

Month Day, Year

FirstName LastName
12345 Anywhere St
City, ST ZIP

Your member number:
999999

Information Only - No Action Required

Dear FirstName LastName:

We are excited to let you know that Health First Colorado (Colorado's Medicaid Program) is changing the way we deliver services. We have contracted with one regional organization to manage both your physical and behavioral health care. Your regional organization is working with a managed care plan to provide your physical health care.

What does this mean for me?

Your eligibility is not changing. Your benefits and services are not changing.

Starting July 1, 2018, your managed care plan and your regional organization are:

Member Name	Member Number	Managed Care Plan	Regional Organization
FirstName LastName	XXXXXXX	[MCO Name] at xxx-xxx-xxx	[Regional Organization] at xxx-xxx-xxx
FirstName LastName	XXXXXXX	[MCO Name] at xxx-xxx-xxx	[Regional Organization] at xxx-xxx-xxx
FirstName LastName	XXXXXXX	[MCO Name] at xxx-xxx-xxx	[Regional Organization] at xxx-xxx-xxx
FirstName LastName	XXXXXXX	[MCO Name] at xxx-xxx-xxx	[Regional Organization] at xxx-xxx-xxx

Health First Colorado members in your household who are **not** in a managed care plan are not shown in the chart above. **You will get a separate informational letter about their providers and regional organization.**

What else do I need to know?

- Each member of your household can change from [MCO Name] to [Regional Organization] for any reason before [lock-in start date], or during the 60 days before the beginning of their birth month. Call Health First Colorado Enrollment if you want to change your managed care plan at 303-839-2120, Monday-Friday, 8:00 a.m. to 5:00 p.m.; or State Relay: 711 for callers with hearing or speech disabilities.
- You can get your Member Handbook at HealthFirstColorado.com, CO.gov/PEAK or by calling 303-839-2120.
- Help us get to know you! Answer a few questions at HealthFirstColorado.com/Health-Survey

Sincerely,

Health First Colorado Enrollment