



COLORADO

Department of Health Care
Policy & Financing

Dear Health First Colorado Member:

You've been selected to help the Colorado Department of Health Care Policy & Financing by telling us how you feel about the services and supports you receive. This is an exciting and important opportunity, and we hope you can work with us!

How can you help us?

We hope you will share your ideas and opinions with us. The survey is called *National Core Indicators (NCI)*, and it will be done remotely this year using video meetings and telephone surveying. We would like to meet with you using either Zoom video or through the telephone and ask some questions about your services and supports. Your opinion is very important to us and will be used to help make Colorado services and supports better.

We hope you want to tell us how you feel about services, but you do not have to if you don't want to. The services you get will not be changed in any way if you do not take the survey.

Who will be contacting you?

An interviewer from an organization called Vital Research may call you between now and May to do the survey.

More information

Your privacy is important to us. All of the information you tell us will be kept private and your name and personal information will not be used in any report that is released. Your answers to questions will not be shared with your providers, case manager, or others. Your services won't be changed at all.

We hope you choose to take part in this important project if you are contacted by Vital Research. Please visit <https://hcpf.colorado.gov/nci-survey> or <https://vitalresearch.com/colorado/nci/> to learn more about

this project. If you have any questions or would like additional information, please call Vital Research toll-free at 1-888-833-9956.

Sincerely,

Sarah Hoerle

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