

The subject matter expert for eConsults, Naomi Mendoza, has provided the below responses for the board member questions we received concerning the eConsult rule, MSB# 23-02-09-A, at the July 14 meeting. I've listed the board member, question received, and Department response below. Please forward these responses along to the board members.

Simon Hambidge

What is the reimbursement rate for eConsults?

The eConsult Platform will be free to all qualified providers and practices that are in the State of Colorado and are enrolled as Health First Colorado Providers.

- PCMPs: Reimbursed for a submitted claim within the Department's billing guidelines for a completed eConsult.

~\$17/completed (entered/results reviewed) eConsult – Fee-For-Service (FFS) billed to interchange (iC)

- Specialty Providers: Contractor will be paid a flat fee for each eConsult completed by a Specialty Provider.

Contractor will make all payments directly to Specialty Providers for a completed eConsult.

~\$35/completed eConsult

The Department should consider using existing Electronic Health Record (EHR) platforms for eConsults, rather than creating a new eConsult Platform that providers may not adopt if it is duplicative of existing EHR platforms

The Department is planning to have functionality with existing EHR's. It won't be available at go-live in that capacity, but the Department does plan to allow for that option if a provider chooses to use an existing EHR.

James McLaughlin

Has the Department considered provider types other than PCMPs for initiating eConsults with Specialty Providers?

The Department has considered provider types other than PCMP's for initiating eConsults with Specialty Providers. The Department is starting with PCMP's and will consider additional options as we go.