Mail Questionnaire

This questionnaire examines the procedures for processing returned mail.

Some questions may have multiple parts, so please be sure to answer each part. Please be thorough and detailed in your responses.

1. General Information
   a. Email
   b. Organization Name
   c. Name & Title

2. Returned Mail
   a. What is your process for addressing returned mail?
   b. What is your process for addressing returned mail for Special Populations? Please describe your process for each population. (Long Term CAre, Former Foster Care, Address Confidentiality, Homeless, SSI, ACP)