



Dear Provider,

Effective October 1, 2023, the Centers for Medicare & Medicaid Services (CMS) approved a moratorium of at least six months on any new and pending Non-Emergent Medical Transportation (NEMT) provider enrollments. The moratorium is due to a significant potential for fraud, waste or abuse of the Health First Colorado (Colorado's Medicaid program). Visit the [Provider News web page](#) to stay up to date on any changes in the coming months.

Fliers have been created to help Health First Colorado members know what NEMT drivers should and should not do when giving members a ride. There are also directions for members to report suspicious activity.

Please help us prevent fraud, waste, abuse and to protect member health and safety. Print and post the [English](#) and [Spanish](#) fliers in spaces where Health First Colorado members can see the information.

Thank you for your continued partnership caring for members.

Thank you,

Department of Health Care Policy & Financing

---