



COLORADO
Department of Health Care
Policy & Financing

Dear Stakeholder,

Lack of transportation represents a significant barrier for people with disabilities, whether for employment, habilitation services or helping individuals make meaningful connections in their community. In December of 2022, the Department of Health Care Policy & Financing (the Department) engaged CBIZ Optumas to review and research transportation structures and recommend final options for nonmedical transportation systems. It is important to understand the perceptions of those who currently provide and utilize non-medical transportation services within the state of Colorado to conduct a thorough review of the current system.

Your input is important to this project. This [Non-Medical Transportation Experience survey](#) will help Optumas understand and illustrate for the Department the perceptions of current transportation providers and users of those services to determine what is working well, what is not working well, what opportunities there may be for transforming the current system, and what threats may be apparent to the current and future non-medical transportation system in all communities where people with disabilities live. The survey should take approximately 10 minutes to complete.

The survey will be open until April 7, 2023. Questions may be sent to ColoradoNMTsurvey@optumas.com.

Thank you,

Department of Health Care Policy & Financing

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