

Care Coordination & Management in the Accountable Care Collaborative (ACC)

Provider & Community
Experience Subcommittee

February 13, 2020

Our Mission

Improving health care access and outcomes for the **people** we serve while demonstrating sound stewardship of financial **resources**

Accountable Care Collaborative

Improve Health and Reduce Costs

Medical Home

Ensure Medicaid members have a focal point of care.

Behavioral Health

Comprehensive community-based system of mental health and substance use disorder services.

Regional Coordination

Medicaid members have complex needs and are served by multiple systems. Regional umbrella organizations help to coordinate across systems.

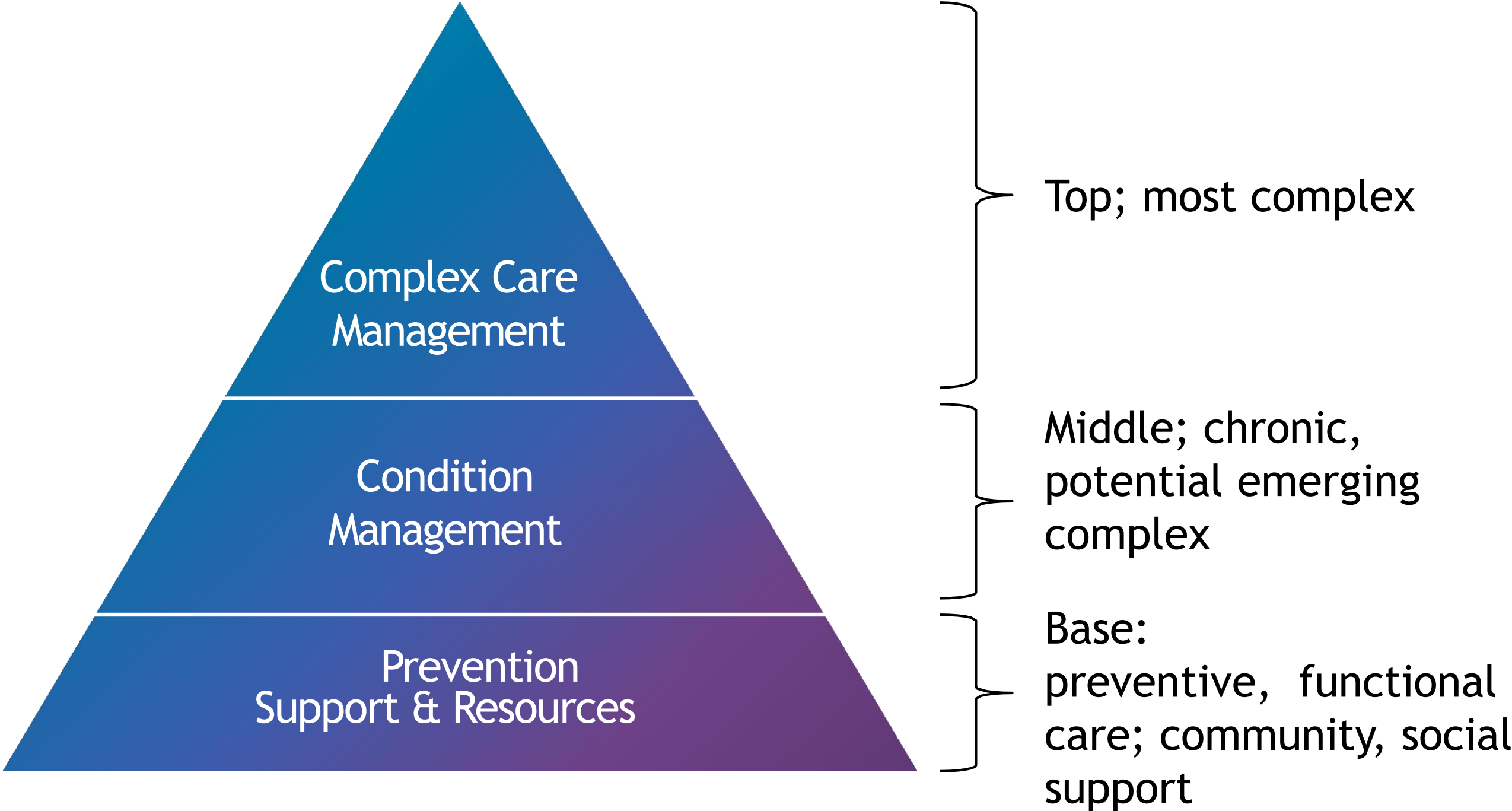
Data

Members, providers and the system receive the data needed to make real-time decisions that improve care, increase coordination of services and improve overall efficiencies.

Refining ACC Focus

- Department focus on member health improvement
- Governor's health care affordability objectives
- Medicaid Cost Control goals

Statewide Approach to Addressing Member Health



Complex Care Coordination & Management

- Deliberate activities to organize and facilitate the delivery of services.
- Emphasis on acute, complex and high-risk patients
- Extended care coordination which are services targeted to specific members who require more intense and prolonged assistance and includes interventions such as care plans.

Condition Management

- Efforts to manage and support Members with specific health conditions:
 - Maternity
 - Diabetes
 - Hypertension
 - Chronic Heart Failure/Cardiovascular Disease
 - Asthma
 - COPD
 - Anxiety
 - Depression
 - Chronic pain
 - Substance use disorder

ACC Program Improvement

- Evolution of the ACC program
- Need feedback from the community

Thank You!