# Enrolling as a Health First Colorado Home and Community Based Services Provider

Presented by: Colorado Department of Health Care Policy & Financing

June 2019

## Our Mission

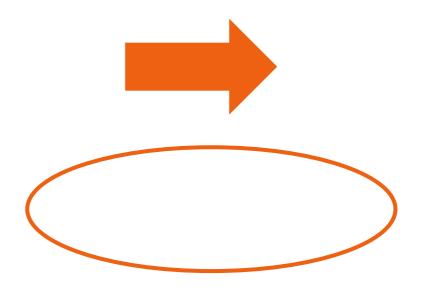
Improving health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources.

## Purpose of This Training

The purpose of this training is to provide a hands-on tool and reference guide to be used during the enrollment and revalidation process for Home and Community Based Providers (HCBS).

Providers should pay special attention to areas that are called out as potentially confusing or refer to website references.

Pay special attention to the information called out in Orange.





## Provider Survey, Licensure, and Enrollment Structure Overview

Colorado Department of Public Health and Environment (CDPHE)

Colorado Department of Health Care Policy and Financing (HCPF)



## **CDPHE Responsibilities**

- First point of contact for providers requiring CDPHE approval.
- Providers may be required to do a separate application for CDPHE.
- Provide onsite review of policies and procedures.
- Ensure health, safety, and welfare of members.
- License providers where necessary.
- Recommend to HCPF that providers be enrolled as Health First Colorado Providers.
- While CDPHE reviews and provides recommendations for approval to HCPF/DXC, it is the provider's responsibility to enroll with HCPF/DXC separately.

Providers who are required to go through the CDPHE process may receive ongoing surveys and oversight from CDPHE.

## **HCPF** Responsibilities

- First point of contact for providers not requiring CDPHE approval.
- Accepts CDPHE recommendations for enrollment.
- Oversight agency for DXC, the fiscal agent that pays Health First Colorado claims.
- Enrolls providers as Health First Colorado providers.
- Oversight agency for rules that govern HCBS providers.

## Colorado Department of Public Health and Environment (CDPHE) Portal

- Visit the CDPHE website
- Health Facilities regulated by <u>CDPHE</u>
- Submit a <u>Letter of Intent</u> (LOI)

### **CDPHE Overview**

Once a provider receives the initial survey from CDPHE, a portal account will be set up. The following are some of the actions that can be accomplished in that portal:

- Manage licensure, survey, and provider contact information
- Submit an electronic plan of correction
- Access to submit changes to CDPHE
- Change address, name, ownership, or administrator
- Add CCBs (Community Centered Boards)
- Add additional HCBS services



### **Enrolled with CDPHE:**

### Now What?

A provider must now enroll with Health First Colorado in order to PROVIDE and BILL for services.

CDPHE cannot approve a provider to provide or bill for services. This can only be done by Health First Colorado.

CDPHE and Health First Colorado systems do not share information, so any changes a provider makes with one entity they will need to make with the other.

## Selecting Your Provider Specialty: HCPF

Selecting a provider specialty is very important.

A list of waivers and their respective provider specialties is available on the HCPF website.

https://www.colorado.gov/pacific/
hcpf/information-hcbs-serviceprovided

Some provider specialties require review and approval with CDPHE, and some do not. Only register for the provider specialties for the services a provider will provide.

Any specialties requiring CDPHE review will only be approved by HCPF/DXC after CDPHE has made a recommendation for approval.

## Selecting Your Provider Specialty

Example of a Provider that requires CDPHE registration.





Personal Care CES/SLS

Then it will open additional information about the provider specialty.

#### Personal Care CES/SLS

SPECIALTY CODE: 664

#### ADDITIONAL REQUIREMENTS:

- If you are a new provider, please visit the <u>Colorado Department of Public Health and Environment</u> for additional requirements needed for this specialty.
- If you are planning to include this service in your application and plan to enroll using your SSN rather than an EIN, please do not pay the application fee (you can just continue on to the next page of the application).

#### REQUIRED CERTIFICATIONS AND/OR LICENSES:

· License/approval from the Colorado Department of Public Health and Environment.

RISK LEVEL: High FEE REQ'D? Yes NPI REQ'D? Yes

TAX ID REQ'D: SSN or EIN OOS ALLOWED? No BT ALLOWED? No



## Selecting Your Provider Specialty

Example of a Provider that Does Not Require CDPHE registration.

Select



Non-Medical Transportation BI/EBD/SCI/CMHS

Then it will open additional information about the provider specialty.

#### Non-Medical Transportation BI/EBD/SCI/CMHS

SPECIALTY CODE: 660

ADDITIONAL REQUIREMENTS:

- <u>Letter of Intent</u> (for Colorado Choice Transitions providers only).
- List of counties served (please upload this on the "Attachments and Fees" page of the application)

REQUIRED CERTIFICATIONS AND/OR LICENSES:

 PUC license, if applicable. To obtain a Medicaid Transportation Permit (MCT) follow the directions outlined <a href="here.">here.</a>

RISK LEVEL: Moderate FEE REQ'D? No NPI REQ'D? No

TAX ID REQ'D: SSN or EIN OOS ALLOWED? No BT ALLOWED? Yes



### **HCPF/DXC** Enrollment

#### **HCPF Portal**

- Provider Enrollment application
- Application Tracking Number (ATN)
- Look up the status of a Medicaid application
- Contact information can be updated

If required, providers must complete the CDPHE process before enrolling with HCPF/DXC.

Providers should access the HCPF/DXC portal after completing this training and ensuring all required information is available.

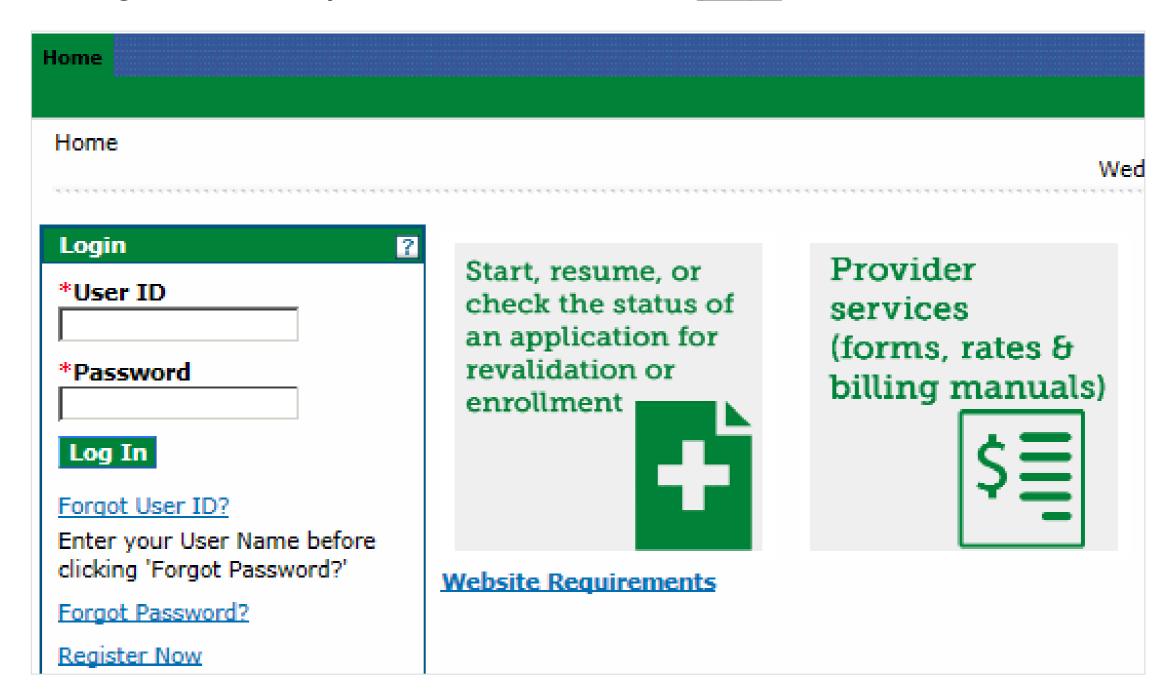


### **HCPF/DXC Portal**

- Update billing and ownership contact and address information.
- Manage and update information about locations where member care is provided.
- Submit billing for reimbursement.
- Maintain and update Health First Colorado provider enrollment information.

## **Enrollment Application**

Navigate to the provider enrollment <u>page</u>



## Information needed for the HCPF/DXC Enrollment Process

- Verify good standing with the <u>Secretary of State</u>.
- Obtain an <u>NPI number</u> and <u>taxonomy code</u>. A taxonomy code is required prior to applying for an NPI.
- An Employer Identification Number (EIN) is also known as a Federal Tax Identification Number and is used to identify a business entity.
- Visit the <u>Provider Enrollment web page</u> for enrollment resources and updates.

## Information needed for the DXC/HCPF Enrollment Process

• A <u>National Provider Identifier</u> is a unique 10-digit identification number issued to U.S. health care providers by the Centers for Medicare & Medicaid Services (CMS). NPIs are required for some Health First Colorado HCBS provider specialties, however it is STRONGLY encouraged for all providers to have a unique NPI by location to assist in eliminating billing issues. The Colorado NPI Law (HB 18-1282) will require a unique NPI by provider and location for new Organization Health Care Providers beginning January 1, 2020. The NPPES website can be accessed from the link above.

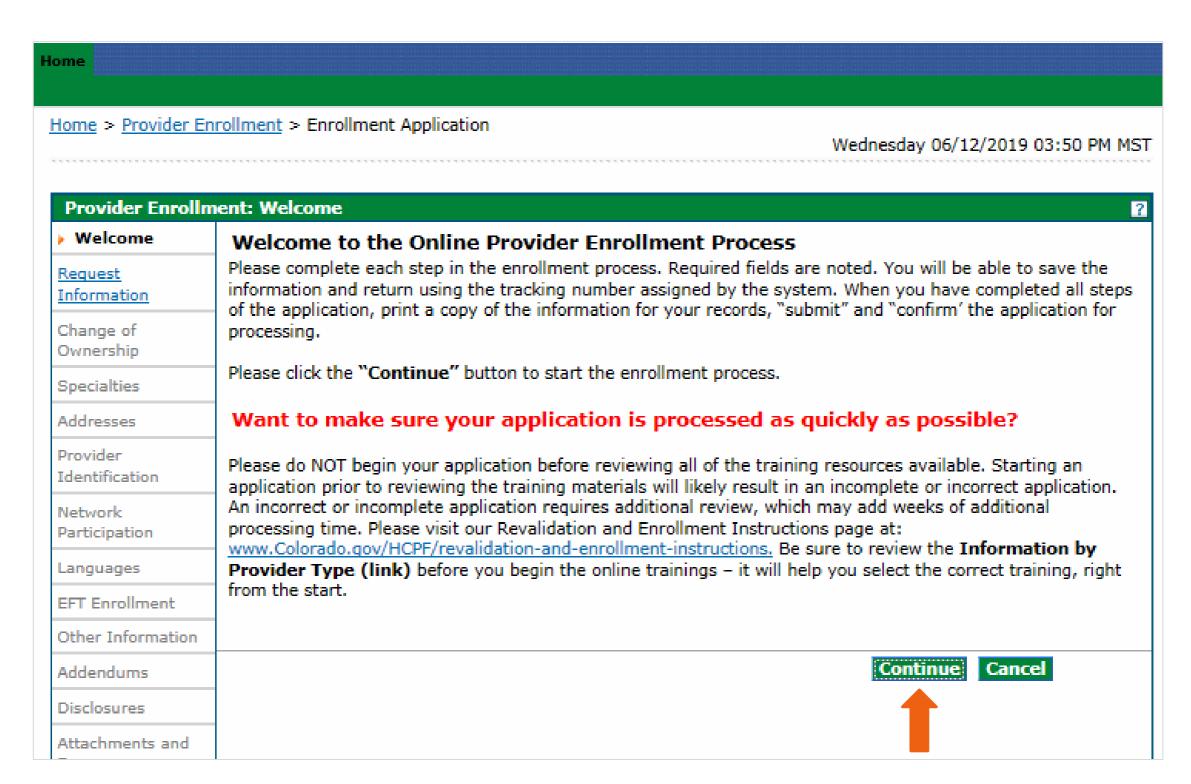
Important: If the provider is an individual, then an individual NPI must be requested. If the provider is a business, then an organizational NPI must be requested.

## Information needed for the DXC enrollment process

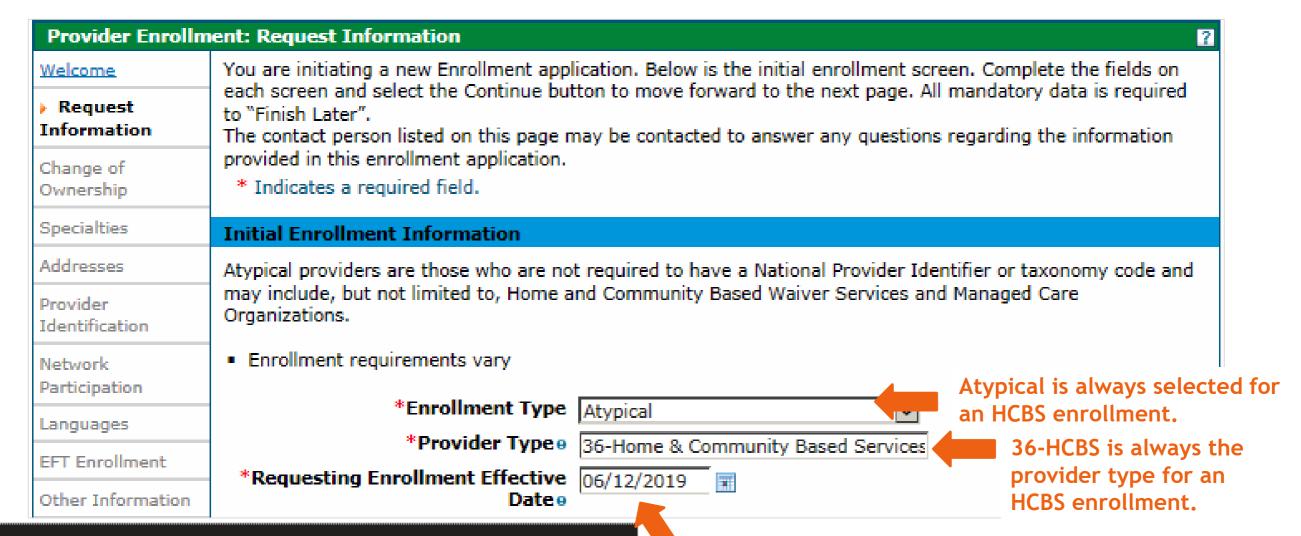
- Enrollment Checklist is available on the Provider Enrollment Type web page under "Atypical HCBS".
- Address Information
  - Service Address This is the location at which the provider provides care. (Each service address requires a separate application.)
  - > Mailing Address This is the location at which the provider receives physical mail.
  - > Billing Address This is the location from which the provider submits their claims.
- Does the provider have a <u>zip code + 4</u>? The zip code + 4 is required when completing the application.



## **Enrollment Application**



## **Enrollment Application**



#### Home & Community Based Services (HCBS)

**PROVIDER TYPE: 36** 

SPECIAL INSTRUCTIONS:

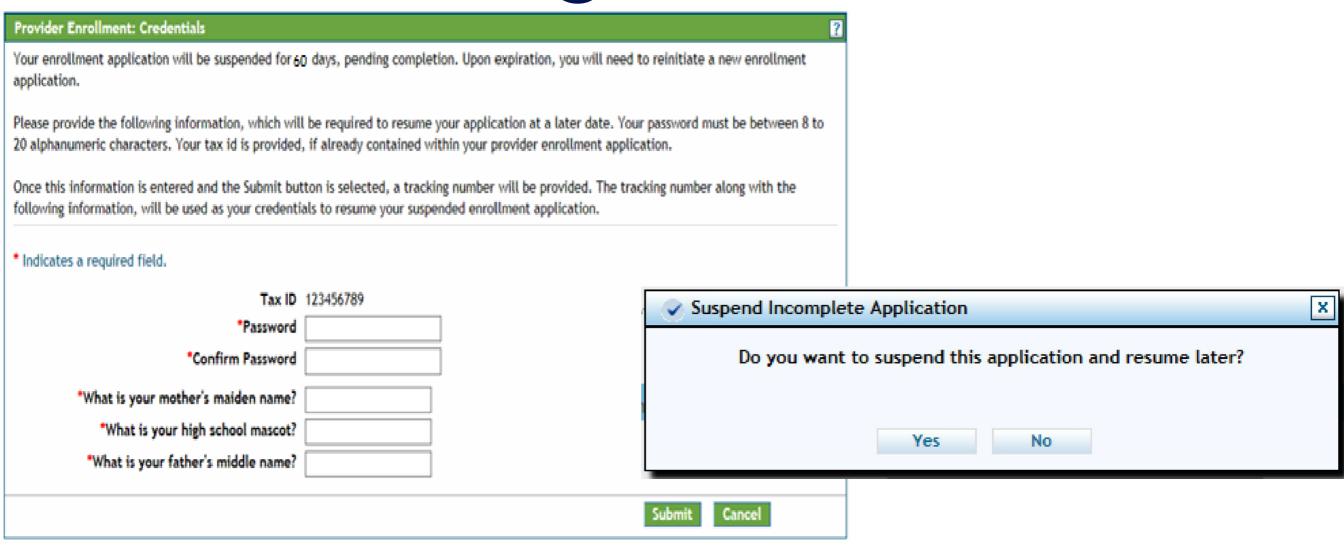
Click here for Information by HCBS Service Provided (Step 1.5)

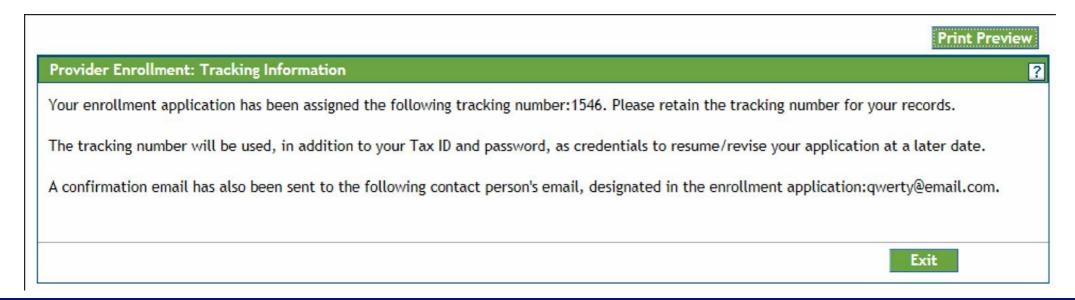
Effective date of license, if applicable. Effective date of program approval form, if applicable. Current date, if applicable.

## Completing the Application

Provider Information		
The provider identification numbers listed fields are required.	below are additional identifiers for the enrolling providers. Not all	
NPI e NPI Zip + 4	Taxonomye	
*Tax ID Number® *T	ax ID Type OEIN OSSN	
Effective Date •		
*Do you have a current OYes ● No CO Medicaid ID?  *Were you previously enrolled as a provider?	If "Yes" a box will appear for the current CO o If "Yes" a field will open for the previous ID n	Medicaid ID umber to be entered
Contact Information		
*Last Name  *First Name  Suffix  *Phone  Fax Number  *Contact Email  *Confirm Email  *Email For Provider  Publications  *Confirm Email  Preferred Method of	This section in completed with information of individual restrictions at the application of the application	ith the of the sponsible for nd managing
Communication '		
	Continue Finish Later Cancel	

## Selecting Finish Later

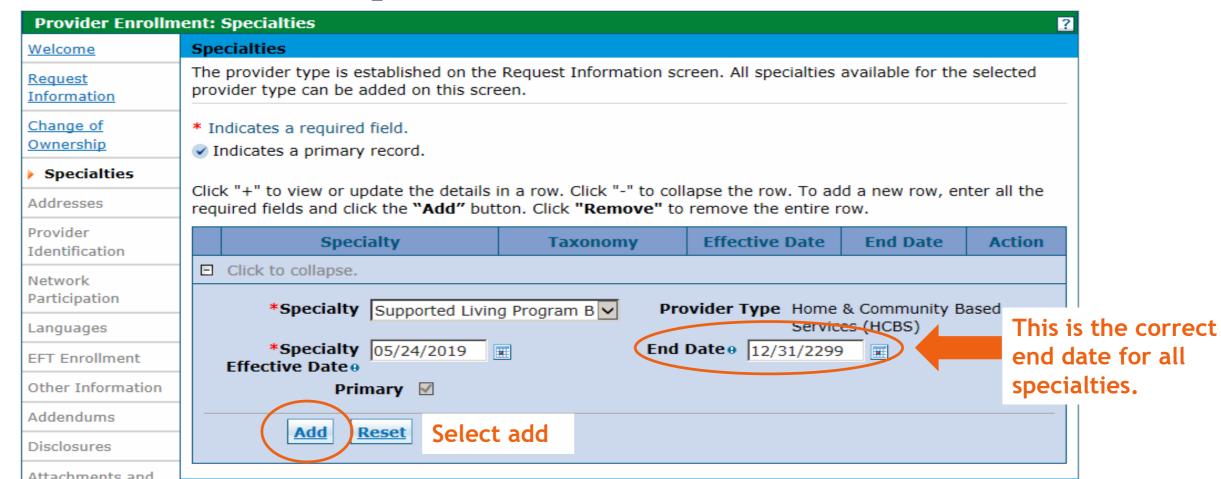




## Change of Ownership (CHOW)

Provider Enrolln	nent: Change Of Ownership or Change of Federal Employer Identification Number (EIN)
Welcome	* Indicates a required field.
Request	Change Of Ownership or EIN
Information	Change of ownership or a change of EIN terminates the Colorado Medicaid Provider Participation Agreement.
Change of Ownership	New owners and providers with a new EIN must re-apply and complete a new Colorado Medicaid Provider  Participation Agreement in order to participate in Colorado Medicaid.  If this is a change of ownership, you must attach a verfication statement from the closing (selling) provider
Specialties	including:  The name of the opening (purchasing) entity,
Addresses	The future effective date of the change of ownership, and
Provider Identification	A forwarding address (for the selling provider).
Network Participation	If this information is not provided, your application will not be processed.  You may not submit claims for dates of service before your application is activated.
Languages	In addition, while your application is in process, you may not submit claims using:  The closing provider's Colorado Medicaid provider ID/NPI or
EFT Enrollment	The Colorado Medicaid provider ID/NPI associated with your old EIN.
Other Information	
Addendums	Change Of Ownership or EIN
Disclosures	*Is this application due to a change of ownership ○Yes ● No or change of EIN?
Attachments and	
Fees	Continue Finish Later Cancel
Agreement	
Summary	

## Specialties



Specialty effective date:

Date of licensure and certification.

**End Date:** 

12/31/2299 - is the correct end date for all specialties.

Click "+" to view or update the details in a row. Click "-" to collapse the row. To add a new row, enter all the required fields and click the "Add" button. Click "Remove" to remove the entire row.

		Specialty	Taxonomy		Effective Date	End Date	Action
<b>/</b> [ i	Ŧ	Supported Living Program BI			05/24/2019		
	±	Click to add additional specialties.			tiple specialties be added at this		
				time	e as needed.		



## Additional Taxonomies

Additional Taxonomies (if applicable)	
Fields marked required in this section are only required if any information is entered in this section. Click "+" to view or update the details in a row. Click "-" to collapse the row. To add a new row, entered fields and click the "Add" button. Click "Remove" to remove the entire row.	
Taxonomy	Action
☐ Click to collapse.	
Taxonomye	
Add	
Continue Finish Later Cance	1

This section is not required. The provider may select continue if they only have one taxonomy code.

## Provider Addresses

	1	Гуре	Address	City	State	Action
⊡	Click to collaps	se.				
	*Address Type o		Primary Ac	idress 🗌		
	*Location Code		<u> </u>			
	*Address					
	*City		C	county	V	
	*State	Colorado	*Zip	Codee		
P	rimary Email		Confirm E	mail e		
	Secondary Email e		Confirm E	maile		
	Phone o	<u> </u>	Ext P	hone e		Ext
	Phone o	<u> </u>	Ext P	hone o		Ext
	Add	Reset				
				Continue Fin	nish Later Ca	ncel



## Service Address Information

Service Address Information			
If 'Address Type' is changed from 'Service', the service information below will be lost upon Add or Save of address.			
Opt Out of Provider   Directory			
Accepting New   Members	ADA Compliant	Accepting New  Members with Special Needs	
TDD Capability 🗌	Phoneo	Ext	
TTY Capability 🗌	Phonee	Ext	
Add Reset			
	Contin	nue Finish Later Cancel	

### Additional Addresses

- \* Indicates a required field.
- Indicates a primary record.

#### Provider Addresses

The service location name and address generally is the site where members obtain services and is either owned or rented by the provider. This location should be where supporting documentation related to claims is maintained.

The service location address must be a physical location. A post office box is not a valid service location address.

The service location address must include an **office** phone number and at least one **email** address. It is desired that the service location address provide a **fax** phone number.

Click "+" to view or update the details in a row. Click "-" to collapse the row. To add a new row, enter all the required fields and click the "Add" button. Click "Remove" to remove the entire row.

	Туре	Address	City	State	Action
+	Service Location	55555 5th	denver	Colorado	<u>Copy</u> <u>Remove</u>

Click to add address.

Be sure to add all address types prior to selecting the continue button.



## Provider Identification

* Indicates a required field.				
Provider Legal Name				
The provider legal name and inf	ormation is provided once	e for each enrollme	ent.	
*Provider Legal				
Name Doing Business				
Doing Business As				
Organizational Structure				
Select the applicable type of bus	siness.			
*Organization				
Туре				
License				
Fields marked required in this second click "+" to view or update the required fields and click the "Ad	details in a row. Click "-"	to collapse the ro	w. To add a new row, er	
License #	Effective Date	End Date	License State	Action
☐ Click to collapse.				
*License #	*Effective Date •		*End Date®	
*License State				
Add Reset				



## Medicare Participation: Not required for HCBS

#### **Medicare Participation**

To receive Medical Assistance Program payments for services provided to individuals who have Medicare and Medical Assistance Program benefits, providers must accept assignment of their Medicare claims.

Automatic crossover is an exchange of claim information between Medicare and the Medical Assistance Program. When automatic crossover occurs, providers do not have to submit a crossover claim to the Medical Assistance Program. The Colorado Medical Assistance Program obtains crossover claim information from Colorado Medicare carriers and intermediaries. For automatic crossover to occur, providers must identify their NPI number.

Automatic crossovers should occur when the participant has registered their NPI with Medicare Part A and/or Part B and in the Colorado interChange.

Medicare numbers are no longer used for automatic crossover from Medicare Part A and Part B to the Medical Assistance Program.

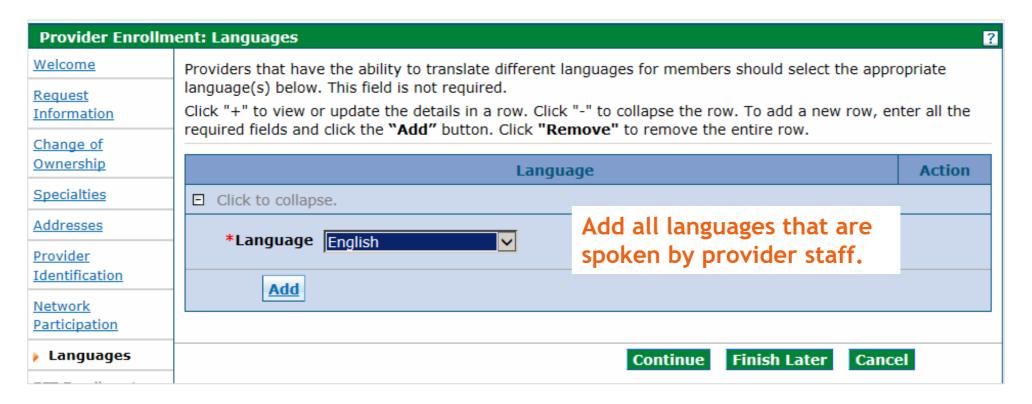
Medicare #	Effective Date	Medicare Type	~
Other Identifier			
The provider identificationly.  Health Plan  Identifier  (HPID)	ation number listed below is an addition	nal identifier used by Manage	d Care Organizations
		Continue Finish Later	Cancel

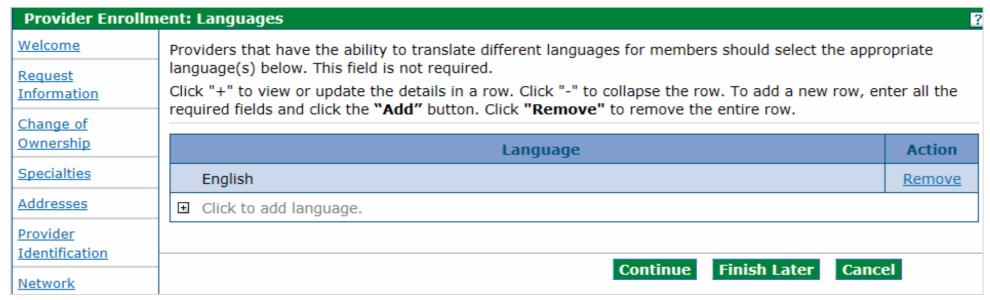
## MCO/BHO Network Participation: Not required for HCBS

MCO/BHO Network Participation  * Indicates a required field.		
Documentation confirming your participation in a MCO/BHO network will be required of Fees step of enrollment.  Fields marked required in this section are only required if any information is entered in Click "+" to view or update the details in a row. Click "-" to collapse the row. To add a required fields and click the "Add" button. Click "Remove" to remove the entire row.	n this section. a new row, enter all the	
MCO/BHO Network Participation Effection	ctive Date Action	n
☐ Click to collapse.		
*MCO/BHO *Effective Date® Network		
<u>Add</u>		
Continue Finish La	ter Cancel	

Leave blank and select continue, not applicable for HCBS enrollment.

## Languages





## Electronic Funds Transfer (EFT)

#### Provider Enrollment: EFT Information In order to have payments electronically deposited, Providers must enter all applicable fields within the Welcome Financial Institution Information section below. Financial Institution Address is optional and can be added by Request clicking the checkbox next to Financial Institution Address. For further explanation on EFT Enrollment, please Information refer to the Help page by clicking the question mark near the top of the screen. Change of Indicates a required field. Ownership **Provider Information** Specialties Provider Name Bob Jones Addresses Business Name XYZ Provider Provider Provider 'Pay To' address is optional. If you wish to include provider address, return to addresses page to Identification enter. It will be auto-populated here. Network Provider 'Pay To' Address Participation Address 5555555 Languages City denver EFT Enrollment State Colorado **Zip Code/Postal** 80234-1005 Code Other Information Country \_ Addendums

### Provider Identification

Provider Identification	n Numbers
	Tax ID 560697164
*NPI must be provide	d if one has been issued.
Provider National P	rovider Identifier (NPI) _
Other Ident	ifier Assigning Authority
Trading Partne	r ID
Provider License Num	nber _ License Issuer _
Provider T	ype 36-Home & Community Based Services
	(HCBS)
Taxono	omy _
Provider Contact Info	ormation
Provider Contact	
Provider Contact Name	Shannon Miller Suffix _
Provider Contact Name	
Provider Contact Name Phone	Shannon Miller  Suffix _  1-515-555-  Ext _



### Provider Identification

#### ■ Provider Agent Information

Federal Agency Information is optional. If you wish to provide federal agency information with your application, please click the checkbox and enter the required information. If you un-check the checkbox, any data entered will be removed.

#### ☐ Federal Agency Information

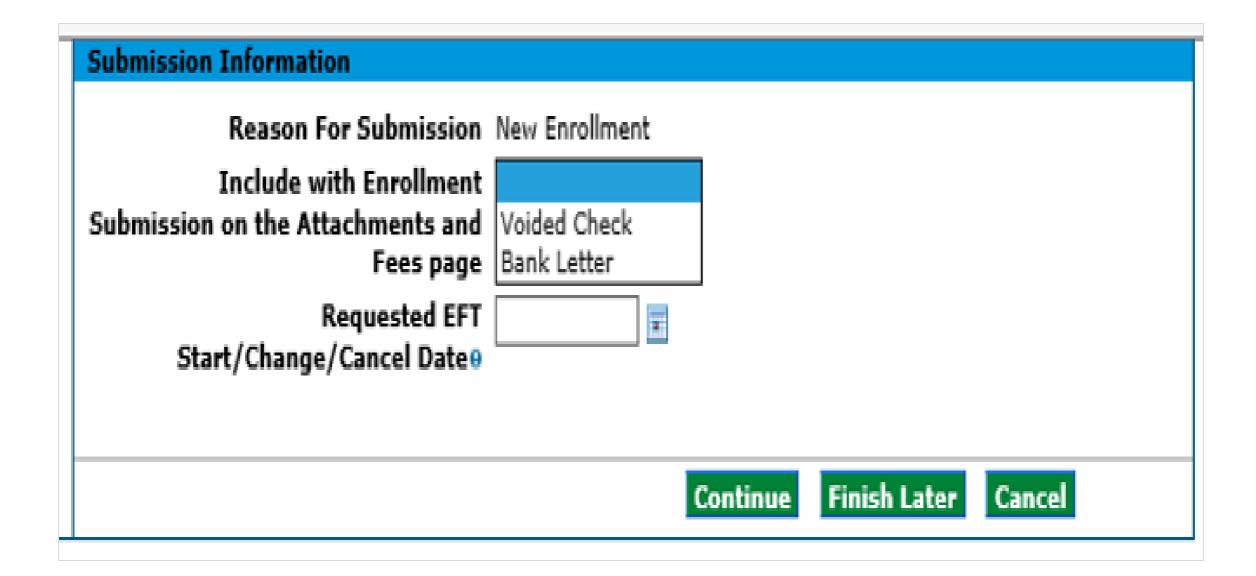
Retail Pharmacy Information is optional. If you wish to include retail pharmacy information with your application, please click the checkbox and enter the required information. If you un-check the checkbox, any data entered will be removed.

Retail Pharmacy Information

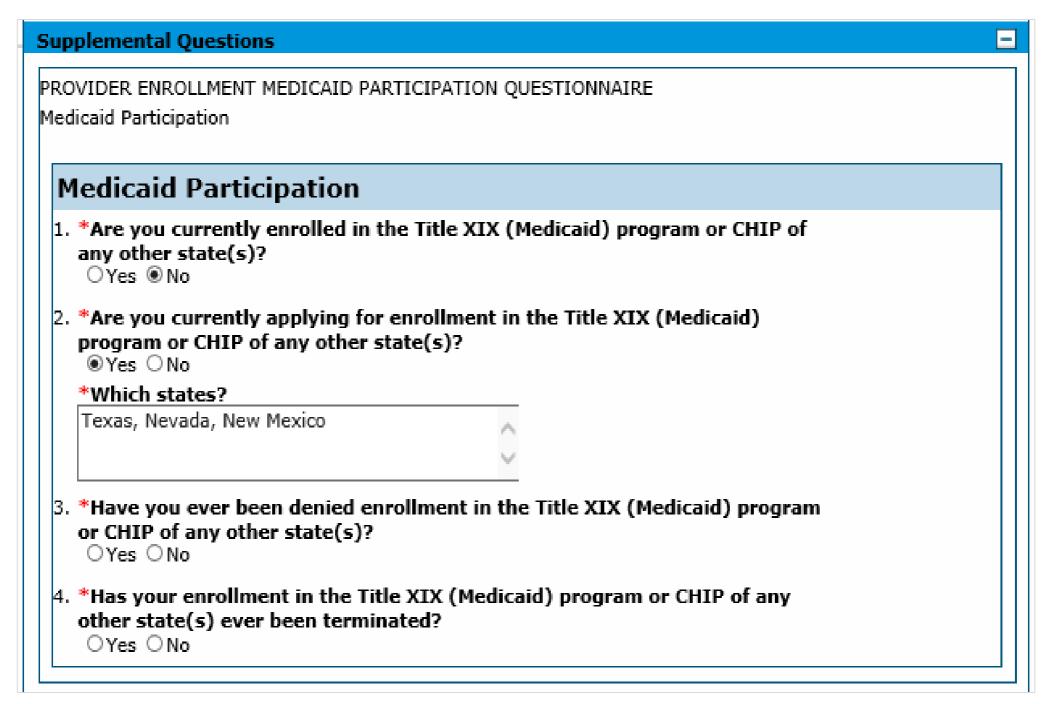
### Financial Institution Information

Financial Institution Information				
Financial Institution Address is optional. If you wish to include financial institution address with your application, please click the checkbox and enter the required information. If you un-check the checkbox, any data entered will be removed.				
☐ Financial Institution Address				
*Financial Institution Name				
Financial Institution Ext Telephone Number				
*ABA Routing Number				
*Type of Account at Financial Institution				
*Provider's Account Number with Financial Institution				
*Confirm Provider's Account Number with Financial Institution				
Account Number Linkage to Provider Identifier  Enter either a Provider Tax Identification Number (TIN) or Provider National Provider Identifier (NPI). Provider preference for grouping (bulking) claim payments - must match preference for v5010 X12 835 remittance advice.				
Provider Tax Identification Number (TIN)				
Provider National Provider Identifier (NPI)				

## Submission Information



# Atypical Supplemental Questions



## Disclosures

- Disclosure A Ownership or Control Interest
- Disclosure B Subcontractor Ownership
- Disclosure C Individual Relationships
- Disclosure D Managing Employees
- Disclosure E Business Relationships
- Disclosure F Convictions of Criminal Offense

## Completion of Disclosures

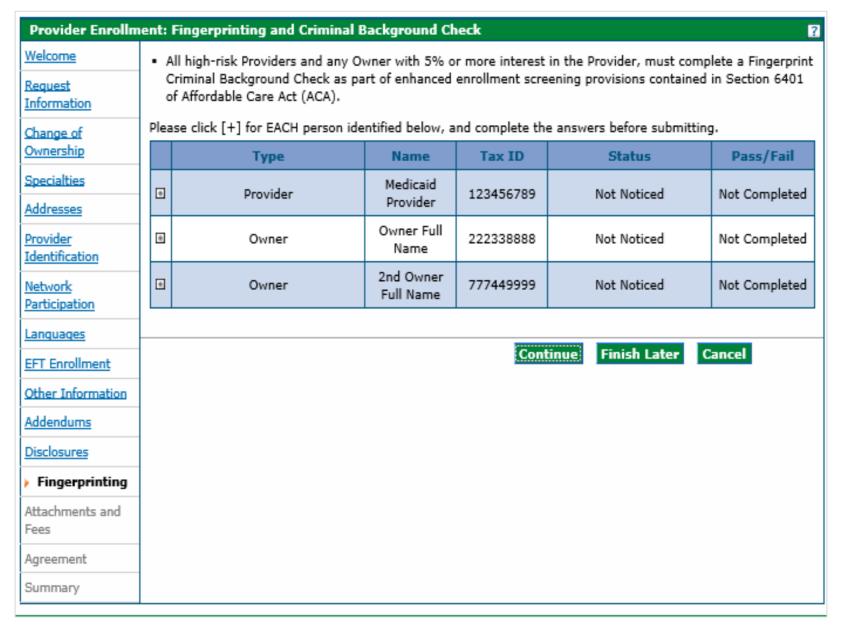
#### Available Enrollment Disclosures

Click the disclosure name to open the disclosure for editing. After completing the disclosure, select "Add". When you have completed the disclosure, click "Submit" to return to the main Disclosures page. All Disclosures must be completed to Continue.

Disclosure Name	Description	Status
A. OWNERSHIP OR CONTROL INTEREST	Persons (individual or corporation) with an ownership or control interest in the disclosing entity, fiscal agent or managed care entity having direct or indirect ownership of 5% or more.	
B. SUBCONTRACTOR OWNERSHIP	Persons or entities with an ownership or controlling interest in any subcontractor in which the disclosing entity has direct or indirect ownership of 5% or more.	Completed
C. INDIVIDUAL RELATIONSHIPS	Persons mentioned in Disclosure A and Disclosure B related to one another as a spouse, parent, child, or sibling.	Completed
D. MANAGING EMPLOYEES	LOYEES  Persons who hold a position of managing employee within the disclosing entity, fiscal agent or managed care entity.	
E. BUSINESS RELATIONSHIPS	Persons, businesses, organizations or corporations with an ownership or control interest (identified in Disclosure A) that have an ownership or controlling interest of 5% or more in any other provider, fiscal agent or managed care entity.	Completed
F. CONVICTIONS OF CRIMINAL OFFENSE	Persons who have an ownership or control interest in the provider, or is an agent or managing employee of the provider who has been convicted of a criminal offense related to that person's involvement in any program under Medicare, Medicaid, Childrens Health Insurance Program or the Title XX services since the inception of these programs.	Completed



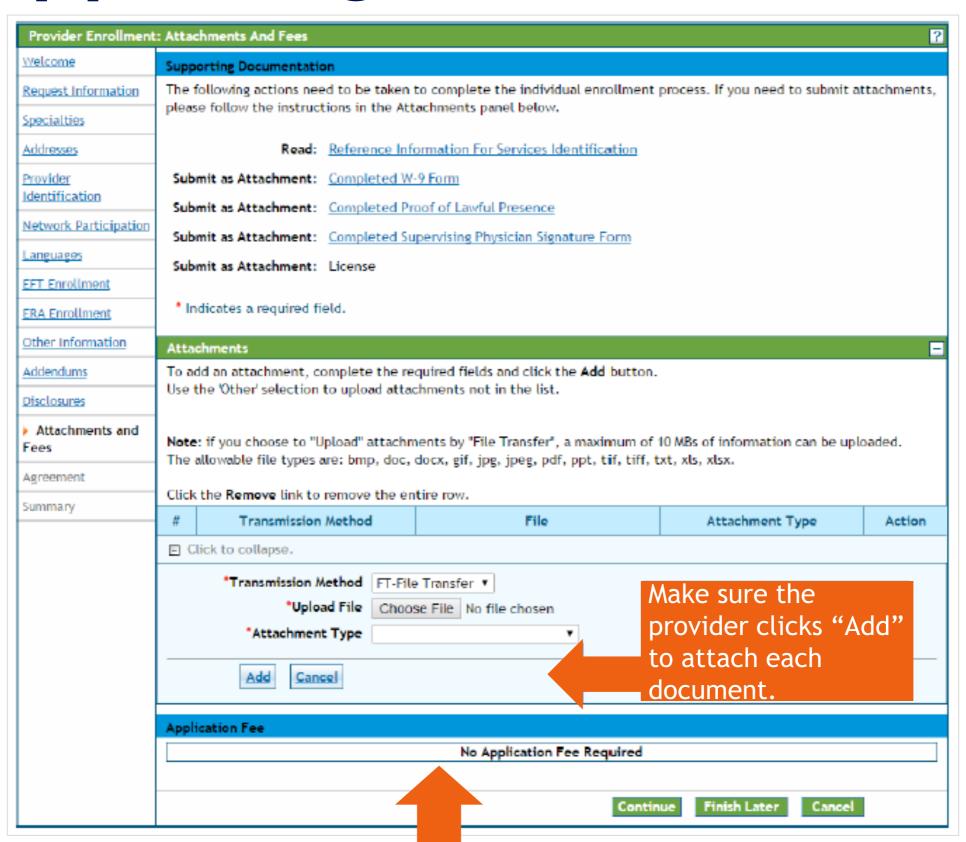
## Fingerprint Background Checks



- Medicaid Department of Health Care Policy and Financing Code 25YQGp\*
- Contact IdentoGO to schedule background check <u>https://identogo.com/contact</u>



## Supporting Documentation



## **Application Fee**

#### Application Fee

The Affordable Care Act requires certain providers to remit an enrollment application fee. The Centers for Medicare & medicaid services (CMS) sets the fee amount annually. This fee is assessed at initial enrollment an as required, and is assessed in full for each service location enrolled in CO Medicaid.

Please answer all questions. If you answer "NO" to all of the following questions, you grust pay a This panel will only you answer "Yes" to any of the following questions, do not pay a fee, and click the ontinue t

show if a fee is required for the provider type.

#### Application Fee Ouestions

Medicare Enrollment - if the service location has enrolled or re-validated with Med approved, no fee is required.

1. \*Are you an approved Medicare provider at this service location? 0 Yes 0 No

Medicaid Enrollment - if the service location has enrolled or re-validated with another States Medicaid or Childrens Health Insurance Program and paid an application fee in the last 12 months, no fee is required. (Upload proof of payment in the Attachments section, above.)

2. \*Have you enrolled or re-validated in another States Medicaid or Childrens Health Insurance Program within the last 12 months? @ Yes @ No.

Financial Hardship - if you are requesting a waiver for financial hardship, include a letter describing the financial hardship and why the hardship justifies an exception, as well as any additional documentation that you believe may aide CMS in its determination. If you choose to apply for an application fee waiver, your enrollment will be delayed while CAS makes its determination. (Upload letter and documentation in the Attachments section, above.)

3. \*Are you requesting a waiver of the application fee because of financial hardship?

One Service Location with Multiple National Provider Identifiers (NPI) - if this service location enrolled with Colorado Medicaid with a different NPI, only one application fee is required.

4. \*Has this service location address enrolled with a different NPI (or awaiting an enrollment decision) and paid the application fee with that enrollment? O Yes Ó No

Amount Due 553 00

To make a payment, click the link below. Online Bill Pav



Form W-9

(Rev. October 2018)
Department of the Treasury

### Request for Taxpayer Identification Number and Certification

Give Form to the requester. Do not send to the IRS.

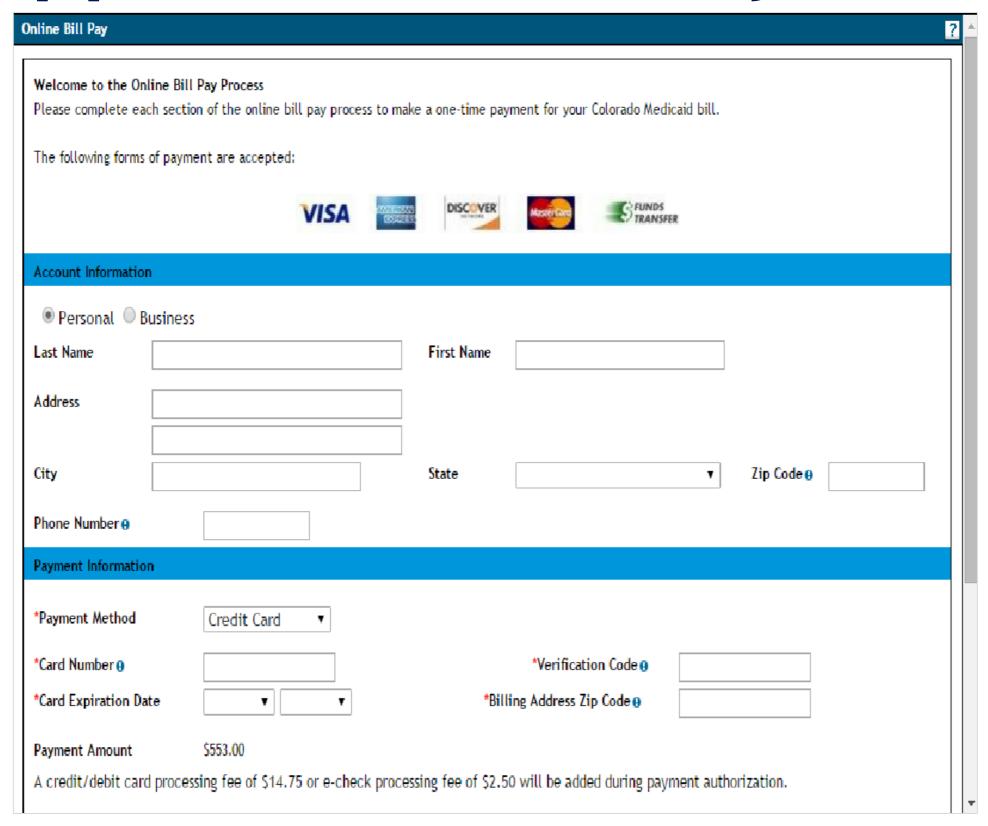
١.	1 Name (as shown on your income tax return). Name is required on this line; do not leave this line blank.	
	2 Business name/disregarded entity name, if different from above	
on page	Check appropriate box for federal tax classification of the person whose name is entered on line 1. Check only one following seven boxes.  Individual/sole proprietor or Corporation Socorporation Partnership Trust/essingle-member LLC	certain entities, not individuals; see instructions on page 3):
tion	Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=Partnership) ▶	Exempt payee code (ii arry)
fic Instructions	<b>Note:</b> Check the appropriate box in the line above for the tax classification of the single-member owner. Do not LLC if the LLC is classified as a single-member LLC that is disregarded from the owner unless the owner of the L another LLC that is <b>not</b> disregarded from the owner for U.S. federal tax purposes. Otherwise, a single-member LI is disregarded from the owner should check the appropriate box for the tax classification of its owner.	LC is
ec.	Other (see instructions) ▶	(Applies to accounts maintained outside the U.S.)
Specific	5 Address (number, street, and apt. or suite no.) See instructions. Requester's	name and address (optional)
See	City state and 7ID code	
	6 City, state, and ZIP code	

### **Affidavit**

Please refer to the Department of Revenue's website at Colorado.gov/revenue (Evidence of Lawful Presence: HB065-1023) for further information. Each individual applicant who is 18 years of age or older and requesting to receive direct reimbursement must attach a photocopy of one of the following documentation types AND sign the following affidavit. Pursuant to C.R.S. § 24-76.5-103, on or after August 1, 2006, each agency or political subdivision of the State shall verify the lawful presence in the United States of each natural person eighteen years of age or older who applies for state or local public benefits or for federal public benefits by requiring the applicant to produce one of the following: 1) A valid Colorado driver's license or a Colorado identification card; or A United States military card or a military dependent's identification card; or 3) A United States Coast Guard Merchant Mariner card; or 4) A Native American Tribal Document Execute the affidavit below. AFFIDAVIT For the Colorado Department of Health Care Policy and Financing as Proof of Lawful Presence in the United States. , swear or affirm under penalty of perjury under the laws of the State of Colorado that (check one); I am a United States citizen. I am not a United States citizen but I am a Permanent Resident of the United States. ■ I am not a United States citizen but I am lawfully present in the United States pursuant to Federal law. I am a foreign national not physically present in the United States. understand that this swom statement is required by law because I have applied for a public benefit. I understand that state law requires me to provide proof that I am lawfully present in the United States prior to receipt of this public benefit. I further acknowledge that making a false, fictitious, or fraudulent statement or representation in this sworn affidavit is punishable under the criminal laws of Colorado as perjury in the second degree under Colorado Revised Statute 18-8-503 and it shall constitute a separate criminal offense each time a public benefit is fraudulently received. Signature Name (please print) Social Security Number Print Reset



## Application Fee Payment



## Application Fee Payment

#### Authorize Payment

Please verify your payment above and make any necessary changes. When verification is complete, click the "Authorize Payment" button below to submit your payment.

Your payment will not be processed until you click the "Authorize Payment" button below. Only click once to avoid duplicate payments. Once your payment has processed, you will receive a confirmation number that you can print for your records. Click the "Cancel" button below to stop this payment process and exit. Do not use your browser Back button.

**Authorize Payment** 

Cancel

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# Terms of Agreement

Terms of Agreement			
Provider Name	Medicaid Provider		
Address	1234 Your Street		
	Denver		
	Colorado, 80202-1515		
Tax ID	123456789		
NPI	_		
Contact Name	Medicaid Contact		
Contact Email	M.Contact@business.com		
NO PROVIDER APPLICATION, ENROLLMENT FORM, PROVIDER AUTHORIZATION FORM (if applicable), OR PROVIDER PARTICIPATION AGREEMENT WILL BE PROCESSED WITHOUT COMPLETION OF THIS PAGE.			
Please read and print for your records the Pro Agreement applies to all Programs.	vider Participation Agreement. The Provider Participation		
Please note that the Acceptance checkbox in t remain disabled until the Provider Participation	the Terms of Agreement section at the bottom of the page will n Agreement has been read.		
Read and Print: Provider Participation Aqu	reement ♥		
(You must review the Provider Participation	n Agreement prior to signing below)		
application will be electronic. By submitting th	t application electronically. Therefore, your signature on this his application electronically, you acknowledge that you inding to the same extent as your written signature.		
*I accept			
*Your Signature			
(Entering your name in the box to the right will constitute your electronic signature.) Suffix			
Submission Date 06	5/13/2019		
	Review Finish Later Cancel		



# Provider Enrollment Agreement

#### Instructions

The terms of enrollment are stated below. You must accept these terms in order to submit the enrollment application. Failure to accept these terms means that no enrollment application is retained or submitted.

Access the summary of enrollment link to review all data that has been entered into the enrollment application. Changes can be made to the existing application by navigating back to the appropriate screen using the links in the table of contents. Once changes are made, the enrollment application can be reviewed again.

Once the application is submitted and confirmed, a tracking number will be assigned. Please print a copy of your tracking number and application for your records.

#### Terms of Agreement

Provider Name Medicaid Provider

Address 1234 Your Street

Colorado, 80202-1515

Tax ID 123456789

NPI

Contact Name Medicaid Contact

Contact Email M.Contact@business.com

NO PROVIDER APPLICATION, ENROLLMENT FORM, PROVIDER AUTHORIZATION FORM (if applicable), OR PROVIDER PARTICIPATION AGREEMENT WILL BE PROCESSED WITHOUT COMPLETION OF THIS PAGE.

Please read and print for your records the Provider Participation Agreement. The Provider Participation Agreement applies to all Programs.

Please note that the Acceptance checkbox in the Terms of Agreement section at the bottom of the page will remain disabled until the Provider Participation Agreement has been read.

#### Read and Print: Provider Participation Agreement

(You must review the Provider Participation Agreement prior to signing below)

You will be submitting the Provider Enrollment application electronically. Therefore, your signature on this application will be electronic. By submitting this application electronically, you acknowledge that you understand that your electronic signature is binding to the same extent as your written signature.

-	tand that my electronic signature is equivalent to written
signatur	2,
*Your Signature	
(Entering your name in the box to the right will constitute your electronic	
signature.)	
Suffix	
Submission Date	06/13/2019

Finish Later



### Overview Provider Information

#### Provider Identification

Last Name Provider First Name Medicaid

se manne medicard

Middle \_ Suffix \_

Gender Male Birth Date 08/20/1973

Degree	School	Year of Graduation
MD	University of Medicaid	2000

License #	Effective Date	End Date	License State
HH45675600	07/20/2015	07/23/2015	CO-Colorado

Medicare # 123456789

Effective Date 07/20/2015

Medicare Type Medicare A & B

DEA#

Effective Date

Health Plan Identifier 123456789 (HPID)

#### Language:

Language English

#### Other Information

#### Malpractice/General Liability Insurance

Name	Policy ID	Effective Date	End Date
Medicaid Insurance	010101010101	07/20/2015	07/20/2015

#### **Board Certification**

#### Medicaid Participation

- Are you currently enrolled in the Title XIX (Medicaid) program or CHIP of any other state(s)?
- Are you currently applying for enrollment in the Tile XIX (Medicaid) program or CHIP of any other states(s)?
  - NO
- 3. Have you ever been denied enrollment in the Title XIX (Medicaid) program or CHIP of any other state(s)?

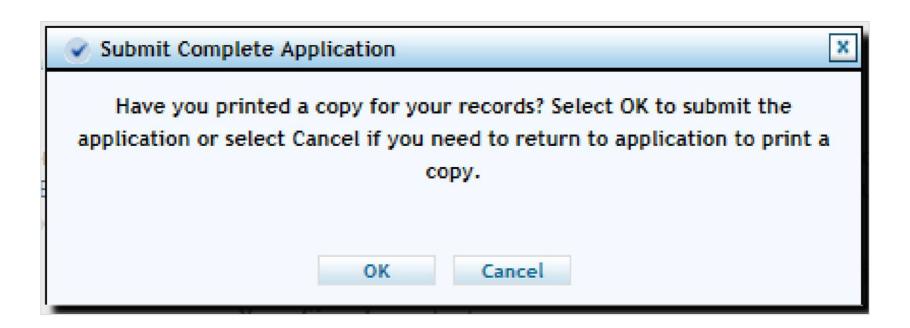
No

4. Has your enrollment in the Title XIX (Medicaid) program or CHIP of any other state(s) ever been terminated?

No



# Submitting Your Application



#### Instructions for Summary Page

If changes are required when viewing the Summary page, please select the appropriate link in the Table of Contents panel, navigate back to that page, and make changes. Note that if the Enrollment Type or Provider Type fields are modified on the Request Information page, that you will be required to navigate through the enrollment application wizard again and update all fields that are contingent upon these two fields.

Once you have reviewed the contents of this application, select 'Confirm' to submit the enrollment for processing. Please print a copy of this summary for your records.

**Print Preview** 



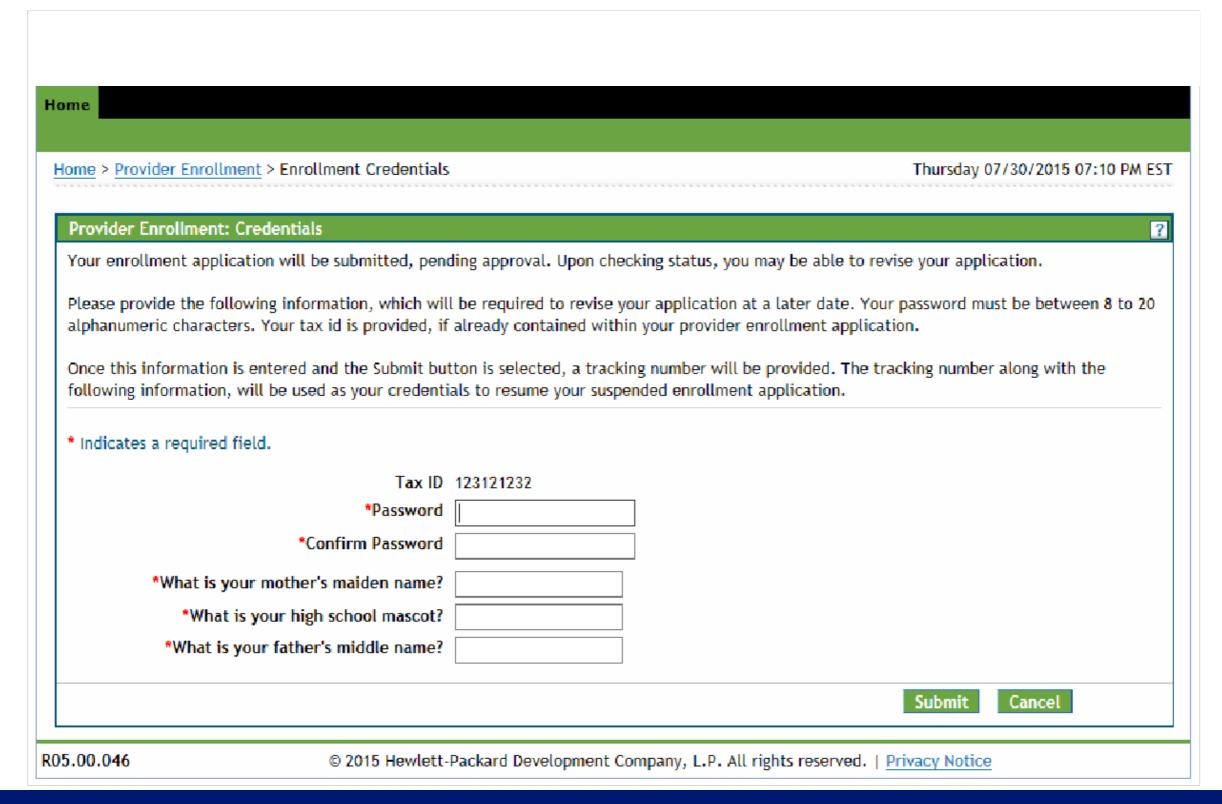
Confirm

Finish Later

Cancel



## Creating Enrollment Credentials





## Confirmation of Submission

Print Preview

#### Provider Enrollment: Tracking Information



Your enrollment application has been submitted. Your enrollment application has been assigned the following tracking number: 1977

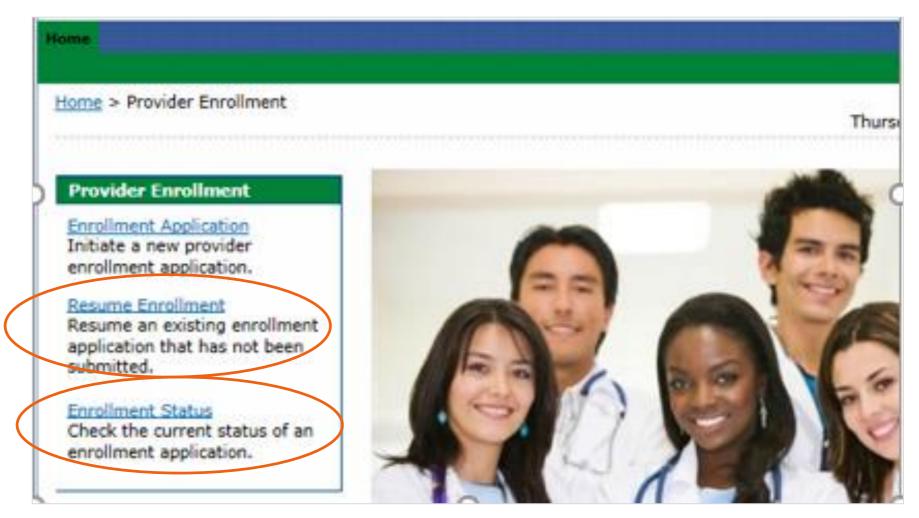
Please retain the tracking number for your records. The tracking number will be used, in addition to your Tax ID and password, as credentials to revise your submitted application at a later date.

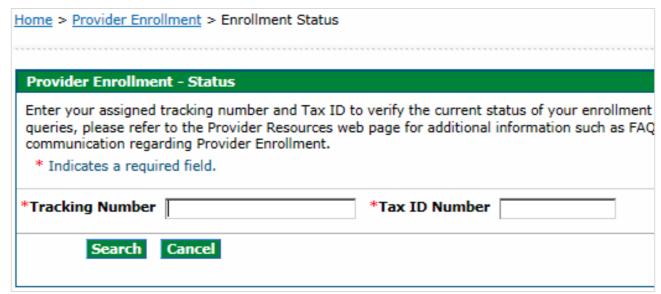
A confirmation email has also been sent to the following contact person's email, designated in the enrollment application: test.test@test.com.

Exit

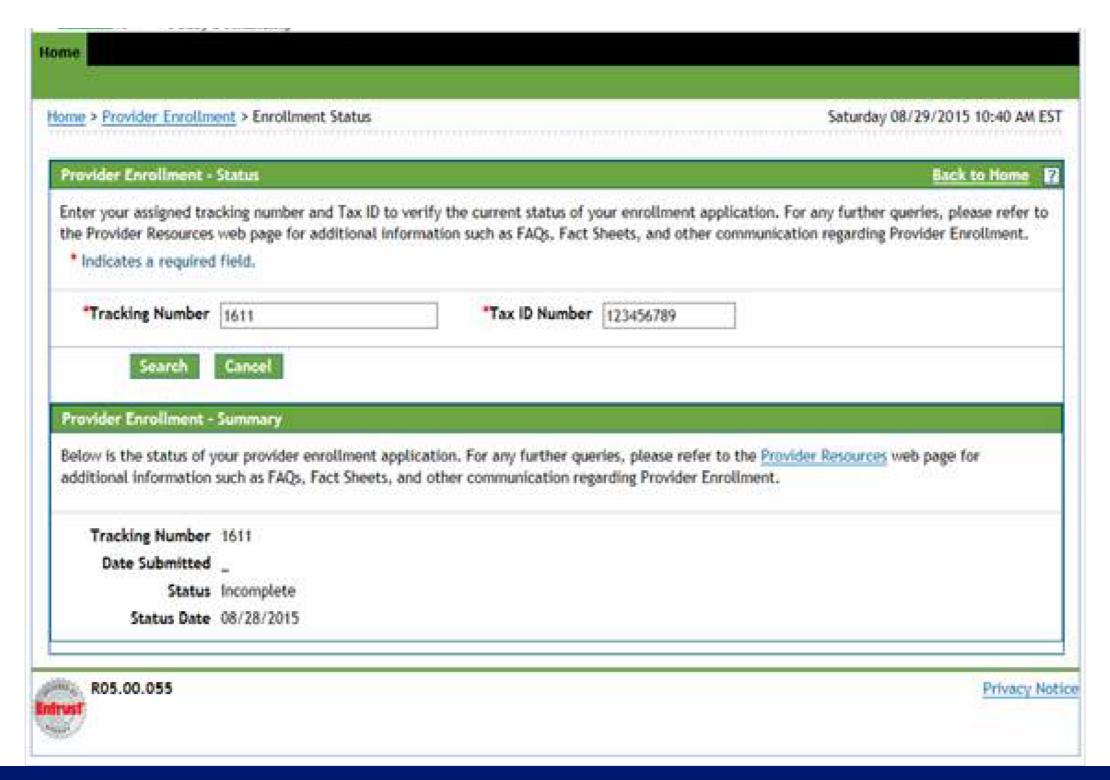
R05.00.051 Privacy Notice

## Provider Enrollment Status





## Provider Enrollment Status



# What is the Process after an Application is Submitted?

- The application must be approved by DXC and/or HCPF.
- The application is either denied, rejected, returned to provider (RTP), approved, etc.
- RTP is when the application is returned to the provider for additional information. A provider will receive emails periodically that will notify them of their status in the enrollment process.
- These emails may require a provider to send in additional information for their application, inform them of a denial and their rights to file a grievance.
- Providers should follow the instructions given in the email and contact DXC Technology at 1-844-235-2387, regarding any questions about their enrollment.



# What is the Process after Enrollment?

Once the application has been approved, a notification is sent. Register for the Provider Web Portal.

How long will it take to get my screening results?

Provider Enrollment responses may take up to 2 weeks.

Please note: This timeline might be affected by application complexity and accuracy.

#### Please review the Provider Enrollment Manual for:

- > Steps to check your enrollment status
- > Sample Notifications

## Site Visits by DXC

- Per federal requirement 42CFR 455.432, pre-enrollment site visits are required for providers who are designated as "moderate" or "high" categorical risks to the Medicaid program.
- The purpose is to verify that the information submitted to the Department of Health Care Policy and Financing by a provider is accurate and to determine compliance with federal and state enrollment requirements. In the event a provider specialty falls into one of these risk categories, the provider will be contacted for the required site visit. A representative will visit the provider's service location to verify certain aspects of your enrollment. Providers that refuse a site visit may be excluded from the Colorado Medicaid Program.
- For further information about risk categories by provider type, please refer to the Federal Provider Screening Regulation.

# Sample Enrollment Email: Approved Application

Dear Provider:

The Department of Health Care Policy & Financing (the Department) is pleased to welcome <ABC HCBS> to the Health First Colorado (Colorado's Medicaid Program) and/or Child Health Plans *Plus* (CHP+) Provider Network.

The Department is committed to partnering with providers to ensure members receive the highest quality care possible. Please visit the <u>Provider Services web page</u> for more information about policies and procedures, instructions for accessing the Provider Web Portal, and more. Providers are encouraged to learn about the Accountable Care Collaborative (ACC), Health First Colorado's delivery system, by visiting the <u>Accountable Care Collaborative</u> (ACC) web page.

The enrollment effective date is <6/01/2030>.

As required by the Affordable Care Act, the current risk level assignment is <moderate>.

Contact the <u>Provider Services Call Center</u> at 1-844-235-2387 with any questions regarding this letter.

Thank you, Provider Enrollment



# Adjusting an Existing Enrollment

 Changes to an existing enrollment may be necessary as providers' models change or there are changes to Health First Colorado benefits. Please contact DXC for further guidance on how to make those changes.

## **Training Completion**

All HCBS providers are required to complete the enrollment/revalidation training.

Under the "HCBS Provider Enrollment Training" tab on the <u>Long-Term Services and Support Web Page</u>, providers will find the following:

- The recorded webinar training
- A PDF copy of the training with active web links
- The enrollment quiz

Save a copy of the results of the HCPF HCBS Enrollment Training quiz as a PDF and upload it to the supporting documents of the application. Failure to do so could result in delays in application processing.

### **DXC Contact Information**

For questions about provider enrollment please call the DXC Technology Provider Services Line

1-844-235-2387

Providers are advised to request and record a call tracking number (CTN) as record of all interactions with DXC.