



AGENDA

Member Appeals Rule Stakeholder Engagement Department of Health Care Policy & Financing

VIRTUAL MEETING

Zoom Webinar Link

https://us02web.zoom.us/webinar/register/WN_rDwzKoyYSeKqrV4Bl_GNiQ

You may register in advance or at the start of the meeting

Dial-In: +1 484-841-8349 (Toll free)

Passcode: 903429737

Wednesday, March 27, 2024, 3:00-4:00 PM

1. Meeting Overview (3:00-3:05 PM)

2. Member Appeals Information (3:05-3:15 PM)

This rule change will clarify that county or service delivery agency informal dispute resolution conferences are only member and applicant eligibility appeals. In addition, this rule change removes language regarding possible recoupments from members who receive services during an unsuccessful appeal, in alignment with a federal waiver and current Department practices. Finally, this rule change aligns with the statutory requirement that members have a full sixty days to file appeals.

3. Stakeholder Feedback (3:15-3:55 PM)

Stakeholders will have the opportunity to provide feedback on the proposed member appeals rule change.

4. Next Steps (3:55-4:00 PM)

The Department works to ensure there is adequate time for stakeholder questions and feedback. The meeting may end early if the full time allotted for stakeholder questions and feedback is not needed.

Meeting Accommodation and Language Access Notice:

Reasonable accommodations, auxiliary aids, and language services for individuals with disabilities and individuals whose first language is not English may be provided upon request. Please notify [Kelly O'Brien](#) or the [504/ADA Coordinator](#) at least one week prior to the meeting to make arrangements.

