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Verifying Specific Coverage Types for Member Eligibility New Coverage Type Not Eligible for Medicaid or CHP+

Dear Provider,

Some providers have submitted claims to Gainwell Technologies, the fiscal agent, for individuals who have only the "BHA Benefit Plan." Claims submitted to Gainwell Technologies for individuals who do not have Health First Colorado (Colorado's Medicaid program) or Child Health Plan *Plus* (CHP+) coverage listed will be denied.

Health First Colorado and CHP+ providers **must confirm that individuals have specific coverage types** before rendering any Medicaid or CHP+ services or submitting claims.

Eligibility coverage types (not an all-inclusive list):

- Medicaid: **"Medicaid State Plan"** and **"TXIX" (Title XIX)**
- CHP+: **"CHP+B"**
- Behavioral Health Coverage through the Regional Accountable Entities (RAEs): **"Medicaid Behavioral Health Benefits"** and **"BHO+B"**

Providers may now see a new "coverage" type.

- Behavioral Health Administration Benefits: **"BHA Benefit Plan"** and **"BHAB"**
 - **This program is not part of Medicaid or CHP+.**


The [Behavioral Health Administration \(BHA\) Benefits \(BHAB\)](#) is a new program utilizing the Colorado interChange system. It is overseen by [BHA](#), a separate entity that is addressing behavioral health needs of individuals not covered by other medical assistance programs (more below). BHAB "benefits" are **not** the same as BHO+B benefits.

Individuals who have only "BHA Benefit Plan" listed are not eligible for any service under Medicaid or CHP+.

Provider Web Portal Showing Individual Eligible for Medicaid Services

| Eligibility Verification Information for Ima Member | | from 09/01/2023 to 09/01/2023 | | | |
|---|---------|-------------------------------|------------|--------|------|
| Member ID | Z999999 | Birth Date | | Gender | Male |
| Coverage | | Effective Date | End Date | | |
| Medicaid State Plan | | 11/01/2014 | 12/31/2299 | | |
| Behavioral Health Benefits | | 11/01/2014 | 12/31/2299 | | |
| Other Insurance Detail Information | | | | | |

Click the coverage (e.g., Medicaid State Plan) for more detailed information:

| Benefit Details | | | | |
|---|----------|--|----------------|------------|
| | Coverage | Description | Effective Date | End Date |
|  | TXIX | Medicaid State Plan - HH | 11/01/2023 | 11/28/2023 |
|  | BHO+B | Medicaid Behavioral Health Benefits - HH | 11/01/2023 | 11/28/2023 |

Clicking the + button will provide even more details:

| Benefit Details | | | | |
|--------------------------|----------|---|----------------|------------|
| | Coverage | Description | Effective Date | End Date |
| <input type="checkbox"/> | TXIX | Medicaid State Plan - HD | 11/16/2023 | 11/16/2023 |
| | Coverage | Coverage Code Description | Copay Amount | |
| | TXIX | HEALTH BENEFIT PLAN COVERAGE | | |
| | TXIX | MEDICAL CARE | \$0.0 | |
| | TXIX | DENTAL CARE | \$0.0 | |
| | TXIX | HOSPITAL | \$0.0 | |
| | TXIX | HOSPITAL - INPATIENT | \$0.0 | |
| | TXIX | HOSPITAL - OUTPATIENT | \$0.0 | |
| | TXIX | EMERGENCY SERVICES | \$0.0 | |
| | TXIX | PHARMACY | Cover | |
| | TXIX | BRAND NAME PRESCRIPTION DRUG | \$0.0 | |
| | TXIX | GENERIC PRESCRIPTION DRUG | \$0.0 | |
| | TXIX | PROFESSIONAL (PHYSICIAN) VISIT - OFFICE | \$0.0 | |
| | TXIX | VISION (OPTOMETRY) | \$0.0 | |
| | TXIX | MENTAL HEALTH | \$0.0 | |
| | TXIX | URGENT CARE | \$0.0 | |
| | TXIX | CHIROPRACTIC | Non-Cover | |

Provider Web Portal Showing Individual Not Eligible for Medicaid or CHP+ Services

| Eligibility Verification Information for Ima Member | | | |
|---|----------------|------------|-------------|
| from 09/01/2023 to 09/01/2023 | | | |
| Member ID | Z999999 | Birth Date | Gender Male |
| Coverage | Effective Date | End Date | |
| BHA Benefit Plan | 08/01/2023 | 12/31/2299 | |
| Other Insurance Detail Information | | | |




Click '+' to expand and view copay amounts. Click '-' to collapse.

| Benefit Details | | | | |
|-----------------|----------|---|----------------|------------|
| | Coverage | Description | Effective Date | End Date |
| - | BHAB | BHA Benefit Plan - X2 | 11/22/2023 | 11/22/2023 |
| | Coverage | Coverage Code Description | Coplay Amount | |
| BHAB | | HEALTH BENEFIT PLAN COVERAGE | | |
| BHAB | | MEDICAL CARE | Non-Covered | |
| BHAB | | CHIROPRACTIC | Non-Covered | |
| BHAB | | DENTAL CARE | Non-Covered | |
| BHAB | | HOSPITAL | Non-Covered | |
| BHAB | | HOSPITAL - INPATIENT | Non-Covered | |
| BHAB | | HOSPITAL - OUTPATIENT | Non-Covered | |
| BHAB | | EMERGENCY SERVICES | Non-Covered | |
| BHAB | | PHARMACY | Non-Covered | |
| BHAB | | BRAND NAME PRESCRIPTION DRUG | Non-Covered | |
| BHAB | | GENERIC PRESCRIPTION DRUG | Non-Covered | |
| BHAB | | PROFESSIONAL (PHYSICIAN) VISIT - OFFICE | Non-Covered | |
| BHAB | | VISION (OPTOMETRY) | Non-Covered | |
| BHAB | | MENTAL HEALTH | Non-Covered | |
| BHAB | | URGENT CARE | Non-Covered | |

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Refer to the [Verifying Member Eligibility \(Including Managed Care Assignment Details and Benefit Plan Information\) and Co-Pay Quick Guide](#) for specific instructions on how to verify member eligibility using the [Provider Web Portal](#).

| Program/Benefits | Display of Coverage Type in the Provider Web Portal | What It Covers |
|---|--|---|
| Health First Colorado (Medicaid) | <p>“Medicaid State Plan” “TXIX”</p> <p>Does the individual have Health First Colorado benefit coverage? Yes</p> <p></p> | All Medicaid services, including fee-for-service behavioral health services |
| Behavioral Health Benefits through the Regional Accountable Entities (RAEs) | <p>“Medicaid Behavioral Health Benefits” “BHO+B”</p> <p>Does the individual have Health First Colorado benefit coverage? Yes</p> <p></p> | Capitated Behavioral Health Benefit under the 1915(b)(3) Medicaid Waiver Services, providing mental health and substance abuse services to Medicaid members |
| Behavioral Health Administration (BHA) | <p>“BHA Benefit Plan” “BHAB”</p> <p>Does the individual have Health First Colorado benefit coverage? No</p> <p></p> | Substance use and mental health prevention, treatment and recovery services for people not covered by other medical assistance programs, with individual programs having additional participation requirements for targeted populations |

Information Regarding the BHA

BHA provides regulatory oversight for the behavioral healthcare system and operates more than 180 individual behavioral health and substance use programs. Many of the individual programs within BHAB are designed to address behavioral health needs of people not covered by other medical assistance programs or who have limited private insurance benefits and meet a financial threshold.

BHAB allows BHA-contracted Managed Service Organization (MSO) provider networks, Administrative Services Organization (ASO) provider networks and Community Mental Health Centers (CMHCs) to service clients who

are eligible for BHAB and meet the participation requirements of individual programs.

Most individuals eligible for BHAB do not have Health First Colorado benefits, including behavioral health coverage through the RAEs and Early and Periodic Screening, Diagnostic and Treatment (EPSDT) benefits. BHA does pay for some services for Health First Colorado members, though those services must be performed by a provider holding a signed BHA contract. Refer to Section V of the [State Behavioral Health Services Billing Manual](#) for more information on these services.

Contact the [Provider Services Call Center](#) with any questions.

Health First Colorado Resources

- [Provider Web Portal Quick Guide - Verifying Member Eligibility \(Including Managed Care Assignment Details and Benefit Plan Information\) and Co-Pay](#) - September 21, 2023
- [State Behavioral Health Services Billing Manual](#) - October 2023

BHA/BHAB Resources

- [Behavioral Health Administration web page](#)
- [Behavioral Health Administration Community Services High-Level Program Group FAQ](#) - June/July 2023
- [Operational Memo \(OM\) 23-044 Behavioral Health Administration Community Services](#) - June 30, 2023

Thank you,

Department of Health Care Policy & Financing
