



COLORADO
Department of Health Care
Policy & Financing

Thank you for participating in the recent [prior authorization requests \(PARs\) meeting](#) for physical therapy and occupational therapy providers. We value your insights and have compiled a comprehensive list of questions, concerns and feedback. We are reviewing the list. It will inform future system and operational updates and trainings to ensure home health agencies and providers submit complete and actionable documentation aligning with federal and state policy.

We look forward to continuing the conversation. You can submit additional questions or issues by filling out this [form](#). Additional meeting information and an FAQ will be [posted online](#).

In the meantime, if you have individual PAR submission questions, send those inquiries to the PAR inbox at hcpf_um@state.co.us. (Be sure to include information including the member's name, Medicaid identification and PAR identification.) Home health and private duty nursing policy and reimbursement questions can be sent to homehealth@state.co.us. Policy and reimbursement questions for benefits unrelated to home health can be sent to HCPF_benefitsupport@state.co.us.

Read the updated [Operational Memo](#) issued on Feb. 17 for more information. Visit [Colorado.gov/hcpf/par-updates](https://colorado.gov/hcpf/par-updates) for updates.

Visit the [Department's PAR Updates](#) webpage for more information.