



COLORADO
Department of Health Care
Policy & Financing

Dear Medication-Prescribing Providers and Pharmacies,

Health First Colorado (Colorado's Medicaid Program) is committed to ensuring members who were impacted by the Marshall Fire have continued access to needed outpatient prescription medications. If a member's medications were destroyed, damaged or are otherwise not accessible, Health First Colorado will cover any needed refills. In the event of any refill denials, pharmacies should contact the Magellan Rx Management Pharmacy Call Center at 1-800-424-5725 for the required overrides.

If a prior authorization request cannot be obtained in time to fill a new prescription, pharmacies may dispense a 72-hour supply (three days) of covered outpatient prescription drugs to an eligible member. An emergency is any condition that is life-threatening or requires immediate medical intervention. Contact the Magellan Rx Management Pharmacy Call Center for authorization on the emergency three-day supply.

Thank you,

Department of Health Care Policy & Financing

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