

Quality Measure Data Management Subcommittee Stakeholder Meetings

**Offered by The Department of Health Care Policy and
Financing and the Behavioral Health Administration
Third Tuesday of the month throughout 2025**



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Stakeholder Session QM Subcommittee

10/21/25



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Agenda

- Readout of Survey Results - *Carina*
- Verification of Approach for measure collection - *Carina*
- Patient Experience of Care Survey Approach- *Matt Wurst-Caligari*

Survey Highlights: Responses

- Responses from nine centers
- Eight of the respondents reported using a warehouse external to the EHR for reporting

Survey Highlights: Data

ISERV First Contact:

- Two centers reported documenting First Contact using a specific code (such as H0002)
- Three centers reported using a designated date field or other form to document first contact
- Three centers reported that it was recorded in the EHR without sharing specific details about the documentation process

SDOH Screen

- WellRx
- PRAPARE
- AAFP
- Accountable Health Communities
- Core 5 BECHTEL and JONES
- Z-Codes (though not a screener)

Depression Screen

- PHQ2/9
- One center also mentioned PSC-17Y and EPDS

Survey Highlights: Requests

- Centralized accessible documentation (Google Documents)
- Requirements Checklist with well defined action steps and due dates
- Measure specifications and exact data requirements
- Clear Submission process
- Financial cost estimate assistance
 - Staffing
 - EHR Costs
 - Grant/reimbursement options
 - ROI
- Points of Contacts
- Tip Sheets



Summary of Recommendations

- Direct database connections wherever possible to reduce provider burden
 - Identify measure-related data in the warehouse
- Define what is acceptable for each measure
 - Create plan if data is not available in warehouse

Patient Experience of Care (PEC) Survey Approach

- Standard Survey Format
 - Same SAMHSA templates we use for consumer satisfaction survey needs for block grant reporting
 - Mental Health Statistics Improvement Program (MHSIP) Survey for adults
 - Youth Services Survey for Families (YSS-F) Survey for youth
- Facilitation Recommendations
 - Tablet at demonstration site location - client can take the survey immediately after treatment/services (before even leaving the facility)
 - QR code on invoice (digital, print, or both) - client can then scan and take the survey at their convenience at a later time
 - QR code on small physical card, handed out to clients during their visit
 - QR code on a wall poster or similar, either in the lobby area or in treatment room area
- Delivery Mechanism
 - Surveys will be hosted on a standardized, secure online survey platform



Quality Measures Resources

SAMHSA Quality Measures Guidance Page

- Quality Measures Specifications
- Data Reporting Templates
- Quality Measures FAQ
- Webinar Series on CCBHC website





Questions / Next Steps?



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