

# Accountable Care Collaborative

## Phase III

Listening Session on Disability Competent Care

August 10, 2023

Adela Flores-Brennan (she/her), John Barry - HCPF

Suman Mathur (she/her), Kendra Neumann (she/her) - CHI





**COLORADO**

Department of Health Care  
Policy & Financing



Informing Strategy. Advancing Health.



# Purpose of Today's Meeting

- Share background information on the current Accountable Care Collaborative and planning for the future
- Understand from the community where you are seeing problems accessing care and collect ideas for improving access and disability competence under ACC 3.0

# Agenda

1. Welcome, Agenda review and Housekeeping | 9:00-9:05
2. History and Background of the ACC | 9:05-9:15
3. Moving towards Phase III | 9:15-9:25
4. Questions about the ACC | 9:25-9:35
5. Discussion: Pain Points and Opportunities for Improving Disability Competent Care | 9:35-10:20
6. Next Steps | 10:20-10:30

# Housekeeping - 1

- American Sign Language (ASL) interpretation and live captioning are available.
- John will track time for each agenda portion to ensure we have time for stakeholder comments and questions.
- We will ask for ACC-related questions at 9:25 and for stakeholder experiences of people with disabilities in primary care settings at 9:35.

# Housekeeping - 2

- John will use the “Speaker’s Queue” (Q) to gather names for verbal comments. To enter the Q, use the “raise hand” feature under Reactions. John will call on people. Everyone will have up to 2 minutes. (John will keep time and give a “15-second remaining” alert.)
- We request that you avoid Protected Health Information (PHI) and Personal Identifiable Information (PII) in all comments and questions. We will pause the speaker when we hear PHI or PII being discussed. Thanks!

# History & Background of the ACC



# Accountable Care Collaborative

- Delivers cost-effective, quality health care services to Colorado Medicaid members to improve the health of Coloradans.
- Coordinates regional physical and behavioral health care services to ensure member access to appropriate care.



# Roles of the RAEs

1. Build a network of care providers
  - Contract with Primary Care Medical Providers (PCMPs)
  - Contract with behavioral health providers and administer the capitated behavioral health benefit
2. Provide care coordination, care programs, and case management
  - Some RAEs do this themselves, while others contract this out
3. Assist with practice transformation (e.g. support PCMP offices integrating behavioral health services into their clinics)
4. Respond to local community needs to best support Medicaid members

# Regional Accountable Entities

## Accountable Care Collaborative



- Region 1 - Rocky Mountain Health Plans
- Rocky Mountain Health Prime
- Region 2 - Northeast Health Partners
- Region 3 - Colorado Access
- Region 4 - Health Colorado, Inc.
- Region 5 - Colorado Access
- Denver Health Medicaid Choice (DHMC)
- Region 6 - Colorado Community Health Alliance
- Region 7 - Colorado Community Health Alliance

# HCPF's relationship to RAEs and Providers

- Contracts with RAEs:
  - HCPF pays RAEs a per-member per-month (PMPM) payment and a capitated payment for behavioral health.
- Payment agreements with providers:
  - HCPF directly reimburses physical health providers with fee-for-service payments.

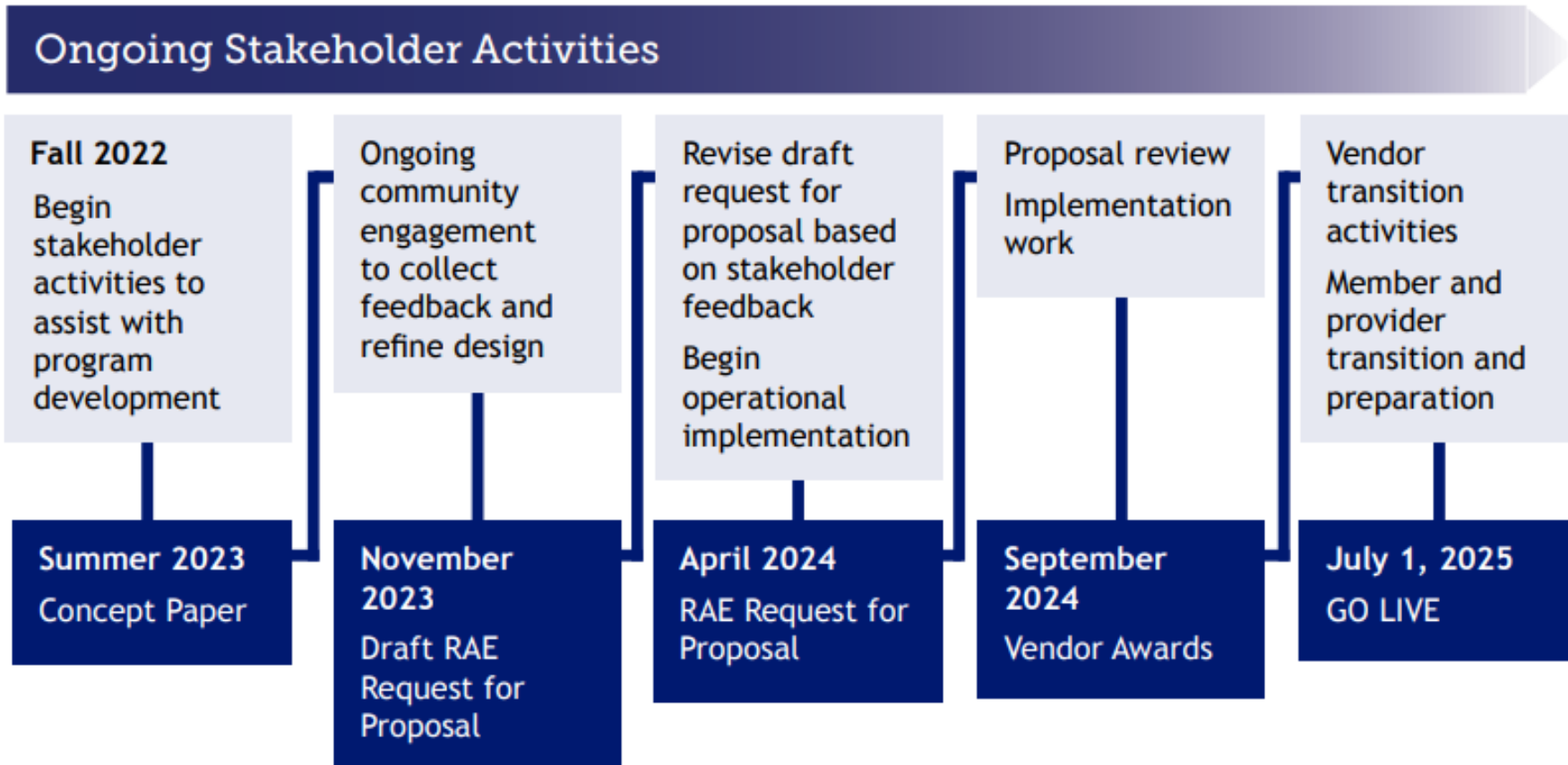
# RAEs contract with providers

- Contracts with behavioral health providers:
  - RAEs reimburse behavioral health providers for all services.
- Contracts with physical health providers:
  - RAEs pass on PMPM payments to providers and can also provide bonus or alternative payments.

# ACC Phase III



# Stakeholder Engagement Timeline



# Creating ACC Phase III

- Build on strengths of Phase II
- Incorporate input received over the past several years
- Align with advances made by other state agencies
- Identify opportunities for improvement
- Focus on priority initiatives
- We need your input!



# Goals for Phase III

- **Improve** quality care for members
- **Close** health disparities and **promote** health equity
- **Improve** care access
- **Improve** the member and provider service experience
- **Manage** costs to protect member coverage and benefits, and provider reimbursements





**Do you have  
clarifying  
questions about  
ACC Phase III?**

# Discussion



# Improving Access to Disability Competent Care

- What are some of the barriers or challenges you have experienced when accessing care?
  - How can your provider(s) improve your experiences accessing care?
  - How can your RAE support providers in improving your experiences?

# Improving Access to Disability Competent Care

- What are some best practices you've seen in the community that you'd like to see replicated?

# Next Steps



# ACC Phase III Website and Newsletter:

[Colorado.gov/HCPF/accphase3](https://colorado.gov/HCPF/accphase3)



# ACC III Feedback Form

<https://forms.gle/vfehqRAQC5STjXmh9>



# Health Equity Plan Public Meetings

HCPF is committed to ongoing and sustained health equity for all our members.

The purpose of the health equity public meeting is to provide space for providers, members, and community stakeholders to learn about the Department Health Equity Plan, and to provide input and feedback.



# Health Equity Plan Public Meeting

Disability Community Focus Meeting

August 22, 2023 12-1:00pm

Registration information can be found at the following link

<https://hcpf.colorado.gov/health-equity>

# Thank You!

**Adela Flores-Brennan (HCPF)**  
**adela.flores-brennan@state.co.us**

**Suman Mathur (CHI)**  
**MathurS@coloradohealthinstitute.org**  
**720.382.7092**

