National Core Indicators
In-Person Survey - Colorado

5 Year Data Report
FY 2016 - 2021

NATIONAL CORE
INDICATORS®

NASDDDS & HSRI

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National Core Indicator- Intellectual and Developmental Disabilities (NCI-IDD)

National Core Indicators (NCI) is a collaborative effort between the National Association of State Directors of Developmental Disabilities Services (NASDDDS), the Human Services Research Institute (HSRI), and participating states, using standard measures to track and assess the outcomes of programs and services provided to individuals and families. Efforts to analyze the multi-state datasets have been supported by the Centers for Medicare and Medicaid Services (CMS), the Administration on Intellectual and Developmental Disabilities (AIDD), and the National Institute on Disability and Rehabilitation Research (NIDRR). Results of these analyses have been published in both national and international peer-reviewed journals and presented at research conferences around the world.

The National Core Indicators – Intellectual and Development Disabilities Survey (NCI-IDD) (also known as the In-Person Survey or IPS) is typically a face-to-face conversation completed with a minimum of 400 individuals who are 18 years of age or older, diagnosed with an Intellectual or Developmental Disability, and receiving at least one paid service from the state, in addition to case management. Colorado's current sample has included adults enrolled on the Developmental Disabilities (DD) or Supported Living Services Waiver (SLS) waivers, targeting participation in specific services provided by each waiver. The intent of the survey is to understand demographics and address key areas of concern such as employment, respect/rights, service planning, community inclusion, choice, and health and safety. The data that result from NCI surveys are often used to inform strategic planning, produce legislative reports, and prioritize quality improvement initiatives, and to also share the data with stakeholder groups and use the stakeholder feedback to help set priorities and establish policy direction.

Before the survey, Background Information is collected using administrative records, and often additional information is collected from service coordinators/case managers. Background Information includes data such as demographics, personal characteristics, health data and data on employment status and wages.

The face-to face portion of the NCI-IDD is conducted in person or via video conferencing, with the person receiving services; Section I can only be answered by the individual. No proxy responses are permitted. Section II may be completed by a proxy if the interviewer determines the individual receiving services cannot answer for him or herself. NCI-IDD aims to increase the reliability of proxy responses by allowing only those people who know the individual well (family, friends, staff, etc.) to serve as proxy respondents.

Learn more about NCI Surveys or see a list of final reports.

Evolving the In-Person Survey (NCI-IDD) in Colorado

Colorado has been participating in the NCI-IDD annually since 2013. Starting the survey cycle of 2022-2023, Colorado began to alternate participation survey cycle years between the NCI-IDD and the National Core Indicators-Aging and Disabilities (NCI-AD) survey. Alternating years between the two surveys will allow Colorado to increase the survey completion target from around 400 responses to about 1,200 responses per survey cycle. The alternation began with NCI-AD in 2022-23 and the NCI-IDD will launch in the new cycle in FY 2023-2024.

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How are data shown in this report?

This report includes Colorado's In-Person Survey data collected between 2016 and 2021, compared to the weighted NCI Average collected during the 2020-21 survey cycle. The weighted NCI average from FY 2020-2021 is labeled as "2020-Weighted NCI-IDD Average." Colorado's NCI data is shown in the below tables as 2016, 2017, 2018, 2019, and 2020, however, data collection begins in July and ends in April or May of the following year. The survey years are represented as follow:

Survey Year	Survey Data Collection Year
2016	2016 - 2017
2017	2017 - 2018
2018	2018 - 2019
2019	2019 - 2020
2020	2020 - 2021

N = the number of respondents.

Many questions in the NCI-IDD allow respondents to answer a question with "middle" response like "maybe," "sometimes" or "in-between." The data in this report are "collapsed" data provided by HSRI and NASDDDS. That means that two or more response options are grouped together if they are considered to reflect a positive outcome. To see the breakout of responses for each option, please see Appendix C of the National In-Person Report for the corresponding survey year.

Colorado outcomes that were found to be statistically significantly higher or lower than the NCI-IDD Average by HSRI and NASDDDS, are indicated with an arrow (*the outcomes presented in the report are only for FY 2020-21*):

1. Outcomes where the state is significantly above the NCI-IDD average are denoted with an up arrow ▲;
2. Outcomes where the state is significantly below the NCI-IDD average are denoted with a down arrow ▼.

Note on Impact of COVID-19

It is important to note that data may have been impacted due to the COVID-19 pandemic. In 2019-20, NCI-IDD survey data collection period was unexpectedly abbreviated. National Core Indicators recommended states pause in-person surveying on March 16, 2020, and the NCI-IDD surveying ended in April due to the ongoing pandemic. The 2020-21 NCI-IDD was conducted remotely with the person receiving services and/or their proxy via Zoom video.

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Demographics: *This section presents descriptive information of individuals surveyed.*

Table 1. **Average Age**

	2016	2017	2018	2019	2020	NCI 2020
Mean	42	40	39.6	39.7	39.3	41.4
N	397	391	706	304	655	19,912

Table 2. **Age Group**

	2016	2017	2018	2019	2020	NCI 2020
18-22	13%	13%	14%	13%	14%	8%
23-34	27%	30%	34%	33%	33%	33%
35-54	35%	32%	31%	36%	33%	34%
55-74	22%	21%	19%	16%	19%	22%
75 & older	2%	0%	2%	3%	1%	2%
Unknown	1%	3%	1%	0%	0%	1%
N	403	405	712	304	655	19,991

Table 3. **Gender**

	Male	Female	Other	N
2016	61%	39%	0%	402
2017	54%	46%	0%	405
2018	57%	43%	0%	706
2019	54%	46%	0%	304
2020	59%	41%	0%	655
NCI 2020	59%	41%	0%	19,880

Table 4. **Marital Status**

	Single, Never Married	Married	Single, Married in Past	Don't Know	N
2016	93%	2%	5%	0%	402
2017	89%	3%	8%	1%	398
2018	93%	1%	5%	1%	686
2019	93%	2%	4%	1%	292
2020	88%	1%	6%	4%	655
NCI 2020	96%	1%	2%	1%	19,791

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Table 5. **Person is a parent.**
Categories are not mutually exclusive; therefore, N is not shown.

	No, Does Not Have a Child	Yes, Parent of a Child or Children Under 18	Yes, Parent of a Child or Children Over 18	Don't Know
2020	95%	0%	5%	27%
NCI 2020	97%	1%	2%	10%

Table 6. **Race**

	American Indian or Alaska Native	Asian	Black or African American	Pacific Islander	White	Hispanic or Latino	Other	Two or More	Don't Know	N
2016	1%	1%	2%	1%	46%	0%	38%	0%	13%	391
2017	0%	1%	2%	0%	42%	5%	33%	3%	13%	403
2018	0%	1%	2%	0%	57%	9%	19%	11%	1%	712
2019	2%	1%	3%	0%	73%	10%	2%	8%	2%	292
2020	0%	1%	2%	0%	51%	3%	34%	0%	8%	655
NCI 2020	1%	4%	15%	0%	63%	11%	2%	1%	3%	19,762

Table 7. **Residential Designation**
Information based on [residential designation defined by the USDA](#)

	Rural	Small Town	Micropolitan	Metro	N
2016	0%	10%	7%	82%	403
2017	8%	0%	6%	86%	405
2018	1%	6%	11%	82%	697
2019	1%	8%	14%	76%	304
2020	1%	5%	2%	92%	655
NCI 2020	6%	3%	11%	80%	19,844

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Table 8. **Type of Residence** – Group Residential Setting

	Group: 2-3	Group: 4-6	Group: 7-15	N
2016	8%	8%	3%	374
2017	4%	5%	5%	402
2018	6%	8%	2%	654
2019	9%	4%	4%	286
2020	9%	2%	0%	621
NCI 2020	9%	20%	3%	19,813

Table 9. **Type of Residence** – Other Home Settings

	Own Home	Parent or Relative's Home	Foster Care or Host Home with 2 or More People with a Disability	Foster Care, Host Home, or Shared Living with 1 Person with a Disability	Homeless or Crisis Bed	Other	Don't Know	N
2016	13%	45%	12%	9%	1%	1%	0%	374
2017	13%	41%	13%	6%	0%	1%	12%	402
2018	17%	44%	14%	8%	0%	0%	0%	654
2019	17%	49%	10%	7%	0%	0%	0%	286
2020	9%	52%	19%	8%	0%	0%	1%	621
NCI 2020	16%	42%	3%	1%	0%	1%	1%	19,813

Table 10. **Length of Time at Current Residence** (If Not Homeless or in Crisis Bed Placement)

	Less than 1 year	1-3 years	3-5 years	Over 5 years	Don't know	N
2016	11%	21%	10%	57%	0%	401
2017	13%	23%	9%	54%	2%	397
2018	12%	25%	10%	51%	1%	687
2019	11%	23%	12%	51%	3%	292
2020	12%	21%	12%	54%	1%	633
NCI 2020	8%	18%	9%	60%	3%	19,397

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Table 11. **Person's Residence Owned or Controlled by Provider Agency**

	Yes	No	Don't Know	N
2016	42%	57%	1%	369
2017	31%	53%	16%	405
2018	33%	64%	3%	653
2019	26%	71%	2%	286
2020	27%	63%	10%	621
NCI 2020	38%	60%	2%	18,269

Table 12. **Person is Named on the Lease**

	Yes, Named on Lease	Yes, Named on Legally Enforceable Agreement	No	Don't Know	N
2016	9%	3%	72%	16%	369
2017	7%	0%	52%	41%	405
2018	11%	3%	57%	29%	654
2019	12%	3%	52%	33%	286
2020	8%	4%	49%	39%	621
NCI 2020	20%	6%	64%	9%	10,592

Table 13. **Person Owns Home**

	Yes	No	Don't Know	N
2016	2%	95%	3%	372
2017	1%	82%	17%	405
2018	2%	94%	5%	654
2019	1%	95%	4%	286
2020	1%	82%	17%	621
NCI 2020	2%	96%	2%	10,645

Table 14. **Has Intellectual or Developmental Disability** diagnosis

	Yes	No	Don't Know	N
2016	98%	2%	0%	391
2017	93%	0%	7%	405
2018	94%	6%	0%	706
2019	96%	4%	0%	304
2020	92%	8%	0%	655
NCI 2020	86%	13%	1%	19,875

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Table 15. **Level of Intellectual or Developmental Disability** (if the person has an IDD diagnosis)

	Mild	Moderate	Severe	Profound	Unspecified	Unknown	N
2017	17%	23%	10%	8%	34%	7%	405
2018	29%	26%	9%	6%	31%	0%	664
2019	41%	36%	12%	7%	4%	0%	219
2020	38%	38%	16%	8%	0%	0%	601
NCI 2020	39%	29%	14%	8%	9%	1%	16,768

Table 16. **Mood, Anxiety, Behavior, Psychotic, and Other Mental Illness** ('Don't Know' responses are included in the denominator)
Categories are not mutually exclusive; therefore, N is not shown.

	2016	2017	2018	2019	2020	NCI 2020
Mood Disorder	9%	36%	39%	35%	35%	33%
Anxiety Disorder	6%	29%	32%	33%	33%	30%
Behavior Challenges	13%	33%	39%	35%	39%	33%
Psychotic Disorder	2%	11%	11%	16%	13%	12%
Other Mental Illness	0%	16%	17%	16%	17%	14%

Table 17. **Other Disabilities** ('Don't Know' responses are included in the denominator)
Categories are not mutually exclusive; therefore, N is not shown.

	2016	2017	2018	2019	2020	NCI 2020
Autism	12%	17%	25%	23%	25%	24%
Cerebral Palsy	14%	11%	15%	12%	16%	16%
Brain Injury	2%	5%	5%	5%	5%	5%
Seizure Disorder	28%	23%	26%	27%	29%	27%
Chemical Dependency	0%	3%	3%	2%	1%	1%

Table 18. **Other Disabilities** (continued; 'Don't Know' responses are included in the denominator)
Categories are not mutually exclusive; therefore, N is not shown.

	2016	2017	2018	2019	2020	NCI 2020
Down Syndrome	12%	10%	13%	15%	13%	9%
Prader-Willi	0%	1%	1%	0%	1%	1%
Fetal Alcohol Syndrome	0%	2%	2%	1%	2%	1%
Limited or No Vision	6%	5%	12%	6%	9%	10%
Severe Hearing loss	5%	6%	10%	9%	6%	6%
Other Disabilities	42%	26%	31%	33%	25%	19%
No Other Disabilities	0%	4%	3%	5%	3%	7%

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Table 19. **Health Conditions** ('Don't Know' responses are included in the denominator)
Categories are not mutually exclusive; therefore, N is not shown.

	2016	2017	2018	2019	2020	NCI 2020
Cardiovascular Disease	7%	5%	6%	6%	5%	7%
Diabetes	9%	6%	11%	13%	12%	12%
Cancer	5%	1%	2%	1%	1%	2%
High Blood Pressure	19%	13%	13%	14%	11%	21%
High Cholesterol	16%	10%	11%	15%	10%	18%

Table 20. **Health Conditions** (Continued)
Categories are not mutually exclusive; therefore, N is not shown.

	2016	2017	2018	2019	2020	NCI 2020
Dysphagia	9%	5%	9%	8%	7%	9%
Pressure Ulcers	2%	1%	2%	1%	2%	2%
Alzheimer's	3%	2%	2%	3%	3%	3%
Oral Health or Dental Problems	6%	3%	6%	6%	2%	5%
Sleep Apnea	14%	7%	10%	13%	11%	8%
Other Health Conditions	59%	34%	41%	40%	40%	42%

Table 21. **Preferred Means of Communication**

	Spoken	Gestures or Body Language	Sign Language	Communication Device	Other	Don't Know	N
2016	80%	16%	2%	1%	0%	0%	402
2017	80%	15%	2%	1%	2%	0%	398
2018	80%	14%	2%	1%	2%	0%	686
2019	77%	15%	2%	2%	4%	0%	292
2020	76%	15%	1%	2%	6%	0%	633
NCI 2020	75%	20%	1%	1%	2%	0%	19,817

Table 22. **Primary Language**

	English	Other	N
2016	99%	1%	391
2017	98%	2%	356
2018	98%	2%	687
2019	99%	1%	298
2020	98%	2%	655
NCI 2020	93%	2%	19,685

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Table 23. **Mobility**

	Moves Self without Aides	Moves Self with Aides	Non-Ambulatory, Always Needs Assistance	Don't Know	N
2016	76%	16%	8%	0%	402
2017	82%	10%	8%	0%	397
2018	78%	15%	7%	0%	687
2019	77%	15%	8%	0%	292
2020	61%	28%	10%	1%	621
NCI 2020	76%	14%	10%	1%	19,669

Table 24. **Support Needed to Manage Self-Injurious Behavior**

	None	Some	Extensive	Don't Know	N
2016	71%	20%	8%	1%	370
2017	58%	21%	5%	17%	405
2018	70%	23%	5%	2%	654
2019	70%	24%	4%	2%	286
2020	65%	21%	10%	3%	620
NCI 2020	76%	18%	5%	1%	19,063

Table 25. **Support Needed to Manage Disruptive Behavior**

	None	Some	Extensive	Don't Know	N
2016	48%	37%	12%	2%	370
2017	38%	36%	11%	15%	405
2018	50%	39%	10%	2%	654
2019	52%	37%	9%	2%	286
2020	43%	40%	14%	3%	620
NCI 2020	53%	28%	12%	7%	19,161

Table 26. **Support Needed to Manage Destructive Behavior**

	None	Some	Extensive	Don't Know	N
2016	62%	27%	9%	2%	372
2017	55%	21%	7%	17%	405
2018	65%	25%	8%	2%	654
2019	71%	2%	46%	5%	286
2020	61%	25%	11%	4%	620
NCI 2020	66%	20%	6%	7%	19,084

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Table 27. **Level of Guardianship**

	None	Limited	Full	Has Guardian but Unable to Distinguish Level	Don't Know	N
2016	44%	4%	48%	2%	1%	401
2017	46%	0%	37%	4%	12%	405
2018	50%	3%	42%	4%	1%	654
2019	46%	2%	46%	5%	1%	286
2020	61%	25%	11%	N/A	4%	620
NCI 2020	66%	20%	6%	N/A	7%	19,084

Table 28. **Guardian's Relationship to Person**

	Family	Friend	Public	Financial Institution	Non-Profit	For-Profit	Other	Don't Know	N
2016	83%	4%	8%	N/A	N/A	N/A	1%	4%	224
2017	61%	2%	1%	0%	5%	0%	1%	29%	220
2018	85%	3%	3%	0%	5%	0%	4%	0%	321
2019	86%	4%	5%	0%	5%	0%	0%	1%	153
2020	85%	3%	3%	0%	8%	1%	1%	1%	357
NCI 2020	70%	2%	12%	0%	3%	1%	1%	11%	6,239

Table 29. **Funding source**

	ICF/IID	Medicaid HCBS Waiver Funded Services	Medicaid State Plan Funded	Exclusively Supported by State Funds	State Plan Only	Don't Know	N
2019	0%	100%	0%	0%	0%	0%	304
2020	0%	100%	0%	0%	0%	0%	655
NCI 2020	2%	85%	23%	1%	1%	3%	11,257

Table 30. **Person receives Medicare[1]***

	Yes	No	Don't Know	N
2019	60%	0%	41%	304
2020	53%	47%	0%	655
NCI 2020	50%	44%	6%	11,083

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[1] *Note: Some data may not equal to 100% due to weighted averages and rounding of averages.

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Table 31. **Amount of daily support received at home.**

	Amount of Daily Support Received at Home	Daily On-Site Support HCBS Waiver Funded Services	Scheduled, Less Frequent than Daily Support	As Needed Visitation and Phone Contact Supported by State Funds	None of These Options	Don't Know	N
2020	48%	21%	14%	2	9%	7%	621
NCI 2020	51%	16%	14%	2%	10%	7%	11,048

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Choice and Decision-Making: *People make choices about their lives and are actively engaged in planning their services and supports.*

Table 32. **Chose or had some input in choosing where they live if not living in the family home▲**

In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	**2017**	**2018**	**2019**	**2020**	**NCI 2020**
Average	58%	63%	63%	80%	74%	56%
N	189	153	324	134	253	9,356

Table 33. **Chose or had some input in choosing their housemates if not living in the family home, or chose to live alone ▲**

In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	**2017**	**2018**	**2019**	**2020**	**NCI 2020**
Average	52%	48%	56%	63%	67%	45%
N	185	151	330	132	248	9,453

Table 34. **Chose or had some help in choosing where they work (among those determined to have a paid community job)**

	2016	**2017**	**2018**	**2019**	**2020**	**NCI 2020**
Average	82%	90%	88%	90%	95%	93%
N	62	70	145	74	112	1,246

Table 35. **Chose or had some input in choosing day program or workshop (among those determined to attend a day program or workshop)**

	2016	**2017**	**2018**	**2019**	**2020**	**NCI 2020**
Average	66%	59%	60%	74%	68%	65%
N	308	204	343	150	334	3,379

Table 36. **Chose staff or were aware they could request to change staff ▲**

In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	**2017**	**2018**	**2019**	**2020**	**NCI 2020**
Average	76%	81%	74%	77%	81%	66%
N	337	308	600	255	561	14,664

Table 37. **Chooses or has help deciding their daily schedule**

	2016	**2017**	**2018**	**2019**	**2020**	**NCI 2020**
Average	85%	85%	84%	87%	88%	88%
N	375	398	687	289	632	18,123

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Table 38. **Has enough choice in daily schedule**

	2016	2017	2018	2019	2020	NCI 2020
Average	N/A	N/A	92%	94%	96%	95%
N	N/A	N/A	654	283	620	17,694

Table 39. **Chooses or has help deciding how to spend free time**

	2016	2017	2018	2019	2020	NCI 2020
Average	90%	92%	95%	94%	95%	94%
N	401	397	681	290	633	18,049

Table 40. **Has enough choice in how to spend free time**

	2016	2017	2018	2019	2020	NCI 2020
Average	N/A	N/A	95%	95%	97%	96%
N	N/A	N/A	663	288	619	17,827

Table 41. **Chooses or has help deciding what to buy or has set limits on what to buy with their spending money**

	2016	2017	2018	2019	2020	NCI 2020
Average	81%	82%	88%	91%	92%	90%
N	397	394	659	280	611	17,586

Table 42. **Can change their case manager/service coordinator if wants to ▲**
    In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	86%	88%	87%	89%	93%	88%
N	341	306	580	261	577	17,025

Work: *People have support to find and maintain community integrated employment.*

Table 43. **Has a paid community job; individual, group and/or in a business that primarily hires people with disabilities ▲**

In 2020-21, CO scored significantly above the weighted NCI Average.

	Yes	No	N
2016	21%	79%	366
2017	24%	76%	339
2018	27%	73%	625
2019	30%	70%	282
2020	23%	77%	576
NCI 2020	15%	85%	9,523

Table 44. **Type of paid community job (of those with paid community job)**

	Individual Job without Publicly Funded Support	Individual Job with Publicly Funded Support	Group Job with or without Publicly Funded Support	Paid Work in a Community Business that Primarily Hires People with Disabilities	N
2016	17%	40%	43%	NA	75
2017	37%	17%	40%	19%	80
2018	26%	43%	28%	19%	160
2019	26%	32%	33%	25%	81
2020	15%	50%	31%	23%	109
NCI 2020	42%	37%	16%	10%	1,396

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Table 45. **Average biweekly hours by type of paid community job**

	Individual without Publicly Funded Supports	Individual with Publicly Funded Supports	Group Job	Paid Sork in a Community Business that Primarily Hires People with Disabilities
2016	N/A	18.6	22.3	N/A
2017	N/A	22.8	19	N/A
2018	19	22.1	17	16.3
2019	N/A	15.3	N/A	N/A
2020	N/A	20.8	21.4	14
NCI 2020	29.6	28.5	28.1	22.8

Table 46. **Average hourly wage at paid community job by type of community employment**

	Individual without Publicly Funded Supports	Individual with Publicly Funded Supports	Group Job	Paid Work in a Community Business that Primarily Hires People with Disabilities
2016	N/A	$10.34	$7.55	N/A
2017	N/A	$10.90	$9.79	N/A
2018	$11.28	$11.28	$11.27	$10.66
2019	N/A	$11.73	N/A	N/A
2020	N/A	$11.81	$11.57	$12.03
NCI 2020	$10.25	$10.76	$9.78	$9.74

Table 47. **Average length of employment (in months) in current paid community job**

	2016	2017	2018	2019	2020	NCI 2020
Average	68.9	50.3	56.9	51.7	51	66
N	63	76	139	69	105	1,142

Table 48. **Receives paid time off (for example, paid vacation and/or sick time) at paid community job**

	2016	2017	2018	2019	2020	NCI 2020
Average	25%	19%	38%	23%	44%	31%
N	59	47	92	39	54	963

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Table 49. **Four most common job industries (among those reported to have a job in the community)**
Categories are not mutually exclusive; therefore, N is not shown.
Information may have been obtained through state records.

	Building or Grounds Maintenance	Food Prep or Food Service	Retail	Assembly, Manufacturing or Packaging	Cleaning
2016	N/A	21%	27%	15%	29%
2017	N/A	17%	20%	9%	31%
2018	23%	22%	27%	8%	N/A
2019	23%	8%	0%	2%	N/A
2020	18%	21%	34%	7%	N/A
NCI 2020	21%	27%	25%	7%	N/A

Table 50. **Does not have paid community job and would like a job in the community**

	2016	2017	2018	2019	2020	NCI 2020
Average	34%	42%	47%	50%	56%	50%
N	160	136	206	104	192	3,997

Table 51. **Reasons does not want a paid community job (among those who do not currently have and do not want a paid community job)**
Categories are not mutually exclusive; therefore, N is not shown.

	2018	2019	2020	NCI 2020
Transportation Challenges	8%	4%	4%	2%
Accessibility	2%	2%	1%	1%
Health Limitations	37%	42%	35%	11%
Not Enough Support	2%	4%	1%	2%
Feeling Unwelcome in the Community	3%	4%	0%	1%
Feeling Unsafe	1%	0%	4%	2%
No Jobs Currently Available	3%	6%	4%	1%
Lack of Information	2%	2%	1%	0%
Retired	23%	10%	13%	17%
Financially Secure	3%	2%	4%	1%
Don't Want to Affect Current Benefits	5%	4%	0%	1%
Likes What Currently Does and Doesn't Want a Change	19%	6%	12%	36%
Lack of Equipment	1%	0%	0%	0%
Other	16%	17%	25%	23%

Table 52. **Has community employment as a goal in their service plan**
Information may have been obtained through state records.

	2016	2017	2018	2019	2020	NCI 2020
Average	22%	23%	26%	28%	22%	27%
N	365	342	631	279	589	9,947

Table 53. **Takes class, training, does something to get a job or do better at current job ▲**
In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	34%	28%	32%	38%	38%	22%
N	288	275	463	206	370	11,525

Table 54. **Attends day program or sheltered workshop (a program or center where other people with disabilities spend their day) ▲**
In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	68%	66%	61%	65%	59%	42%
N	296	281	470	213	377	12,004

Table 55. **Volunteers**

	2016	2017	2018	2019	2020	NCI 2020
Average	30%	37%	43%	49%	31%	28%
N	292	273	465	211	372	11,626

Community Inclusion, Participation and Leisure: *People participate in activities in their community and have opportunities to do things that they enjoy in the community.*

Table 56. **Went out shopping at least once in the past month ▲**
   In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	40%	92%	92%	93%	78%	68%
N	402	391	677	288	628	19,549

Table 57. **Went out on errands at least once in the past month ▲**
   In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	75%	87%	93%	90%	82%	72%
N	399	391	675	282	628	19,393

Table 58. **Went out for entertainment at least once in the past month ▲**
   In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	75%	71%	81%	79%	47%	40%
N	399	393	680	291	632	19,517

Table 59. **Went out to a restaurant or coffee shop at least once in the past month ▲**
   In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	88%	89%	89%	90%	67%	58%
N	399	395	683	290	632	19,571

Table 60. **Went out to religious service or spiritual practice at least once in the past month**

	2016	2017	2018	2019	2020	NCI 2020
Average	42%	42%	39%	47%	28%	24%
N	401	394	675	290	632	19,508

Table 61. **Participates as a member in community group ▲**
   In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	25%	28%	38%	36%	35%	26%
N	394	396	684	291	633	19,548

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Table 62. **Went away on vacation in the past year ▲**
In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	54%	56%	56%	58%	37%	25%
N	400	392	681	291	631	19,565

Table 63. **Able to go out and do the things I like to do in the community ▼**
In 2020-21, CO scored significantly lower than weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	69%	80%	80%	84%	67%	75%
N	289	276	465	211	372	11,602

Table 64. **Gets to do things they like to do in the community as much as wants ▼**
In 2020-21, CO scored significantly lower than weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	69%	74%	73%	70%	60%	72%
N	289	253	448	210	332	10,280

Table 65. **Has enough things they like to do when at home**

	2016	2017	2018	2019	2020	NCI 2020
Average	73%	80%	84%	87%	89%	87%
N	292	282	468	213	332	11,763

Table 66. **Gets help to learn new things**

	2016	2017	2018	2019	2020	NCI 2020
Average	N/A	N/A	76%	76%	82%	79%
N	N/A	N/A	462	210	361	11,553

Relationships: *People have friends and relationships.*

Table 67. **Has friends who are not staff or family members ▲**
In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	76%	82%	86%	86%	84%	77%
N	294	284	466	213	373	11,866

Table 68. **Has best friend (may be staff or family) ▲**
In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	70%	72%	77%	80%	85%	72%
N	291	275	461	212	359	11,391

Table 69. **Wants help to meet or keep in contact with friends**

	2016	2017	2018	2019	2020	NCI 2020
Average	51%	46%	54%	41%	52%	46%
N	288	268	453	209	365	11,250

Table 70. **Has friends (may be staff or family) and can see their friends when they want**

	2016	2017	2018	2019	2020	NCI 2020
Average	72%	79%	71%	77%	66%	69%
N	265	253	421	195	350	10,171

Table 71. **Reasons cannot see friends if sometimes or often unable to**
Categories are not mutually exclusive; therefore, N is not shown.

	2016	2017	2018	2019	2020	NCI 2020
Lack of Transportation	10%	40%	42%	N/A	18%	18%
Lack of Support Staff	3%	9%	8%	N/A	3%	5%
Rules or Restrictions about Seeing Friends	3%	15%	16%	N/A	7%	8%
Money or Cost of Going Out	5%	17%	13%	N/A	5%	3%
Difficulty Finding Time	13%	57%	58%	N/A	28%	17%
Other	5%	4%	16%	N/A	77%	63%
N	296	53	123	N/A	120	3,269

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Table 72. **Has other ways of talking, chatting, or communicating with friends when they cannot see them**

	2016	2017	2018	2019	2020	NCI 2020
Average	69%	79%	81%	77%	86%	87%
N	269	254	423	195	353	10,110

Table 73. **Can see or communicate with their family when they want or chooses not to (among those who do not live in the family home)**

	2016	2017	2018	2019	2020	NCI 2020
Average	72%	83%	82%	88%	84%	82%
N	146	118	238	105	174	6,246

Table 74. **Often feels lonely ▼**
In 2020-21, CO scored significantly lower than weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	13%	9%	12%	7%	7%	11%
N	291	277	460	208	371	11,574

Table 75. **Can go on a date or is married or living with partner ▲**
In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	57%	75%	75%	78%	85%	73%
N	244	221	366	166	265	9,439

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Satisfaction: *People are satisfied with the services and supports they receive.*

Table 76. **Likes home or where they live**

	2016	2017	2018	2019	2020	NCI 2020
Average	89%	88%	90%	91%	90%	91%
N	296	283	469	214	377	12,257

Table 77. **Reasons does not like home, continued (among those who do not like their home or where they live)**
Categories are not mutually exclusive; therefore, N is not shown.

	2018	2019	2020	NCI 2020
Accessibility	N/A	N/A	3%	3%
Feels Unsafe in Neighborhood	N/A	N/A	5%	7%
Home Needs Repairs or Upkeep	N/A	N/A	8%	6%
Doesn't Feel Like Home	N/A	N/A	5%	7%
Problems with Roommate(s)	N/A	N/A	0%	15%
Problems with Staff	N/A	N/A	0%	8%
Wants to be Closer to Family or Friends	N/A	N/A	16%	13%
Wants More Independence	N/A	N/A	35%	23%
Other	N/A	N/A	41%	52%

Table 78. **Wants to live somewhere else**

	2016	2017	2018	2019	2020	NCI 2020
Average	20%	26%	25%	21%	23%	27%
N	292	278	461	205	366	11,828

Table 79. **Likes paid community job**

	2016	2017	2018	2019	2020	NCI 2020
Average	90%	86%	88%	85%	93%	91%
N	59	66	138	72	109	1,168

Table 80. **Wants to work somewhere else**

	2016	2017	2018	2019	2020	NCI 2020
Average	21%	31%	25%	28%	25%	24%
N	58	64	138	72	108	1,148

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Table 81. **Attends a day program or workshop and wants to go more, less, or the same amount of time**

	Wants to Spend More Time	Happy with Amount of Time	Wants to Spend Less Time	Does not Want to Spend Any Time There
2016	28%	60%	8%	4%
2017	23%	61%	13%	3%
2018	25%	57%	15%	3%
2019	25%	63%	9%	3%
2020	31%	58%	6%	4%
NCI 2020	28%	60%	10%	2%

Table 82. **Person wants to go out shopping more, less or the same amount as last month**

	More	Same	Less	N
2018	27%	66%	7%	672
2019	33%	62%	6%	284
2020	50%	46%	4%	622
NCI 2020	49%	46%	5%	18,912

Table 83. **Person wants to go out for entertainment more, less or the same amount as last month**

	More	Same	Less	N
2018	39%	59%	2%	676
2019	41%	58%	1%	284
2020	72%	27%	1%	618
NCI 2020	67%	31%	2%	18,812

Table 84. **Person wants to go out to a restaurant or coffee shop more, less or the same amount as last month**

	More	Same	Less	N
2018	37%	59%	4%	677
2019	39%	58%	3%	289
2020	65%	33%	1%	625
NCI 2020	63%	35%	2%	19,011

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Table 85. **Person wants to go out to a religious service or spiritual practice more, less or the same amount as last month**

	More	Same	Less	N
2018	19%	78%	4%	650
2019	24%	74%	3%	279
2020	33%	65%	2%	607
NCI 2020	34%	64%	2%	18,020

Table 86. **Person wants to be a part of more community groups**

	2016	2017	2018	2019	2020	NCI 2020
Average	N/A	N/A	37%	53%	56%	44%
N	N/A	N/A	642	270	595	17,963

Table 87. **Services and Supports help person live a good life**

	2016	2017	2018	2019	2020	NCI 2020
Average	78%	88%	91%	91%	92%	93%
N	291	274	459	205	373	11,593

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Service Coordination: *Service coordinators are accessible and responsive to people. The service plan is responsive to people's goals and needs. People participate in the service planning process.*

Table 88. **Has met or spoken with case manager/service coordinator**

	2016	2017	2018	2019	2020	NCI 2020
Average	91%	92%	94%	96%	90%	93%
N	289	267	454	211	368	11,468

Table 89. **Case manager/service coordinator asks person what s/he wants ▲**
   In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	85%	85%	90%	93%	94%	88%
N	269	249	423	200	327	10,061

Table 90. **Able to contact case manager/service coordinator when wants**

	2016	2017	2018	2019	2020	NCI 2020
Average	88%	88%	88%	89%	89%	88%
N	262	242	425	200	355	10,535

Table 91. **Staff come and leave when they are supposed to ▼**
   In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	89%	88%	88%	93%	88%	93%
N	247	225	405	177	306	8,928

Table 92. **Took part in last service planning meeting, or had the opportunity but chose not to**

	2016	2017	2018	2019	2020	NCI 2020
Average	96%	95%	96%	97%	97%	96%
N	257	219	442	208	350	10,467

Table 93. **Understood what was talked about at last service planning meeting**

	2016	2017	2018	2019	2020	NCI 2020
Average	72%	84%	78%	80%	81%	79%
N	225	189	405	196	316	9,270

Table 94. **Last service planning meeting included people person wanted to be there**

	2016	2017	2018	2019	2020	NCI 2020
Average	91%	92%	94%	95%	96%	93%
N	224	209	429	204	321	9,745

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Table 95. **Person was able to choose services they get as part of service plan ▼**
    In 2020-21, CO scored significantly below weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	60%	68%	72%	75%	68%	76%
N	261	211	401	194	319	8,136

Table 96. **Talked about learning new things at last service planning meeting**

	2016	2017	2018	2019	2020	NCI 2020
Average	N/A	N/A	76%	77%	78%	80%
N	N/A	N/A	398	195	309	8,900

Table 97. **Remembers what is in the service plan of those who report having or maybe having a service plan ▲**
    In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	N/A	N/A	71%	54%	79%	69%
N	N/A	N/A	398	194	315	8,353

Table 98. **Service plan includes things that are important to person ▲**
    In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	N/A	N/A	89%	94%	96%	91%
N	N/A	N/A	279	104	244	5,809

Table 99. **Knows who to ask if s/he wants to change something about services ▲**
    In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	N/A	N/A	86%	90%	88%	83%
N	N/A	N/A	445	206	347	10,404

Table 100. **Of those who say they want to learn to perform ADLs more independently, the percentage who have a goal in the service plan to increase independence or improve function skill performance in ADLs**

	2016	2017	2018	2019	2020	NCI 2020
Average	N/A	N/A	68%	78%	67%	76%
N	N/A	N/A	79	32	72	1,323

Table 101. **Of those who say they want a paid job in the community (and do not currently have one), the percentage who have community employment as a goal in the service plan**

	2016	2017	2018	2019	2020	NCI 2020
Average	N/A	N/A	36%	N/A	32%	40%
N	N/A	N/A	97	N/A	102	1,966

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Access: *Publicly funded services are readily available to individuals who need and qualify for them.*

Table 102. **Has a way to get places they need to go**

	2016	2017	2018	2019	2020	NCI 2020
Average	89%	97%	94%	96%	92%	93%
N	296	284	470	212	377	11,668

Table 103. **Has a way to get places when they want to do something outside of home**

	2016	2017	2018	2019	2020	NCI 2020
Average	75%	80%	82%	85%	83%	84%
N	291	276	466	212	372	11,523

Table 104. **Staff have right training to meet person's needs ▼**
In 2020-21, CO scored significantly below weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	74%	79%	83%	85%	87%	92%
N	325	292	560	239	494	11,484

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Table 105. **Additional services needed**

	2016	2017	2018	2019	2020	NCI 2020
Service Coordination or Case Management	12%	14%	8%	10%	12%	5%
Respite or Family Support	17%	20%	19%	25%	30%	10%
Transportation	21%	21%	21%	25%	23%	12%
Assistance Finding Maintaining or Changing Jobs	16%	22%	16%	20%	20%	12%
Day Services	11%	14%	10%	15%	21%	10%
Education or Training	20%	25%	21%	28%	25%	12%
Health Care Coordination	10%	11%	11%	11%	9%	6%
Dental Care Coordination	9%	9%	14%	9%	8%	9%
Assistance Finding Maintaining or Changing Housing	9%	12%	7%	9%	9%	7%
Residential Support Services	8%	12%	11%	10%	9%	6%
Social or Relationship Issues or Meeting People	19%	24%	23%	26%	24%	13%
Communication Technology	11%	6%	8%	13%	11%	6%
Environmental Adaptations	11%	10%	9%	10%	16%	5%
Benefits and Insurance Information	11%	21%	10%	10%	11%	8%
Other	10%	13%	9%	19%	17%	9%
N	399	381	607	255	624	19,162

Health: *People secure recommended health services.*

Table 106. **Has a primary care doctor or primary care practitioner** ▲
In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	99%	99%	99%	99%	99%	97%
N	372	349	645	286	559	19,530

Table 107. **In poor health**

	2016	2017	2018	2019	2020	NCI 2020
Average	6%	4%	3%	5%	3%	3%
N	402	394	678	291	631	19,536

Table 108. **Had a complete physical exam in the past year** ▲
Information may have been obtained through state records.
In 2020-21, CO scored significantly above weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	88%	91%	94%	94%	88%	79%
N	350	310	603	264	628	18,853

Table 109. **Had a dental exam in the past year** ▲
Information may have been obtained through state records.
In 2020-21, CO scored significantly above weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	70%	82%	75%	87%	83%	69%
N	325	330	608	282	620	18,231

Table 110. **Had an eye exam or vision screening in the past year** ▲
Information may have been obtained through state records.
In 2020-21, CO scored significantly above weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	66%	52%	49%	75%	60%	49%
N	318	239	468	280	605	16,861

Table 111. **Had a hearing test in the past five years**
Information may have been obtained through state records.

	2016	2017	2018	2019	2020	NCI 2020
Average	66%	86%	88%	57%	49%	49%
N	183	70	113	265	542	14,072

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Table 112. **Had a Pap test in the past three years (women 21 and older)** ▼
Information may have been obtained through state records.
   In 2020-21, CO scored significantly below weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	69%	50%	56%	N/A	37%	52%
N	67	24	48	N/A	200	5,801

Table 113. **Had a mammogram test in the past two years (among women ages 40 and over)**
Information may have been obtained through state records.

	2016	2017	2018	2019	2020	NCI 2020
Average	71%	50%	50%	N/A	59%	68%
N	34	28	32	N/A	101	3,096

Table 114. **Last colorectal cancer screening (among people ages 50 and over)**
Information may have been obtained through state records.

	2016	2017	2018	2019	2020	NCI 2020
Colonoscopy in Past 10 Years	20%	22%	20%	N/A	45%	36%
Flexible Sigmoidoscopy in the Past 5 Years	0%	2%	0%	N/A	1%	1%
Fecal Occult Blood Test of Fecal Text in Past Year	3%	0%	0%	N/A	9%	9%
Never had Exam or Screening	11%	0%	0%	N/A	22%	22%
N	119	116	200	N/A	158	5,566

Table 115. **Had a flu vaccine in the past year** ▼
Information may have been obtained through state records.
   In 2020-21, CO scored significantly below weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	76%	76%	78%	74%	22%	72%
N	393	107	669	281	655	17,106

Medication: *Medications are used effectively and appropriately.*

Table 116. **Takes at least one medication for mood, anxiety, psychotic disorder and/or behavioral challenge**
Information may have been obtained through state records.

	2016	2017	2018	2019	2020	NCI 2020
Average	51%	58%	54%	46%	53%	50%
N	366	322	612	263	559	18,408

Table 117. **Takes medication for mood, anxiety, and/or psychotic disorders**
Information may have been obtained through state records.

	2016	2017	2018	2019	2020	NCI 2020
Average	48%	52%	51%	42%	48%	50%
N	365	320	610	270	562	18,445

Table 118. **Number of medications taken for at least one of the following: mood disorders, anxiety, or psychotic disorders if taking at least one medication for this purpose**
Information may have been obtained through state records.

	2016	2017	2018	2019	2020	NCI 2020
1-2 Medications	68%	71%	77%	69%	75%	67%
3-4 Medications	25%	28%	20%	24%	19%	25%
5-10 Medications	7%	1%	2%	7%	6%	7%
11 or More	0%	0%	0%	0%	0%	0%
N	168	148	284	104	262	5,032

Table 119. **Takes medication for behavior challenges**
Information may have been obtained through state records.

	2016	2017	2018	2019	2020	NCI 2020
Average	66%	25%	24%	23%	21%	20%
N	82	301	593	253	526	18,313

Table 120. **Number of medications taken for behavior challenges if taking at least one for this purpose**
Information may have been obtained through state records.

	2016	2017	2018	2019	2020	NCI 2020
1-2 Medications	75%	83%	88%	69%	83%	77%
3-4 Medications	20%	16%	10%	21%	14%	19%
5-10 Medications	5%	1%	2%	10%	4%	4%
11 or More	0%	0%	0%	0%	0%	0%
N	81	69	127	48	109	2,446

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Table 121. **Has a behavior plan**
Information may have been obtained through state records.

	2016	2017	2018	2019	2020	NCI 2020
Average	32%	29%	31%	31%	31%	26%
N	362	328	622	266	557	9,818

Table 122. **Has a behavior plan (among those who take medication for a behavior challenge)**
Information may have been obtained through state records.

	2016	2017	2018	2019	2020	NCI 2020
Average	66%	57%	57%	65%	60%	56%
N	82	68	131	52	101	2,494

Wellness: *People maintain healthy habits.*

Table 123. **Exercises or does physical activity at least once per week for 10 minutes or more at a time ▲**

In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	71%	75%	83%	82%	80%	75%
N	399	393	677	290	633	19,482

Table 124. **Exercises or does physical activity at least once per week that makes the muscles in arms, legs, back, and/or chest work hard**

	2016	2017	2018	2019	2020	NCI 2020
Average	N/A	37%	55%	46%	44%	33%
N	N/A	391	675	290	630	19,441

Table 125. **Body Mass Index (BMI) category; BMI calculated using data on weight and height**
Information may have been obtained through state records.

	2016	2017	2018	2019	2020	NCI 2020
Underweight	5%	8%	7%	8%	6%	5%
Normal or Healthy	35%	38%	37%	33%	36%	31%
Overweight	31%	28%	27%	26%	28%	28%
Obese	29%	27%	29%	33%	29%	35%
N	378	369	663	264	614	18,142

Table 126. **Uses nicotine or tobacco products**
Information may have been obtained through state records.

	2016	2017	2018	2019	2020	NCI 2020
Average	12%	9%	7%	7%	6%	6%
N	398	397	685	291	630	19,373

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Rights and Respect: *People receive the same respect and protections as others in the community.*

Table 127. **Others (who do not live in the home) let person know before entering home**

	2016	2017	2018	2019	2020	NCI 2020
Average	85%	90%	93%	96%	91%	90%
N	289	272	458	212	370	11,529

Table 128. **Has a key to the home ▲**
  In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	44%	53%	59%	61%	66%	50%
N	401	394	682	288	629	19,571

Table 129. **Wants a key to the home (if does not have one)**

	2018	2019	2020	NCI 2020
Yes	18%	11%	17%	16%
Maybe	9%	13%	8%	9%
No	73%	75%	75%	75%
N	258	106	205	8,820

Table 130. **Can lock bedroom if wants ▲**
  In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	36%	45%	55%	65%	62%	56%
N	369	364	625	261	596	18,346

Table 131. **Others let person know before coming into person's bedroom**

	2016	2017	2018	2019	2020	NCI 2020
Average	83%	76%	85%	89%	85%	85%
N	280	266	446	206	363	11,385

Table 132. **Has a place to be alone in the home ▲**
  In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	97%	99%	98%	100%	99%	97%
N	294	279	464	213	376	11.925

Table 133. **Can be alone with friends or visitors at home ▲**
In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	83%	86%	86%	90%	91%	85%
N	249	224	432	196	346	10,404

Table 134. **There are rules about having friends or visitors in the home**

	2016	2017	2018	2019	2020	NCI 2020
Average	49%	43%	45%	37%	38%	41%
N	245	221	424	190	344	10,076

Table 135. **Can stay at home if others in the house go somewhere (if not living alone)**

	2016	2017	2018	2019	2020	NCI 2020
Average	N/A	N/A	43%	44%	39%	42%
N	N/A	N/A	522	226	532	16,084

Table 136. **Others read person's mail or email without asking ▼**
In 2020-21, CO scored significantly below weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	6%	10%	11%	6%	6%	10%
N	243	233	437	193	344	10,758

Table 137. **Can use phone and internet when wants**

	2016	2017	2018	2019	2020	NCI 2020
Average	92%	93%	91%	90%	93%	92%
N	261	259	448	196	372	11,405

Table 138. **Has a cell phone or smartphone ▲**
In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	N/A	N/A	70%	64%	73%	65%
N	N/A	N/A	469	212	378	11,386

Table 139. **Wants a cell phone or smartphone (if does not have one)**

	2016	2017	2018	2019	2020	NCI 2020
Average	N/A	N/A	51%	39%	52%	47%
N	N/A	N/A	134	77	99	3,599

Table 140. **Reasons does not have a cell phone or smartphone (if does not have one but wants one)**
Categories are not mutually exclusive; therefore, N is not shown.

	2018	2019	2020	NCI 2020
Cost Too Much	29%	47%	27%	38%
Not Allowed	21%	3%	10%	9%
Had One, but it was Lost, or it Broke	9%	7%	27%	14%
Other	35%	53%	60%	44%

Table 141. **Staff treat person with respect**

	2016	2017	2018	2019	2020	NCI 2020
Average	91%	91%	92%	93%	93%	95%
N	253	243	427	192	345	9,505

Table 142. **Has attended a self-advocacy group, meeting, conference, or event or had the opportunity and chose not to ▲**
In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	22%	26%	25%	23%	32%	25%
N	378	356	601	282	576	17,264

Table 143. **Has voted in local, state, or federal election, or had the opportunity and chose not to ▲**
In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	42%	43%	51%	45%	53%	40%
N	398	387	659	282	622	19,155

Safety: *People feel safe.*

Table 144. **There is at least one place where the person feels afraid or scared (in home, day program, work, walking in the community, in transport, and/or other place) ▲**

In 2020-21, CO scored significantly above the weighted NCI Average.

	2016	2017	2018	2019	2020	NCI 2020
Average	30%	20%	31%	37%	28%	20%
N	291	269	461	214	367	11,448

Table 145. **Has someone to talk to if ever feels afraid or scared**

	2016	2017	2018	2019	2020	NCI 2020
Average	92%	93%	92%	96%	96%	95%
N	290	269	464	214	370	11,671

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NCI Data Report Overview

Notable improvements for Colorado include:

- In 2020-21, 74% of respondents reported they had input in choosing where they live if they do not live in their family home. Colorado has seen a 16% increase since 2016 and scored 18% higher than the NCI weighted average in 2020-21.

- Based on the average hourly wage at a paid community job by type of community employment, Colorado has seen an hourly wage increase since 2016, for individuals with publicly funded supports, individuals with group jobs, and individuals that work at businesses that primary hires people with disabilities. In all three categories, individuals also get paid higher than NCI's weighted average.

- In 2020-21, 78% of respondents reported they went out shopping at least once in the past month. This is a decrease from the previous year, but Colorado scored significantly above the weighted NCI Average. In addition, Colorado has increased in this area from 40% in 2016, to 78% in 2020. In 2020-21, 50% of respondents reported they would like to go out shopping more than they did in the previous month.

- In 2020-21, 85% of respondents reported they can go on a date, are married, or living with partner. Colorado scored significantly above the weighted NCI average, and this is a 28% increase since 2016.

- Colorado continues to score high and/or score significantly above the weighted NCI average in Service Coordination. From 2016 to 2020, an average of 93% of respondents reported have met or spoken with case manager/service coordinator, 89% reported case manager/service coordinator asks person what s/he wants, and 88% reported they know who to ask if s/he wants to change something about services. In addition, on average 96% reported they took part in the last service planning meeting, or had the opportunity but chose not to, and 94% reported their last service planning meeting included people person wanted to be there.

- In the area of Rights and Respect, Colorado has seen an increase in respondents having a key to the home from 44% in 2016, to 66% in 2020. There has also been an increase in respondents having the ability to lock their bedroom if they want to from 36% in 2016, to 62% in 2020.

- In the past five years, the use of nicotine or tobacco products by members has been reduced by half. In 2016, 12% of members reported the use of nicotine or tobacco products, and in 2020, only 6% reported the use.

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Areas for improvement in Colorado include:

- In 2020-21, 33% of respondents report they do not get a choice in their roommate if they do not live in their family home or live alone. However, Colorado has seen an increase of 15% since 2016 and scored 22% higher than the NCI average for having a choice with their roommate.

- Since 2016, there has been a 22% increase in respondents reporting they do not have a community job but would like a job in the community. In 2020-21, 56% of respondents reported they do not have a community job and would like a job in the community. In addition, 25% of respondents reported needing additional services in the form of more education or training, and 20% reported the need of assistance finding, maintaining, or changing jobs. However, only 32% of respondents had community employment as a goal in their service plan.

- In 2020-21, 60% of respondents reported they get to do things they like to do in the community as much as they want. Colorado scored significantly lower than the weighted NCI average. While COVID-19 could be part of the reason for the decrease in satisfaction with community access in 2020, Colorado has been seeing a decrease in this area since 2017. In 2020-21, 72% of respondents said they would like to go out for entertainment more, 65% of respondents said they would like to go out to coffee shops or restaurants more, and 56% of respondents said they would like to become a part of a community group. Only 32% of respondents reported attending a self-advocacy group, meeting, conference, or event or had the opportunity and chose not to, and only 53% reported voting in local, state, or federal election, or had the opportunity and chose not to.

- Colorado fluctuates from year to year on whether respondents have friends and are able to see their friends when they would like to. In 2020-21, 66% reported they are not able to see their friends when they would like to, with the top reasons being lack of transportation and/or lack of time. On a similar note, 24% of respondents reported needing additional services to address social or relationship issues or meeting people, and 23% reported needing additional services in the form of transportation.

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