

Nursing Home Innovations Grant Board Meeting Agenda

Meeting Date: August 28, 2020
Time: 10:00 - 1:00

Zoom Meeting
<https://us02web.zoom.us/j/85830856471>
Meeting ID: 858 3085 6471

Dial in: 1-669-900-6833
Meeting ID: 858 3085 6471

Time	Topic	Lead
10:00 - 10:10	<p>Call to order 10:10</p> <p>Welcome and agenda review</p> <p>Approval of minutes from last meeting</p> <ul style="list-style-type: none"> Approved May, June, July minutes 	Stacey Love (Chair)
10:10 - 11:00	<p>Cycle 12 Grant Project Discussion - Edu-Catering, LLP - Validation® Training in Four Colorado Nursing Homes and Beyond (\$53,730.48)</p> <ul style="list-style-type: none"> Need to start reaching out to see facilities would be ready to commit to virtual training. Since the approved project was for in-person training, can the money that will not be used for travel be used to train more homes? Hope has communities that have been searching for some validation training. Maybe a quick 1 hour Zoom (weekly or monthly basis?). Day-long trainings are too hard right now. Jenny suggested small group discussions across communities on specific behavior events. Coach or support group might be helpful. Need to address self-care for the care party. Seeing more and more impact on the body (stress-related, physical trauma - being hit has been an issue as well). Carmen - 1 hour Zoom trainings could be done. Talk about the real people that are being cared for. Blend discussion of current issues and problem-solving with training. Could be hard to have several homes in a support group. Can take the time to talk about what is going on in the specific home. Possible barriers to integrated discussion of specific cases due to confidentiality. To keep with HIPAA could do it within breakout sessions. Content and education for a group - then use the breakout sessions for the individual facilities (similar to the alarm and fall training). The goal for the original training was to help with the hands-on validation training and put it into practice in the specific home. Need to empower care partners to collaborate. May not be able to fix the issue, but how can we protect ourselves. Advertise - do you have specific issues in your building? Could look at doing - 10 homes - same training; 1 hour training for 1 specific home; separate training for multiple homes. Start with the homes that are willing and able. Training each month - all attend the same training - then breakout to discuss a case study. Factors - combination or focus on one issue. Basic - then to the 4 phases. 	Carmen Bowman

	<ul style="list-style-type: none"> Originally 12 months - 1st 6 months in-person training in four homes. Next 6 months going into homes to watch video clips to see the validation in progress. Schedule it for each shift - Day, evening, night shift. There is a lot of video to watch. Homes cannot do in-person group training due to pandemic. Need to consider how best to do group training. Facilities interested in original project - Brookshire, Riverdale, Harbor View, Boulder Manor - Could possibly start with 1 facility. Outbreak could delay, but need to step into a new form of thinking. <p>New proposal</p> <ul style="list-style-type: none"> The Board needs a proposal that includes the adjusted training and cost breakdown - Curriculum design rate, final report rate, and rate for each home. Redefine what a completed facility looks like. Zoom training for each of the 3 shifts for 5 months. Once the 5 topics are done, the facility would be completed. How to integrate into BH into the topics. Start with Boulder Manor to work through any roadblocks. See if 1 other facility is ready. Keep the other 3 facilities that are not ready posted. Could start the other ones when they are ready. Carmen will reach out to them and will come up with a schematic for each home. Need to put the videographer piece on hold due to visitation limitations. May be able to do another 4 homes next year with the \$ that would have been used for videography. Moved out of Colorado, but training will be in/for Colorado NHs. 	
11:00 - 12:00	<p>Magnet Culture presentation</p> <ul style="list-style-type: none"> Reduce unnecessary employee turnover. Shifting mindset to help managers and leaders understand the current workforce. Staffing has a direct correlation with quality of care. Has generational specialty awards. Workforce retention boot camp. Training options - Zoom classes. In-person training. DIY self-paced. Combination. <p>Board questions and discussion</p> <ul style="list-style-type: none"> Communities are struggling with how to get the best staff and how to keep them happy. Have not had a CMP project approved yet. Have been doing this program for about 2 years. Do have a proven track record in other states in the senior living community. Have case studies showing the results - this is one of the metrics that CMS looks at for approval. Does training have diversity, equity component? There is a diversity component, but it is focused on generations. Could make it a part of the program. Current training is 6 or 8 classes - could have more classes or adjust the existing curriculum. What is the direct correlation between direct resident quality of care? This is a CMS requirement. They are working on gathering that data and setting new metrics and tools to prove that is the case. What is the size and experience of the company? Kara has been around for 8 years as consultant, trainer, and coach. Now have a team of 6 trainers that travel nationwide. More than 60% of their training has been senior care. Specialize in senior care. 30% is outside of senior care and brings innovative ideas from other types/industries. 	Tiffanie DeVarso



	<ul style="list-style-type: none"> ● Is there a recruitment piece? Management and leadership programs that focus mainly on retention, not recruitment. Retention is one of the greatest tools for recruitment. Do teach some strategies on use of best practices on recruiting. ● www.magnetculture.com <p>Board discussion</p> <ul style="list-style-type: none"> ● Focused on management should be focused on the leaders (sometimes that is the DON). ● Millennial perspective is different. ● Much of what we do is limited by the corporate structure - diversity training is a focus now. ● Limited on what a facility is allowed to do (no gift cards, cannot give time off, etc.) ● Would need a really strong, documented retention outcome tied to resident outcome. ● Person-centered care is a newer concept, so may not have experience in this. 	
12:00 - 12:30	<p>Cycle 11</p> <p>002 - Colorado Health Care Association (CHCA) - Specialized Infection Prevention Training in Nursing Homes (Richard Clark - PO-UHAA-201900007153 - \$72,100.00)</p> <ul style="list-style-type: none"> ● Extended for 12 months to allow for more people to complete the training. COVID hit at the start of the project. Only a handful completed training (150 slots. Only 3-4 have completed). Waiting on a few more to finish. RC will check to see how many have signed up. Now would be a great time for the training since CMS is now requiring IC training. ● Will invoice once more trainings are completed. ● Over represented non-CHCA (27 spots were reserved for non-CHCA members). Will ask them to start getting a recruitment plan together. <p>005 - Vivage Senior Living - Reading2Connect (Stacey Love - P20-148581 - \$29,700.00)</p> <ul style="list-style-type: none"> ● Invoice status <ul style="list-style-type: none"> ○ #HCPF071020, 07/10/2020, \$18,050.00 ● Discuss cost challenge - Message from HC below <ul style="list-style-type: none"> ○ The board approved us to support 8 communities vs 7, due to no travel costs. ○ We have 5 communities who have gone through the first class and are pending their second class and materials. ○ We have 1 community pending commitment to the project and 2 spots available, as Sava has not gotten back in touch with us. ○ We now have a new cost challenge. The books need to be tear resistant and waterproof, so homes can wipe them down for infection control purposes, per the pandemic. ○ Susan with R2C was able to get the cost of \$33 to \$25 per book, it will still be an additional cost of \$1500 per community. ○ A couple of options: <ul style="list-style-type: none"> ▪ We commit only to the 6 communities, and charge each community \$166 for the upgrade, because not having the additional 2 communities will cover the majority of the book upgrade cost, or we request additional funding if possible. 	All



	<ul style="list-style-type: none"> ● A charge of \$166 would go to communities for the new type of books. May be the easiest route. <ul style="list-style-type: none"> ○ How many communities - as it is now, 6 would be charged the \$166 vs more communities with additional costs. ● Can we change the amount the grant was approved for? RC can ask CMS to approve addendum with updated costs and then HCPF would need to do an amendment to the PO. <ul style="list-style-type: none"> ○ CMS has been focused on COVID - we still have some outstanding grants. Would be best for now to just do the 6 and then do a possible follow up grant. ● Board decision <ul style="list-style-type: none"> ● Board approved \$166 charge to the communities for the upgraded books. ● Cindy will take over as Liaison, Stacey will be participating in the grant. <p>010 - Southeast Colorado Hospital District and Long Term Care Center - Movement and Mobility Benefits the Human Body (Jenny Matlock - P20-148368 - \$14,251.00)</p> <ul style="list-style-type: none"> ● Invoice status <ul style="list-style-type: none"> ○ Invoice 1, 2/12/2020, \$267.07 ○ Invoice 2, 1/24/20, \$3902.35 ○ Invoice 3, 1/28/20, \$632.00 ○ Invoice 4, 1/27/20, \$2895.00 <ul style="list-style-type: none"> ▪ Total \$7696.42 ● Schedule final report this fall. ● RC will send invoices. <p>013 - Mesa Vista of Boulder - It's Never Too Late (iN2L) (Stacey Love - P20-148582 - \$52,937.00)</p> <ul style="list-style-type: none"> ● Invoice status <ul style="list-style-type: none"> ○ #Z11964, 6/25/2020, \$37,039.65 ● Have a new activity director. Will be starting training soon. <p>016 - Someren Glen - Certified Eden Associate Training (Stacey Love - P20-148366 - \$44,625.00)</p> <ul style="list-style-type: none"> ● Invoice status <ul style="list-style-type: none"> ○ #2020-2015, 1/31/20, \$4500.00 ○ #2020-2030, 2/25/20, \$3734.00 ● Unaware of any invoices that were submitted. Tim Rogers CLC submitted - on behalf of CLC instead of Summeren Glen. Need to get those resubmitted from Someren Glen. Grant is partially done. SL will reach out and discuss with them. 	
12:30 - 12:40	<p>Cycle 12</p> <p>Outstanding POs and responses from CMS</p> <ul style="list-style-type: none"> ● RC will be contacting Cycle 12 grantees and figure out how to move forward. Will start drafting POs as individual facilities are ready. ● Now that things are returning to normal at CMS. JT will reach out to check on status. <p>001 - The Eden Alternative - Eden Conference (\$210,128.36)</p> <ul style="list-style-type: none"> ● Almost at full capacity <p>006 - Devonshire Acres - Devonshire Acres' Greenhouse Project (\$8,250.00)</p>	All



	<ul style="list-style-type: none"> ● Waiting for PO <p>007 - Crisis Prevention Institute (CPIRFP) - Crisis Prevention Institute, Inc. Colorado Skilled Nursing Facility Initiative (\$2,564,000.00)</p> <ul style="list-style-type: none"> ● Waiting for response from CMS. <ul style="list-style-type: none"> ○ May need changes to the proposal because of COVID-19 restrictions - Will find out if CMS wants to update to the grant. <p>008 - Volunteers of America National Services (VOANS) - VR Goggles (\$28,500.00)</p> <ul style="list-style-type: none"> ● Waiting for PO. <p>009 - Grand River Health, E. Dene Moore Care Center - Equine assisted therapy and non-verbal communication (\$18,100.00)</p> <ul style="list-style-type: none"> ● Waiting for PO. <p>010 - Colorow Care Center - The Culture Change Revolution - Equipping The Western Slope (\$84,406.97)</p> <ul style="list-style-type: none"> ● Waiting for PO. <p>011 - Holly Heights - Daffodils for Dementia (\$36,644.73)</p> <ul style="list-style-type: none"> ● Waiting for PO. <p>012 - Cherrelyn Healthcare Center - Telling Life's Stories (\$11,865.00)</p> <ul style="list-style-type: none"> ● Waiting for PO. <p>016 - Wish of a Lifetime - Social Work Connection Curriculum (\$)</p> <ul style="list-style-type: none"> ● Waiting for response from CMS. <p>017 - LifeShare Technologies (Spectrio) - Improving Quality of Life Through Engaged Communities (\$26,784.00)</p> <ul style="list-style-type: none"> ● Waiting for response from CMS. <p>018 - Focus Consultation, LLC -The Live Oak Project (\$218,992.00)</p> <ul style="list-style-type: none"> ● Waiting for PO. <p>019 - iAging - End of Life Dialogues and Program Development for Skilled Nursing Homes (\$98,089.40)</p> <ul style="list-style-type: none"> ● Waiting on response from CMS. <p>020 - Colorow Care Center - Dream Catcher Therapy Center (\$32,175.00)</p> <ul style="list-style-type: none"> ● Waiting for PO. 	
12:40 - 1:00	<p>Additional items</p> <p>Board commissions expiring</p> <ul style="list-style-type: none"> ● Jenny, Stacey, Hope, Steve ● No term limits. ● Govs office received Hope's application. Stacey will reapply. Jenny will reapply. Steve will reapply. Richard will resend the link. ● Vacant positions - Family member of/or resident. Hope is going to reach out to Jackie. <p>Message for Board and Commission Members from Governor's Office email regarding wearing of masks - see email</p>	

Next meeting: Sept 25th, 10 am - 1 pm



Nursing Home Innovations Grant Board Meetings Schedule

2020

January	Friday, 1/31/20	10 am - 1 pm	Room C1E
February	Friday, 2/28/20	10 am - 1 pm	Room C1E
March	Friday, 3/27/20	10 am - 1 pm	Remote meeting
April	Friday, 4/24/20	10 am - 1 pm	Remote meeting
May	Friday, 5/22/20	10 am - 1 pm	Remote meeting
June	Friday, 6/19/20	10 am - 1 pm	Remote meeting
July	Friday, 7/24/20	10 am - 1 pm	Remote meeting
August	Friday, 8/28/20	10 am - 1 pm	Remote meeting
September	Friday, 9/25/20	10 am - 1 pm	Remote meeting
October	Friday, 10/23/20	10 am - 1 pm	Remote meeting
November	Friday, 11/20/20	10 am - 1 pm	Remote meeting
*December	No Dec Meeting		

