

Electronic Visit Verification

Apps & Technology Feedback

April 27, 2022

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Having Technical Difficulties?

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When to Report Your Issues to the Department

[Participant Directed Programs Unit Feedback Form](#) - If a system issue occurs that impacts the employer's/member's ability to record EVV, they must report the issue through the proper channel and be able to verify through some form of documentation, when applicable. System issues that are reported and can be verified will not contribute towards, or count as, a strike. .

Questions?

Thank You!

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EVV Policy Advisor

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