



COLORADO

Department of Health Care
Policy & Financing

Dear Outpatient Occupational Therapy, Outpatient Physical Therapy and Outpatient Speech Therapy Providers,

Effective January 23, 2021, Outpatient Occupational Therapy (OT), Outpatient Physical Therapy (PT) and Outpatient Speech Therapy (ST) services provided via telehealth (billed as Place of Service 02 - Telehealth) do not require Electronic Visit Verification (EVV) records.

- Previous Remittance Advice records show Error 3054 when OT, PT and ST telehealth claims were missing EVV records. Remittance Advice records for the billing period beginning January 23, 2021, will no longer show Error 3054 for telehealth claims missing EVV records.
- OT, PT and ST telehealth claims billed for dates of service prior to January 23, 2021, do not require EVV records.
- OT, PT and ST Providers that only bill for telehealth services will no longer receive Department outreach offering support for EVV compliance.

Home Health Agencies providing OT, PT and ST services via telehealth continue to require EVV records when billing.

Contact EVV@state.co.us with questions or concerns.

Thank you,

Department of Health Care Policy & Financing

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