

Medicaid Provider Rate Review Public Meeting

November 15, 2024
9:00am - 2:00pm

Presented by: HCPF & GPS



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Agenda

- **Welcome**
- **Meeting Structure & Logistics**
 - **Public comments will be shared at the end of the meeting**
 - **Send feedback to HCPF_RateReview@state.co.us**
 - **Lunch break around 11:30am**
- **2024 Reflection & Planning for 2025**
 - **2025 Review**
 - **Trainings**
 - **Meetings**
 - **Stakeholder Engagement**
 - **Miscellaneous**
- **Public Comments**
- **Next Steps**
- **Adjourn**



Housekeeping

- **Committee Members only - add “MPRRAC Member” to your Zoom name**
- **Public Stakeholders - sign up to make public comment (2 minutes)**
 - **Public comments will be shared at the end of the meeting**
- **Identify yourself before speaking**
- **Do not share PHI**
- **Use Q&A feature for questions**



Disclaimer

Dylan Marcy, HCPF Accessibility Technology Specialist

➤ dylan.marcy@state.co.us

The PowerPoint presentation for this meeting is in draft form and may be updated with new information up until the day of the meeting. Materials did not have the time to undergo accessibility review before the meeting. New versions of materials that have gone through a full ADA review will be posted on our website as soon as possible after the meeting.



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Special Announcements

➤ Michelle out on maternity leave soon

- Michelle to continue to oversee all things MPRRAC until leave begins
- Hannah to fill in for Michelle's responsibilities while out (along with the rest of the team)

➤ New HCPF employees!

- Hannah Hyland, Access to Care Reports & Operations Analyst
- Siyu Zhang, Rate Comparison Analyst
- David McFarland-Porter, Rate Review Analyst

➤ 2024 MPRRAC Report available on our website

- <https://hcpf.colorado.gov/rate-review-reports>



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MPRRAC/ JBC Presentation

November 19, 2024 1:30pm - 2:30pm

- Overview of:
 - provider rate review process
 - summary of provider rates reviewed
 - strategies for responding to the findings of the provider rate review
 - MPRRAC recommendations made to HCPF
- Virtual
- Presenter: Chair, Kim Kretsch
- HCPF to assist MPRRAC with presentation prep but presentation will be done entirely by MPRRAC as stated in the statute
- Michelle sent out link to listen in if MPRRAC members are available
- [Link to JBC schedule](#)



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Rules of Governance

- Self-governance
- Maintain a respectful, safe environment for all
- One person speaks at a time
- Stay on mute unless engaging
- Tough on problems, easy on people
- Use the past only to describe a better future
- Come prepared - review materials in advance, gather & share input from your community, stakeholders, colleagues, etc.
- Chair and Vice Chair Terms:
 - Chair/ Vice Chair: one-year terms
 - Vice Chair will become Chair
 - Annual elections held in November to decide Vice Chair



MPRRAC/ Department Roles

- MPRRAC is a legislatively appointed body that functions collaboratively with HCPF; they are not HCPF staff.
- Rate Review staff is tasked with synthesizing actuarial analyses into digestible reports and works with other HCPF staff to develop recommendations for rate or policy changes, which are then agreed upon by the MPRRAC.
- These recommendations *may* result in future budget actions by HCPF but rate changes must be approved and appropriated for by the Legislature.
- Review of services including analysis and recommendations does not guarantee rate changes, whether increases or decreases, or changes to reimbursement policy.

Meeting Structure

MARCH

- Share preliminary data analysis results

JUNE

- Discuss supplemental analyses (if applicable) and receive recommendations from the committee
- Start planning for 2025

AUGUST

- Share refined MPRRAC recommendations and fiscal impact analysis

NOVEMBER

- Lessons learned, training, other miscellaneous planning discussions
- Review schedule and off-cycle requests for 2025
- Annual MPRRAC Training



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Meeting Purpose

- BY THE END OF TODAY:
 - The MPRRAC and HCPF will:
 - Brainstorm ideas to improve processes for Year 3 Cycle 1 (2025)
 - Vote for Vice Chair
 - Review trainings and resources
 - Hear any remaining public comments from stakeholders



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Meeting Minutes

August 16 Meeting

Correction to June/ July Meeting Minutes



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Section I: 2025 Review Cycle



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2025 Services Under Review

Dialysis and Nephrology Services
Durable Medical Equipment
Eyeglasses and Vision
Injections and other Miscellaneous J-Codes
Laboratory and Pathology Services
Physical Therapy, Occupational Therapy, and Speech Therapy
Prosthetics, Orthotics, and Disposable Supplies
Targeted Case Management
Specialty Care Services
Physician Services <ul style="list-style-type: none">• Ophthalmology• Cardiology• Cognitive Capabilities Assessment• Vascular• Radiology• Primary Care and Evaluation & Management Services• Women's Health and Family Planning Services• Respiratory• Ear, Nose, and Throat• Gastroenterology• Vaccines and Immunizations• Health Education Services• Other Physician Services



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Updates to 2025 Review Schedule

- Add codes 99451 and 99452 (E-consult codes) to Specialty Care
 - Rate-only comparison due to lack of data as codes went into effect 2/1/2024
- Injections and Misc. J-Codes to be lumped in with the rest of Physician Services
- HCPF will not be reviewing Q codes
- HCPF will not be reviewing Physician Administered Drugs
- HCPF will not be reviewing Physician Administered Drugs
- Rename Dialysis and Nephrology Services to Dialysis and Dialysis-related Services
- Rename Cognitive Capabilities Assessment to Neuro/Psychological Testing Services



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Out-of-Cycle Review Requests

- DIDD Dental Review



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Access to Care Metrics used in 2024

- Metrics used in 2024:
 - Panel Size
 - Provider Participation
 - Penetration Rate
 - Special Providers
 - Telemedicine Accessibility (when applicable)
 - Price Per Service
 - HCPF will be removing this metric for 2025 - data can be inconsistent and misleading
 - Replacement idea on next slide



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Access to Care Metrics for 2025

- Question: What metrics are necessary for MPRRAC to make educated recommendations?
- Metrics:
 - Panel Size
 - Drive Times
 - Penetration Rate
 - Special Providers
 - Telemedicine Accessibility (when applicable)
 - New Patient Rate (tentative)
 - Per Member Per Year, OR Per Member Per Month Expenditure and Utilization (tentative)
 - Provider Participation (tentative)
- MPRRAC vote to approve recommendations for metrics for 2025 (depending resources/availability of information)



Analyses in 2025

- HCPF to explore sharing more data in March meeting if able:
 - top 10 codes utilized, outliers, etc. when applicable
 - benchmark ratios
 - access to care results
 - benchmark rate calculation information (when benchmark rates come from other states)
- MPRRAC discussion: any other improvements/ ideas for 2025 analysis you would like to explore?



Section II: Training and Resources



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Resources to be added to Shared 2025 Google Folder

(to be shared by end of November)

- Sunshine Laws overview by Jennifer Weaver, recorded from August 2024 public meeting
- MPRRAC 101 Fact Sheet
- Senate Bill 22-236 (MPRRAC Law)
- MPRRAC member term information
- MPRRAC Annual Training slideshow
- CMS New Rule Resource Links
- Question: Would the MPRRAC like HCPF to supply any specific trainings for 2025?
 - 10-minute training on rate comparison methodology (benchmark rate/ COLA adjustment) in March meeting before analysis results?



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MPRRAC Terms

- Appointed by Governor
 - Kim Kretsch, term ending 1/1/2027
 - Megan Adamson, term ending 1/1/2027
 - Vennita Jenkins, term ending 1/1/2027
- Appointed by Speaker of the House
 - Tim Diesnt, term ending 1/1/2027
 - Ian Goldstein, term ending 2/16/2028
- Appointed by President of the Senate
 - Terri Walter, term ending 1/1/2027
 - Katherine Leslie, term ending 1/1/2027



New CMS Rule: Access Rule

Highlights of the Access Rule:

- **42 CFR 447.203(b)(3):** Requires states to compare their FFS payment rates for primary care, obstetrical and gynecological care, and outpatient mental health and substance use disorder services to Medicare rates.
- **42 CFR 447.203(b)(6):** Requires states to establish a HCBS advisory group for direct care workers, beneficiaries, beneficiaries' authorized representatives, and other interested parties to meet at least every two years, and advise and consult on payment rates paid for personal care, home health aide, homemaker, and habilitation services.
- **447.203(c)(1) and (2):** Requires states to demonstrate access sufficiency through an initial analysis (to check if under 80% of Medicare rates; if more than 4% reduction of benefit category per year; and if access to care concerns) when submitting a state plan amendment with a rate reduction. If not meeting, the state needs to perform additional analysis.



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Annual MPRRAC Training

- Per C.R.S. 25.5-4-401.5, the MPRRAC was established to assist HCPF in the review of the provider rate reimbursements under the Colorado Medical Assistance Act. In addition, the MPRRAC shall:
 - Review annual review schedule and recommend any changes
 - Review analysis on provider rates prepared by HCPF and provide feedback
 - In conjunction with HCPF, conduct public meetings to allow stakeholders opportunity to provide feedback
 - Recommend to HCPF and JBC any changes to the process of reviewing rates, including measures to increase access
 - Provide other assistance as requested by HCPF



Annual MPRRAC Training: Policies

- Meetings will be jointly facilitated by HCPF's Rate Review Stakeholder Relations Specialist, MPRRAC Chair, and GPS.
- Meeting dates and meeting materials will be publicly posted once scheduled with at least one week's notice.
- HCPF will share analyses, conclusions, and recommendations with MPRRAC and stakeholders.
- Annual Training will occur
- If an actual, apparent, or perceived conflict of interest exists, the MPRRAC member shall disclose the basis of the conflict of interest to the other members and public before discussion begins or as soon as identified.



Annual MPRRAC Training: Requirements of MPRRAC Members

- Participate in 75% of all meetings
- Access to internet and email to communicate with HCPF, receive/ send resources necessary for participation. As well as audio technology and quiet environment for remote meetings.
- Prepare by reading reports/ handouts provided by HCPF
- Sense of professionalism and respect for others
- Disclosure of Conflicts of Interest



Annual MPRRAC Training: Operating Within Limits & Understanding Goals

- Colorado Revised States state what each board or commission can do and what authority board members have:
 - [Colorado Revised Statutes | Colorado General Assembly](#)



Annual MPRRAC Training: Meeting Etiquette

- Honor the agenda
- Identify yourself before speaking
- Collaborative Effort
- Honor and respect everyone
- Adhere to all Rules of Governance the MPRRAC has set (slide 7)



Annual MPRRAC Training: Protected Health Information (PHI)

- What is PHI?
 - Individually identifiable information relating to the past, present, or future health status of an individual.

- Types of PHI
 - Diagnoses/ treatment information
 - Medical test results
 - Prescription information
 - National identification numbers
 - Demographic information (birthdate, gender, ethnicity, contact/ emergency contact information)

- Shared PHI may result in portions of the meeting recording to be deleted and delay posting the meeting publicly on HCPF's website



Annual MPRRAC Training: CORA and Open Meetings Law

- In the spirit of open government, the Colorado Open Records Act (CORA) requires most public records to be available to public.
- The Open Meetings Law (OML), which is part of the Colorado Sunshine Law, generally requires any state or local governmental body to discuss public business or to take formal action in meetings that are open to the public.
- For more information on how this pertains to the MPRRAC, re-watch the August 16, 2024 public MPRRAC meeting recording
 - <https://www.youtube.com/watch?v=80zBejcPvUQ>, timeframe: 4:46 - 16:24



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Annual MPRRAC Training: Evidence-Based Process

- Stakeholder/ MPRRAC feedback is very important to the process
 - HCPF works to validate all feedback through data and subject matter experts (SMEs), unless anecdotal feedback is accompanied by data-driven evidence.

- Data-driven research conducted in the rate review process is useful for:
 - Identifying outliers
 - Repricing methodology
 - Including the living cost adjustment when comparing to other states' rates
 - Utilization attached and TPL/copay reduction to reflect the actual expenditure
 - Rate comparison results with the conjunction with access to care metrics



Annual MPRRAC Training: Meeting Timeline

➤ March

- HCPF shares preliminary data analysis results
- Stakeholder and committee feedback

➤ June/ July

- Discuss supplemental analyses (if applicable)
- Receive recommendations from committee
- Start planning elements of the next year's review
- Stakeholder and committee feedback

➤ August

- HCPF shares refined committee recommendations and fiscal impacts analyses
- Stakeholder and committee feedback

➤ November

- Discuss lessons learned from the review and identify improvement opportunities
- Prepare for the following year's review
- Annual MPRRAC training



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Questions Regarding Annual MPRRAC Training



Section III: Meetings



2025 Meeting Schedule

All Meetings: 9am - 2pm

- First Quarterly Public Meeting:
 - Before the end of March
- UPDATE TO Second Quarterly Public Meeting
 - HCPF will automatically schedule TWO meetings in Late June/ July to allow for ample time to discuss supplemental analyses and recommendations
 - Cannot continue to schedule impromptu public meetings as we have in 2023 and 2024
 - June/ July meetings will be held within 1 week of each other
- Third Quarterly Public Meeting
 - August
- Fourth Quarterly Public Meeting
 - November
- Michelle to send Survey for 2025 meeting dates by end of November





VOTE for MPRRAC Vice Chair

Reminder:

1. Terms last 1 year
2. Vice Chair will roll into Chair
3. Annual election for Vice Chair in November



Section IV: Stakeholder Engagement



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Provider Outreach

- HCPF will begin to utilize Constant Contact in 2025
 - Regularly scheduled emails will be sent out 3 weeks in advance of public meetings to remind providers to participate
 - Please note: HCPF can only send these emails to stakeholders who have shared their emails with us, so please share yours if you want to be included!
 - Send an email to HCPF_RateReview@state.co.us
- HCPF will continue to outreach providers at the start of the review cycle to gather insights into services
 - Please note: HCPF can only send these emails to stakeholders who have shared their emails with us, so please share yours if you want to be included!
 - Send an email to HCPF_RateReview@state.co.us



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Stakeholder Meetings with MPRRAC

- Question: Does the MPRRAC want to meet with stakeholders from each service to gain deeper understanding of nuances?
 - Things to consider:
 - More meetings/ bigger time commitment for MPRRAC members - this meeting will be held separately from public meetings
 - ONE meeting to discuss all services under review will take place. HCPF will organize these meetings to include stakeholders from each service. Stakeholders will have 10 minutes present info, data, feedback, etc. and MPRRAC will have the chance to ask questions.
- MPRRAC Discussion



Section IV: Miscellaneous



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Updates

- PBT/ Dental rate decreases announced 11/1/24



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Comments from Public



Next Meeting

Survey for 2025 meeting dates to be sent to MPRRAC by end of November



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Announcements

MEETING MINUTES

- Sent to Chair and Vice Chair, then to committee
- Posted on website within 1 week of meeting
- Meeting summary will be faithful to MPRRAC recommendations and show any minority opinions

WEBSITE

- <https://hcpf.colorado.gov/rate-review-public-meetings>



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Contact Info

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Thank you!



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