



**COLORADO**

Department of Health Care  
Policy & Financing

303 E. 17th Avenue  
Denver, CO 80203

# Recovery Audit Contract (RAC) Program Office of the State Auditors HB23-1295 Update

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*Program Update RAC-0002 October 2023*

## Office of the State Auditor (OSA) Contractor for HB23-1295

The State of Colorado Office of the State Auditor (OSA) has contracted with BerryDunn to assess the Medicaid Recovery Audit Contractor (RAC) Program as required in the house bill, [HB23-1295](#). The goal of the evaluation is to review the program's adherence to its stated program rules, state law, and federal regulations and requirements, and to provide an opportunity for possible process modifications and improvements. This evaluation will also include a review and comparison of other states' comparable RAC programs.

The RAC is a federally mandated contract that is administered by the Department of Health Care Policy and Financing (HCPF) which is Colorado's single state agency as outlined in [42 CFR 431.10](#). The federal RAC Program rules are outlined under [42 CFR 455.506](#) and require the Medicaid state agency to contract with a vendor to conduct post-payment reviews of paid medical claims. In Colorado the RAC vendor is [Health Management Systems, Inc. \(HMS\)](#). To access the State Plan Amendment (SPA) for Colorado's specific program rules you can review it [here](#).

Historically providers have not always participated in surveys as they may not always recognize the name of the vendor conducting the survey, or they do not have context of what the survey is about. In order to ensure there is an ethical and unbiased evaluation of the RAC Program, all responses to this survey will be anonymous and will be submitted directly to the OSA vendor, BerryDunn. Neither HCPF nor HMS will have access to the survey responses. The online form survey can be accessed [here](#). This survey should take between 15 – 20 minutes to complete.

While HCPF will not have access to the survey, we would like to communicate to providers how they can participate. We will be sending information via an email blast, on our website, and in our upcoming webinar on November 2<sup>nd</sup>. Providers can register for the webinar [here](#).

BerryDunn's final report will be developed in conjunction with the Office of the State Auditor and presented to the Colorado Legislature.

On behalf of BerryDunn and the State of Colorado Office of the State Auditor, we want to thank you in advance for your time and responses. Your dedication of time and the effort to complete this survey will help BerryDunn to provide valuable guidance and information to the Colorado Legislature related to the RAC program.