



# CICP

Colorado Indigent Care Program

## MINUTES

### Colorado Indigent Care Program Stakeholder Advisory Council Department of Health Care Policy & Financing

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July 29, 2024

1:00 to 3:00 P.M.

#### 1. Welcome and Introductions

- Chair (Stephanie Brooks), and Taryn Graf-HCPF 1:05 to 1:08 P.M.
- Members Present: Stephanie Arenales, Stephanie Brooks, Kelly Erb, Stephanie Fillman, Sarah Irons, Tennie Masterson, Andrew Pederson
- Members Excused: Bethany Pray, Mitchell Scott
- HCPF Employees Present: Taryn Graf, Mercedes Vieira-Gomes, Chandra Vital, Shannon Huska

#### 2. Meeting Minutes

- Council discussion, 1:09 p.m.
- Tennie Masterson makes a motion to approve April 29<sup>th</sup> meeting minutes.
- Kelly Erb seconded the motion to approve.
- The motion passed unanimously.

#### 3. HB 24-1399 Discussion

- Taryn Graf, HCPF, 1:10 to 1:38 P.M.
- Taryn Graf spoke about HB24-1399: Discounted Care For Indigent Patients.
- Taryn Graf explained that CICP will sunset 7/1/25. The CICP council will end the same day. All references to CICP will be removed or updated in the statutes.
- Taryn Graf asked what the role of the council will be during this last year. She wanted to ensure patients know they are covered under Hospital Discounted Care.



- Andrew Pederson asked about what would happen after CICIP sunsets regarding prescriptions.
- Taryn Graf responded that Hospital Discounted Care does not provide outpatient pharmaceuticals. Hospitals that use CICIP to qualify for DSH funds will also change. Will take the question back to CHASE to ensure they are taking that into account as well.
- Question from Hope Cunningham in chat about Clinics still using CICIP.
- Taryn Graf responded that all the clinics they have had are part of the Primary Care Fund. Many also participate in the federal program that allows them to provide services on a sliding scale.
- Stephanie Brooks stated that most clinics are not using CICIP since funding went away over two years. FQHCs have access to program 340B which can help them purchase drugs at lower cost, but the program isn't working well for clinics due to pharmaceutical companies putting limits on contract pharmacies and a federal bill which makes drugs more expensive under 340B.
- Taryn Graf said that there are only 3 clinics participating currently. There were 18 around 4 or 5 years ago.
- Chandra Vital asked if we could have the clinics let patients know about not having CICIP, especially for the 201-250% patients.
- Taryn Graf stated that Primary Care Fund for clinics only cover up to 200% where Hospital Discounted Care cover up to 250%. This issue will need to be addressed in letting patients know when CICIP is no longer available.
- Question from Stephanie Arenales about if there are other services covered by CICIP that aren't covered by Hospital Discount Care?
- Taryn Graf clarified that CICIP only mandates that emergency services be covered and everything else is up to the hospital to determine if it will be discounted by CICIP. Hospital Discounted Care applies to all medically necessary services provided by the hospital. A few hospitals discount ambulance services on the CICIP discount but are not discounted with Hospital Discounted Care.



- Question from Bernadette O’Keefe: Will CICP end completely on June 30, 2025? Or will enrollments end on 6/30/25 and they will be covered for a year afterwards? So, if someone enrolls in Apr 2025 - will their coverage end in 2025 or 2026?
- Taryn Graf stated that CICP will cease to exist 7/1/25. There will need to be a plan on letting patients know that CICP is sunseting.
- Question from Stephanie Arenales: Can you share which hospitals include ambulances in CICP?
- Taryn Graf said Denver Health was one but would have to look for all of them.
- Stephanie Brooks recommended that CICP for clinics and hospitals be discussed separately. She asked for both programs to be cross walked to show similarities and differences.
- Taryn Graf said she could put together a chart of the differences between CICP and Hospital Discounted Care for clinics and hospitals.
- Stephanie Brooks had a question about the funding mechanism for DSH when CICP goes away.
- Taryn Graf explained what facilities qualify for DSH funds. CICP was a big determining factor in qualifying for DSH funds. With CICP going away the CHASE board would most likely determine what facilities will qualify for DSH funds.
- Shannon Huska said that they currently do not have answers as to what will qualify facilities to receive DSH funds.
- Stephanie Brooks stated that it would be beneficial for HCPF to keep the council informed of any changes to DSH payments.
- Shannon Huska stated that they would implement changes for bills SB24-116 and HB24-1399 together since they intersect so much. Stakeholders from all sectors affected by the bills will be gathered together and informed of any changes.
- Taryn Graf stated that there will be no gap in rules for DSH funds. The current rules will stay in effect until 6/30/25 and the new rules will start 7/1/25.
- Taryn Graf said that she will have a running list of items that will need to be addressed with the CICP sunseting.



- Taryn Graf asked Council Members what they saw the role of the council would be over the next 11 months.
- Stephanie Arenales voiced her concern that some of the websites were confusing and asked if they could consider readability and accessibility issues when communicating information about Hospital Discounted Care and CICP. She also asked about applications and screening processes to make it easier for patients and facilities.
- Taryn Graf will make note of the screening process and communication as the council moves forward with any changes.

#### 4. Recent Updates to Hospital Discounted Care Screening and Uniform Application

- Taryn Graf, HCPF, 1:39 to 1:42 P.M.
- Taryn Graf went over changes to the Uniform Application that were approved by the MSB in May. SSN is no longer needed in demographic areas. No affidavit for no SSN tab was removed from the application.

#### 5. Summer Training Recap

- Taryn Graf reviewed the statistics from Summer Training, 1:43 to 1:59 P.M.
- Taryn Graf recapped training for hospitals in June for Hospital Discounted Care and CICP. Screening and Best Efforts, Application and Income and Data Reporting. There are slides from the training on the HCPF website for each session. There was a good turnout for the training sessions for Screening and best efforts on June 3rd and 12th, with 232 unique viewers. June 4th and 11th training sessions for Application and Income had 189 unique viewers. The Data Reporting sessions were held June 6th and 13th with 111 unique viewers. There was a Q & A session held on June 25th with 118 unique viewers.
- Taryn Graf asked if providers could provide feedback as to what training is desired.
- Stephanie Arenales asked what issues keep coming back up?
- Taryn Graf stated there have been many questions about married couples and the unique situations that present themselves. There have been questions about certain income sources being counted that are clearly in the manual.



- Stephanie Arenales asked why family members living out of country or state can be counted for household size but if they live down the block they can't.
- Taryn Graf said she could look at that, but the phrasing being outside the country or state has been around for a long time.
- Stephanie Brooks asked if Taryn tracks what hospitals are attending the training sessions.
- Taryn Graf has tracked in the past but didn't on the last round of training.
- Stephanie Brooks said there were two hospitals that were telling patients that they won't screen them for Hospital Discounted Care without a Medicaid denial letter. Is there any recourse for patients?
- Taryn Graf said the patients can email or reach out with questions.
- Stephanie Brooks asked if the HCPF website could be more up front and clear for patients to find answers to their questions.
- Andrew Pederson gave kudos to HCPF for the training. He said the report training was a lot better this year.
- Jessica from Estes Park Health appreciates the training, emails and newsletters being sent out.
- Kelly Erb likes having the recordings for her hospitals.
- Question from Adeline Ewing: Is the recording of the data training available yet?
- Taryn Graf said she was going to have them captioned and was hoping to have them up next week.
- Question from Fawn Simmons: Is there a way to add an FAQ for Hospital Discounted Care on the HCPF Hospital Discounted Care website that is more accessible for people at the hospital to reference when having questions about the application process?
- Taryn Graf said there were FAQs and will look into adding quick links to the FAQ page.



- Question from Stephanie Arenales: Patient notice question- Lately our clients are reporting that they haven't received a determination letter/card. Are these available through patient portals?
- Taryn Graf said hospitals are required to send those out within 15 days of the patient giving them all the information.
- Lourdes Coombs stated that Our Hospital is CICP provider and in most cases, patients get approved for both CICP and Hospital Discounted Care. I think it would be a good idea to add back the CICP card to the uniform application so we can add the expiration date of 6/30/25.
- Taryn Graf didn't want patients to be required to have 2 cards and maybe add the expiration date to the card template we currently have.
- Question from Jessica: Will redetermination have to be done for Hospital Discount Care after CICP goes away?
- Taryn Graf would have to check what the new guidelines will be. One difference may have the copay being lower on CICP than Hospital Discounted Care. The hospital should inform the patient going from CICP to Hospital Discounted Care of the higher copay with Hospital Discounted Care.
- Taryn Graf asked if hospitals could let HCPF know if any specific training or topics can be considered at future meetings. They can send them to the CICP or Hospital Discounted Care inboxes.
- Andrew Pederson asked if we could submit an agenda before the meetings.
- Taryn Graf said they had sent a survey out last fall asking for suggestions with little response.
- Taryn Graf, Andrew Pederson, Jessica and Children's hospital spoke about having in person training but would need a host.

## 6. Open Forum for Public Comment\*

- Public comment, 2:00 to 2:01 P.M.
- No public comments.

\*All comments will be limited to a maximum of two minutes unless scheduled in advance.



## 7. Next Meeting

- Monday, 10/28/24, from 1:00 - 3:00 P.M.

## 8. Adjournment

- Sarah Irons motioned to adjourn the meeting; Kelly Erb seconded the motion.
- Meeting adjourned at 2:02 P.M.

Reasonable accommodations will be provided upon request for persons with disabilities. Please notify the Board Coordinator at 303-866-5634 or [Taryn.Graf@state.co.us](mailto:Taryn.Graf@state.co.us) or the 504/ADA Coordinator [hcpf504ada@state.co.us](mailto:hcpf504ada@state.co.us) at least one week prior to the meeting to make arrangements.

