



CICP

Colorado Indigent Care Program

MINUTES

Colorado Indigent Care Program Stakeholder Advisory Council Department of Health Care Policy & Financing

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October 30, 2023
1:00 to 3:00 P.M.

1. Welcome and Introductions

- Bethany Pray, Chair, and Taryn Graf, HCPF 1:00 to 1:04 P.M.
- Members Present: Bethany Pray, Stephanie Arenales, Stephanie Brooks, Kelly Erb (excused), Stephanie Fillman, Sarah Irons, Tennie Masterson, Andrew Pederson, Mitchell Scott (excused)
- HCPF Employees Present: Taryn Graf, Chandra Vital, Alondra Yanez, Mercedes Vieira-Gomes, Shannon Huska

2. Meeting Minutes

- Council discussion, 1:05 p.m.
- Tennie Masterson makes motion to approve July meeting minutes, seconded by Stephanie Arenales.

3. CICP/HDC Copay Card

- Taryn Graf, HCPF, 1:06 to 1:28 P.M.
- Taryn Graf spoke about how CICP providers are required to provide a card to patients who qualify for the program that lists their household members, their CICP copay cap, the dates the card is effective, the name of the issuing facility, etc.
- Taryn Graf also mentioned there is not a requirement for Hospital Discounted Care to issue a card, but a card template is available in the Uniform Application
- Stephanie Arenales asked for confirmation if option one is to make sure that the hospital discounted care information is included on the card going forward.



- Taryn Graf confirmed there are two different card templates in the uniform application, one is the original CICIP card before HDC and second one is the combination card that shows if the patient is on HDC, CICIP or both. She also mentioned the options that could be made on the cards.
- Andrew Pederson stated it is a good idea to include as much patient HDC information as possible to help the facilities.
- Taryn Graf and Chandra Vital confirmed there is nothing written in the bill about a required card for HDC but mentioned it would be a good option to help facilities.
- Bethany Pray agreed it would be helpful for the efficiency of the program.
- Tennie Masterson stated her facility finds it very helpful to have both HDC and CICIP information on the card even though they do not accept CICIP.
- Bethany Pray thanks Tennie Masterson and agrees both program information is useful for facilities. She asks the committee if anyone has thoughts about the opposite point of view.
- Stephanie Arenales mentioned it would benefit the patient to have a card but questioned how patients would go about getting a replacement if needed.
- Andrew Pederson mentioned from his experience that if the patient does not have a card on them, they ask the patient where they first got rated and they contact the facility directly and ask for an updated card for the patient.
- Bethany Pray asked Chandra and Taryn if the letter indicates eligibility information for both programs.
- Taryn Graf confirmed it would not have CICIP information for any patients that were rated at a hospital that was not a CICIP hospital. For CICIP hospitals it will show that information, for non CICIP hospitals it will only provide HDC information.
- Stephanie Brooks stated she does not have enough information to speak about this topic but asked any present hospital representatives to volunteer and speak about how they are using the cards.
- Beatriz Gandara from Inter Mountain Health spoke about her experience with the uniform application.



- Stephanie Brooks asked how long the cards are good for.
- Taryn Graf confirmed they are good for a year from either the application date or the date of service the patient is applying to cover.
- Stephanie Brooks brought up a negative point which is that a patient's income could go down and affect their application.
- Taryn Graf confirmed that at any given time the patient's situation changes, they have the option to do a new application.
- Chandra Vital mentioned this option was not available for a year but was implemented to help patients and the hospitals.
- Bethany Pray thanked Chandra Vital for the information and asked the department and committee for a proposal for the following meeting.
- Taryn Graf asked the committee for opinions on what information to keep/add on the card.
- Tennie Masterson voted for the combo card and suggested getting rid of the CICIP card.
- Virginia Nigro also voted for the combo card.
- Bethany Pray asked if there are any oppositions for the combo card, no oppositions.
- Taryn Graf explained the minor differences on the CICIP card and combo card.
- Andrew Pederson voted for the combo card.
- Sarah Irons also voted for the combo card.
- Bethany Pray asked if this would change anything for the CICIP clinics.
- Taryn Graf clarified this change is going to be for the uniform application. It's not going to be for the CICIP clinics.
- Bethany Pray confirmed there are no objections and asked for further questions.
- Stephanie Arenales asked a question about Social Security numbers requirement.



- Taryn Graf confirmed only CICIP requires a Social Security number, HDC does not. She stated there is an affidavit form for those patients that do not have a Social Security number.
- Stephanie Brooks and Stephanie Arenales asked why a Social Security number is required if CICIP was subject to the law that got rid of lawful presence.
- Taryn Graf verified the affidavit form needs to be filled out by the patient if they do not have a Social Security number when applying for CICIP.
- Bethany Pray suggested the department to reexamine this area, potentially in terms of the legal requirements.

4. Uniform Application

- Taryn Graf, HCPF, 1:29 to 2:12 P.M.
- Taryn Graf spoke about the update that will be made if the application will be expanded to cover 15 household members. This impacts the card, which will also be updated to include the additional household members.
- Taryn Graf asked the committee if they have any thoughts on any other updates or changes that could be made to increase the efficiency of the application process?
- Bethany Pray asked for any voting members, suggesting this to be discussed during public comment. She asked for any thoughts and opinions on this update.
- Stephanie Arenales spoke about the potential challenges patients and hospitals might have when filling out the application.
- Taryn Graf confirmed the applications need to be available on the hospital's websites. The hospital is responsible for completing the application, not the patient.
- Stephanie Arenales expressed there has been confusion on patients trying to complete the uniform application.
- Chandra Vital verified hospitals are mandated to fill out the application, not the patient.
- Andrew Pederson spoke about the process of filling out uniform applications with patients at their facility.
- Sarah Irons also verified the process when completing the applications for the patients.



- Andrew Pederson suggested creating an option in the future for patients to fill out the application.
- Bethany Pray spoke about the pros and cons for that suggestion.
- Bethany Pray asked the committee for other hospital's application processes as well as suggested possible training from the department.
- Taryn Graf confirmed that hospitals will be contacted for future training.
- Bethany Pray asked for clarification on required fields on the application PDF.
- Taryn Graf verified the information asked by Bethany Pray.
- Bethany Pray asked the committee if there is any lack of clarity on any of the wording on the application. No comments.
- Bethany Pray suggested the department to support hospitals and asked hospitals for any suggestions to improve application efficiency.
- Katie Ryan suggested the department to get feedback from hospital employees who complete applications.
- Stephanie Fillman agreed to consult with upper management to possibly get employee feedback and send a survey at their facility.
- Bethany Pray asked about the deduction section on the application.
- Virginia Nigro stated they have a no deduction policy at their facility.
- Sarah Irons stated their facility is in the process of revamping their deduction policy because it did not make sense.
- Andrew Pederson also mentioned they are in the same process as Sarah Irons.
- Tennie Masterson said they don't have deductions.
- Bethany Pray commented this is an area of change.
- Stephanie Arenales asked for clarification on the Medicaid and transitional Medicaid section of the application as well as if patients know this information and why this question is asked.
- Taryn Graf and Chandra Vital confirm they are unaware why this question is asked on the application due to limited Medicaid knowledge. They agreed to ask the appropriate department for clarification and get back to Stephanie Arenales.



- Stephanie Arenales asked for clarification about the household income section on the application.
- Taryn Graf verified specific coding is required to be able to process applications.
- Bethany Pray asked the department to get feedback from hospitals on these areas to improve efficiency.
- Chandra Vital explained the process of getting additional feedback.
- Bethany Pray asked the committee for thoughts about including eligibility for subsidized ACA coverage.
- Taryn Graf verified it is not included on the application, but it is part of the determination notice requirements.
- Bethany Pray asked if there are any further questions from the committee.
- Stephanie Brooks expressed confusion on the combination of both CACP and HDC.
- Taryn Graf explained HDC is a law, there is no reimbursement. CACP allows providers to participate which makes them eligible for the disproportionate share hospital payments through CHASE.
- Taryn Graf clarified the way codes are determined on the application to avoid confusion when providing certain information.

5. Incorporating HDC into Advisory Council

- Taryn Graf, HCPF, 2:13 to 2:16 P.M.
- Bethany Pray asked the committee if it makes sense to incorporate HDC into the advisory council.
- Sarah Irons stated it would be useful to combine both.
- Andrew Pederson, Tennie Masterson, and Stephanie Arenales agree with incorporating both.
- Stephanie Brooks expressed her concerns with the clinic's aspect.
- Bethany Pray suggested speaking about this topic at a future time.



6. PHE Unwind Effects on CICP

7.

- Taryn Graf, HCPF, 2:17 to 2:31 P.M.
- Bethany Pray asked the committee to speak about the effects.
- Wayne Lacrue expressed their concerns about the disenrollments.
- Marie Hinds also expressed her concerns about the determinations.
- Andrew Pederson stated their concern with the process and overall finding ways to better assist patients when completing applications.
- Stephanie Brooks expressed her concern with the Medicaid application process and lower application rates.
- Bethany Pray stated possible reasons Medicaid applications rates have decreased.
- Bethany Pray spoke about the updated PHE renewal packet. She also provided information about delays from the county level for processing applications.
- Bethany Pray also mentioned information about a set of people who are about to be reinstated (mostly patients with disabilities and children).
- Stephanie Arenales asked about the patients that are being reinstated and the process of how that information will be communicated to providers.
- Bethany Pray asked the department and hospitals if they should be checking Medicaid eligibility prior to billing.
- Wayne Lacrue stated it is a policy to check eligibility as well as help them with their screening application.
- Sarah Irons expressed that their system automatically checks eligibility. They refer patients that are listed as self-pay or uninsured to their financial counselors to figure out any eligibility options.
- Taryn Graf stated there is a place on the application where patients can enter their Medicaid number, which can potentially help facilities check eligibility.



8. Open Forum for Public Comment*

- Public comment, 2:32 to 2:42 P.M.
- Andrew Pederson expressed this meeting agenda was well put together. He thought it was a good conversation.
- Marcia mentioned they have come across some issues when filling out certain sections of the application.
- Chris Alvarez stated there have been issues when trying to obtain required information from patients when completing applications.
- Bethany Pray asked the department what they suggest hospitals to do when patients refuse to provide information and lack communication.
- Taryn Graf verified the appropriate steps for these types of scenarios.
- Bethany Pray suggested any future topics to be sent to the department's email to be added to the agenda (Taryn Graf provided email on chat).
- Bethany Pray informed there is a consumer and FQHC seat to fill.
- Taryn Graf provided the website information on the chat to apply to be on the advisory council.

*All comments will be limited to a maximum of two minutes unless scheduled in advance.

9. Next Meeting

- Bethany Pray motioned to adjourn; Stephanie Brooks motioned; Stephanie Arenales seconded. Meeting adjourned at 2:47 P.M.
- Monday, January 29, 2024, from 1:00 - 3:00 P.M.

10. Adjournment

Reasonable accommodations will be provided upon request for persons with disabilities. Please notify the Board Coordinator at 303-866-5634 or Taryn.Graf@state.co.us or the 504/ADA Coordinator hcpf504ada@state.co.us at least one week prior to the meeting to make arrangements.

