



CO L O R A D O

Department of Health Care
Policy & Financing

Nondiscrimination Policy

Discrimination is Against the Law

The Colorado Department of Health Care Policy and Financing complies with applicable federal and state civil rights laws and does not discriminate against any individual on the basis of race, color, ethnic or national origin, ancestry, sex, gender, age, sexual orientation, gender identity and expression, religion, creed, political beliefs, or disability in admission, treatment, or participation in its programs, services and activities, or in employment, or on the basis of sex in its health programs and activities. The Colorado Department of Health Care Policy and Financing does not exclude people or treat them worse because of their race, color, ethnic or national origin, ancestry, sex, gender, age, sexual orientation, gender identity and expression, religion, creed, political beliefs, or disability.

Upon request, the Colorado Department of Health Care Policy and Financing will provide auxiliary aids and services to individuals with disabilities and language services to individuals whose first language is not English when needed to ensure equal opportunity and meaningful access to the department's programs, services and activities. Examples of aids and services include, but are not limited to, qualified sign language interpreters, written information in other formats, foreign language interpreters and information translated into other languages. The Colorado Department of Health Care Policy and Financing will provide aids and services in a timely manner and free of charge.

If an individual believes discrimination has occurred, a grievance can be filed with the Colorado Department of Health Care Policy and Financing's 504/ADA Coordinator within 60 days of the incident by mail, phone, fax, or email. Complaint forms are available at www.colorado.gov/hcpf/americans-disabilities-act. If needed, the 504/ADA Coordinator is available to help file the grievance.

Civil rights complaints can also be filed with the U.S. Department of Health and Human Services Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail, phone, or fax at: 1961 Stout Street Room 08-148 Denver, CO 80294, Telephone: 800-368-1019, Fax: 202-619-3818, TDD: 800-537-7697. Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.

To request aids and services or to file a grievance, please contact:

**504/ADA Coordinator
Colorado Department of Health Care Policy & Financing
1570 Grant Street
Denver, Colorado 80203
Telephone: 303-866-6010
FAX: 303-866-2828
State Relay: 711
Email: hcpf504ada@state.co.us**

For more information please visit our website at www.colorado.gov/hcpf