Goals

1. Identify best option for credentialing behavioral health providers for ACC Phase 3.

1. Reduce administrative burden for providers.

Option 1: Credential via CAQH

Pros

- Compliant with federal regulation
- Providers already using CAQH tool
- Most cost-effective centralized credentialing option for the Department

Option 2: Credential in-house at HCPF

Pros

- Compliant with federal regulation
- Could streamline credentialing and enrollment processes

Cons

- Resource intensive for the Department
- Would require a significant implementation timeline

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Option 3: Credential via a single RAE

Pros

- Compliant with federal regulation
- Less resource intensive than in-house option

Cons

- Provider experience: may require additional system access for providers, in addition to system access required for contracting with RAE(s)
- More resource intensive than credentialing directly with

Option 4: Status quo

Pros:

- Compliant with federal credentialing requirements

Cons:

- Administratively burdensome for providers

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Recommendation: Option 1 - Credential via CAQH

- Lightest start-up lift
- Most cost-effective centralized credentialing option

Discussion

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