

Quality Measure Data Management Subcommittee Stakeholder Meetings

Offered by The Department of Health Care Policy and
Financing and the Behavioral Health Administration
Third Tuesday of the month throughout 2025



COLORADO
Department of Health Care
Policy & Financing



COLORADO
Behavioral Health
Administration

Stakeholder Session QM Subcommittee

10/21/25



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Agenda

- Readout of Survey Results - *Carina*
- Verification of Approach for measure collection - *Carina*
- Patient Experience of Care Survey Approach- *Matt Wurst-Caligari*

Survey Highlights: Responses

- Responses from nine centers
- Eight of the respondents reported using a warehouse external to the EHR for reporting

Survey Highlights: Data

ISERV First Contact:

- Two centers reported documenting First Contact using a specific code (such as H0002)
- Three centers reported using a designated date field or other form to document first contact
- Three centers reported that it was recorded in the EHR without sharing specific details about the documentation process

SDOH Screen

- WellRx
- PRAPARE
- AAFP
- Accountable Health Communities
- Core 5 BECHTEL and JONES
- Z-Codes (though not a screener)

Depression Screen

- PHQ2/9
- One center also mentioned PSC-17Y and EPDS

Survey Highlights: Requests

- Centralized accessible documentation (Google Documents)
- Requirements Checklist with well defined action steps and due dates
- Measure specifications and exact data requirements
- Clear Submission process
- Financial cost estimate assistance
 - Staffing
 - EHR Costs
 - Grant/reimbursement options
 - ROI
- Points of Contacts
- Tip Sheets

Summary of Recommendations

- Direct database connections wherever possible to reduce provider burden
 - Identify measure-related data in the warehouse
- Define what is acceptable for each measure
 - Create plan if data is not available in warehouse

Patient Experience of Care (PEC) Survey Approach

- **Standard Survey Format**
 - Same SAMHSA templates we use for consumer satisfaction survey needs for block grant reporting
 - Mental Health Statistics Improvement Program (MHSIP) Survey for adults
 - Youth Services Survey for Families (YSS-F) Survey for youth
- **Facilitation Recommendations**
 - Tablet at demonstration site location - client can take the survey immediately after treatment/services (before even leaving the facility)
 - QR code on invoice (digital, print, or both) - client can then scan and take the survey at their convenience at a later time
 - QR code on small physical card, handed out to clients during their visit
 - QR code on a wall poster or similar, either in the lobby area or in treatment room area
- **Delivery Mechanism**
 - Surveys will be hosted on a standardized, secure online survey platform

Quality Measures Resources

[SAMHSA Quality Measures Guidance Page](#)

- [Quality Measures Specifications](#)
- [Data Reporting Templates](#)
- [Quality Measures FAQ](#)
- Webinar Series on CCBHC [website](#)



Questions / Next Steps?