



CICP

Colorado Indigent Care Program

MINUTES

Colorado Indigent Care Program Stakeholder Advisory Council Department of Health Care Policy & Financing

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July 31, 2023
1:00 to 3:00 P.M.

1. Welcome and Introductions

- Bethany Pray, Chair, and Taryn Graf, HCPF 1:00 to 1:06 P.M.
- Members Present: Kelly Erb, Stephanie Arenales, Tennie Masterson, Bethany Pray, Stephanie Fillman, Andrew Pederson, Sarah Irons, and Shoshi Preuss substituting for Stephanie Brooks
- HCPF Employees Present: Taryn Graf, Chandra Vital, Alondra Yanez, Mercedes Vieira-Gomes

2. Meeting Minutes

- Council discussion, 1:07 p.m.
- Tennie Masterson makes motion to approve Jan meeting minutes, seconded by Kelly Er.

3. CICP Clinic Determinations at Hospital

- Taryn Graf, HCPF, 1:08 to 1:37 P.M.
- Andrew Pederson states he has a good experience with determinations and will be training other facilities to get familiar with the process.
- Tennie Masterson states they have had trouble obtaining determinations from some facilities and have proceeded to follow their own determination process.
- Kelly Erb talks about how clinics and hospitals are doing their own process due to miscommunication to make sure they are compliant.
- Bethany Pray asks others to share more information.



- Tennie Masterson clarifies information regarding facilities that do not participate in the CICP program and how it has increased their workload.
- Kelly Erb adds info about decline forms as well as who should be determining determinations for those specialty patients and how often.
- Bethany Pray asks department about the process and how things can be addressed by the facilities.
- Taryn Graf clarifies there is confusion with the determination process and addresses how they should be addressed.
- Kelly Erb expressed facilities are still having a hard time familiarizing with the program and overcoming audit process.
- Chandra Vital states once the audit is done, training options will be available to improve any areas facilities are having trouble with.
- Bethany Pray asks if there is a place where facilities can submit any questions about the program.
- Chandra Vital provides email information to where facilities and submit any questions (provided HDC email on chat).
- Kelly Erb thanks Chandra for the information provided.
- Bethany Pray asks if any other council members have any comments.
- Stephanie Arenales speaks about transferring information as well as the difference between clinic and hospital determinations.
- Taryn Graf verifies the details and the difference between clinic and hospital determinations.
- Stephanie Arenales thanked Taryn for the information provided.
- Bethany Pray asks if there are any other comments or follow up questions regarding topic.
- Kelly Erb states for more clarification on LTC applications.
- Bethany Pray expresses it is appropriate to speak on topic.
- Chandra Vital expresses if it HDC related to wait for public comment to speak about LTC and suggested to continue with CICP related topics.



- Bethany Pray had a question regarding email that was provided for questions regarding CICIP and HDC.
- Taryn Graf expressed any questions regarding CICIP and HDC can be sent to that HDC email or to the separate CICIP email (provided CICIP email on chat).
- Kelly Erb asks what the turnaround time for email responses from the department.
- Taryn Graf confirmed it can take up to 48 hours for a response.
- Kelly Erb asks if the questions are being collected for future reference.
- Taryn Graf stated FAQ documents will be updated.
- Chandra Vital and Taryn Graf provided the HDC office hours information for facilities to login to ask questions about HDC and CICIP.
- Bethany Pray asks if there is a large volume for HDC office hours and HDC/CICIP emails.
- Taryn Graf verifies it is manageable, however there are times there is a large volume.
- Stephanie Arenales asks Kelly Erb about the confusion she has with the decline screening forms.
- Kelly Erb verifies the confusion on when to provided patients a decline screening form.
- Taryn Graf verifies the decline screening form is for uninsured patients.
- Kelly Erb clarifies the information to make sure it is correct.
- Stephanie Arenales asks more information regarding decline screening form.
- Taryn Graf confirms one is needed for each episode of care.
- Sarah Irons expresses they have received patient feedback to not have to sign a decline form every time the patient is seen at the hospital.
- Chandra Vital verifies it is written on the bill and there is no bypass.
- Stephanie Arenales asks why patients are declining to be screened.
- Andrew Pederson expresses his experience with situations regarding patient's declining to be screened.



- Bethany Pray asks if there is an FAQ for CICP and when it was updated.
- Taryn Graf confirmed CICP FAQ gets updated every 6 months and offered to link it to the chat.
- Bethany Pray asked if there are any additional questions.

4. Potential Future Topics

- Taryn Graf, HCPF, 1:38 to 1:47 P.M.
- Bathany Pray asked what future topics would like to be discussed for future meetings.
- Stephanie Arenales suggested to speak about the overlap with HDC and CICP.
- Taryn Graf clarified it would be appropriate to only speak about CICP.
- Kelly Erb expresses there is a lot of confusion with the overlap between HDC and CICP.
- Taryn Graf verifies the department is still working on answering all HDC/CICP questions.
- Kelly Erb stated she would send a list of targeted questions.
- Bethany Pray brought up the public health emergency unwind topic and how that is affecting CICP applications at the clinic and hospital levels.
- Chandra Vital/Taryn Graf stated department does not have that data but offered to look into obtaining that data if possible.
- Stephanie Arenales asked Bethany what type of information she is looking for.
- Bethany Pray verified she is looking for increased enrollment in CICP applications and discounts.
- Chandra Vital suggested to contact Kelly data.
- Bethany Pray expressed it is for increase and rate.
- Chandra Vital stated department does not obtain that information.
- Kelly Erb offered to help Bethany with obtaining more information from facilities.
- Taryn Graf suggested Kelly, Stephanie, and Shoshi to obtain that information from



clinics and members.

- Shoshi Preuss stated she will have to go back and figure that information.
- Bethany Pray asked if there are any other topic anyone would like to discuss in future meeting.

5. Department Updates

- Taryn Graf, HCPF, 1:48 to 1:50 P.M.
- Taryn Graf talked about the update done to the clinic client application as well as the uniform application due to the passage of House Bill-1117.
- Taryn Graf also spoke about the HDC and provider manual not being updated for 23-23 and all clinics should be running off the 22-23 manual. The department is in the process of combing for ease of use.
- Taryn Graf also stated department will be posting the updated provider directory.

6. Open Forum for Public Comment*

- Public comment, 1:51 to 1:58 P.M.
- Bethany Pray suggested to speak on any topics during this time.
- Kelly Erb spoke about the Long-Term Care topic and the issues with CICIP and HDC.
- Taryn Graf verified and explained how the bill is written.
- Chandra Vital suggested to contact CHA for any questions regarding matter.
- Bethany Pray asked for other public comments.
- Marcia expressed her gratitude towards Taryn and Chandra for supporting when needed.
- Andrew Pederson asked about the long-term vision for CICIP.
- Taryn Graf verified CICIP is on the statue and will have to go through Legislature to end it.
- Andrew Pederson thanked Taryn for clarification.
- Bethany Pray asked for any other comments.



*All comments will be limited to a maximum of two minutes unless scheduled in advance.

7. Next Meeting

- Bethany Pray motioned to adjourn; Kelly Erb seconded. Meeting adjourned at 2:03 P.M.
- Monday, October 30, 2023 from 1:00 - 3:00 P.M.

8. Adjournment

Reasonable accommodations will be provided upon request for persons with disabilities. Please notify the Board Coordinator at 303-866-5634 or Taryn.Graf@state.co.us or the 504/ADA Coordinator hcpf504ada@state.co.us at least one week prior to the meeting to make arrangements.

