An attendant selects the incorrect service code for 2 of 13 visits a month. The EVV Match Rate is 84.6%. This would not result in a strike because it is an EVV match rate of 80% or greater.
- An attendant selects the incorrect service code for 7 of 31 visits a month. The EVV Match Rate is 77.4%. This would result in a strike because it is an EVV match rate of 79% or less.

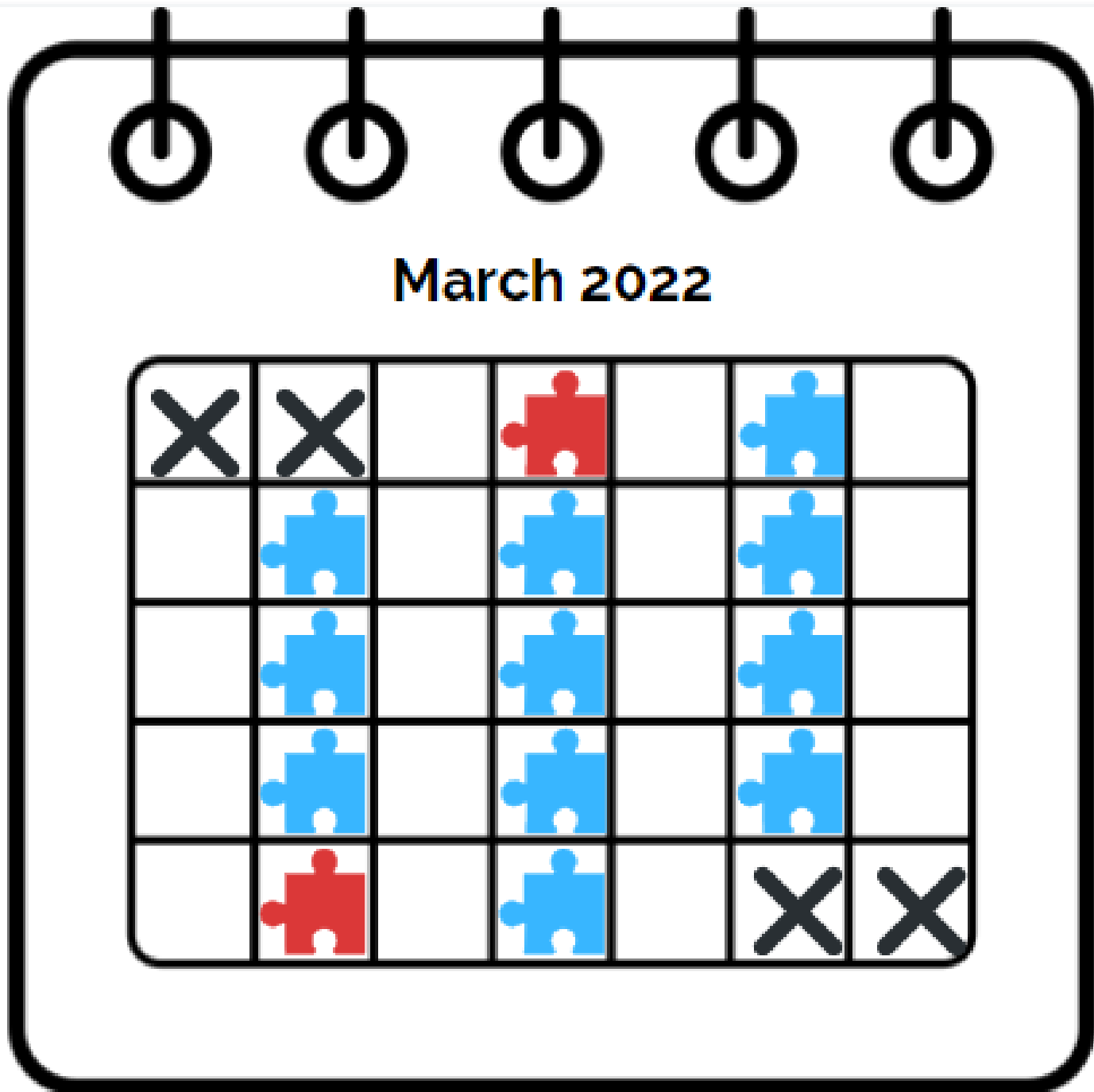
Is This An EVV Strike?

EVV Match Rate

84.6%

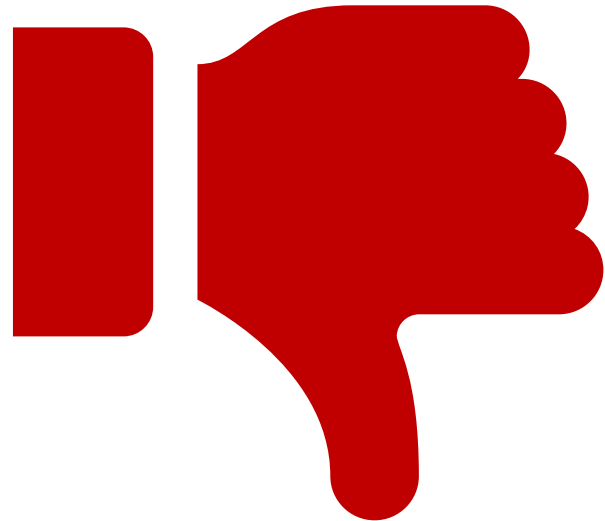


No Strike

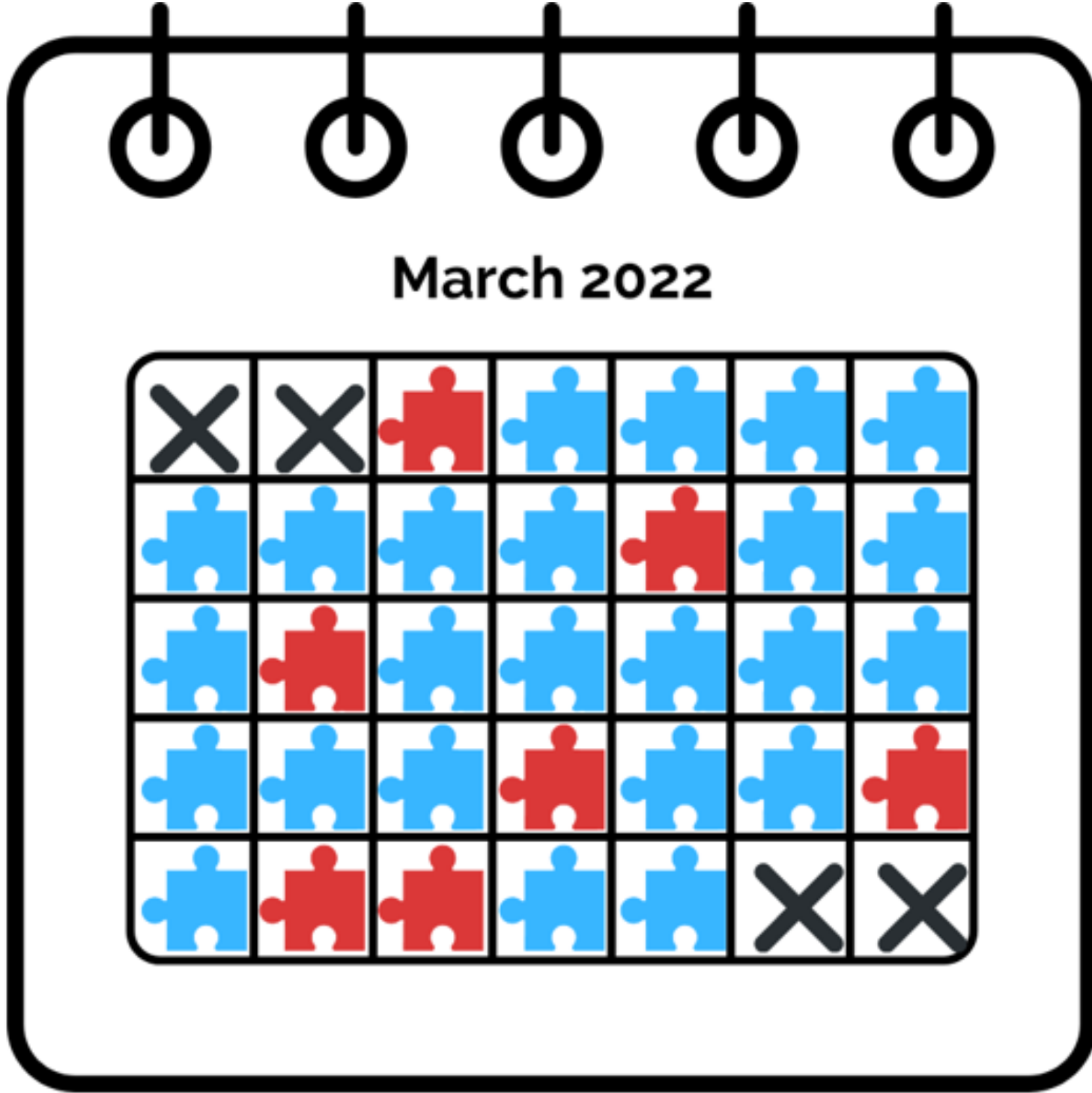


Is This An EVV Strike?

EVV Match Rate
77.4%



Strike



What Is A Strike?

When Will I Know If I Got A Strike?

EVV CDASS Compliance Protocol Notification Schedule

It shows when:

- Strikes are determined
- Strike notices are sent to members.
- [EVV-CDASS Compliance Protocol Notification Schedule](#)

Questions?

Thank you!

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