



Medical Assistance Performance (MAP)

Dashboard Team

MAP Renewal Timeliness Structured Query Language(SQL) Logic for project CCPM-10595

Background: The Department of Health Care Policy & Financing (HCPF) has created this desk aid as a result of policy and CBMS system changes related to MA renewals that were implemented in June 2025. This desk aid represents how the first phase of federal CMS renewal requirements will align with MAP performance and timeliness standards established by HCPF which is monitored through the **Medical Assistance Performance (MAP) Dashboard**. It is important to note that the following details are currently in the testing phase with the MAP Team and MAP Workgroup. The new renewal timeliness logic is scheduled for implementation with the MAP data update on **February 3, 2026**, reflecting **January 2026** renewal data.

Key Points to Understand

- **MAP Dashboard:** The MAP Dashboard will continue to show renewals at the member level.
- **CBMS Renewal Month:** CBMS will still display the Renewal Month. This will not change based on renewal events, such as when the renewal is received, paperwork is submitted, or cases are rescinded.
- **MAP Timeliness Due Date:** MAP will use SQL logic to set a timeliness due date based on the details of each case. This desk aid explains how MAP calculates that due date. The MAP Dashboard sets a **dynamic due date** that shows when a renewal must be completed to be considered on time. This date changes based on factors such as when paperwork is received or when a case is rescinded.
- **Rescind Date:** The rescind date is a system date that indicates the date that the case was rescinded. Cases can be rescinded automatically through system actions or through worker intervention.
- **Support from MAP Team:** The MAP team will continue to provide the most current Renewal Timeliness and Renewal Pending SQLs to Eligibility Sites for internal use. Additionally, the MAP team will support Eligibility Sites with technical assistance related to this desk aid.

How will the MAP Dashboard measure Renewal timeliness under the new federal requirements?

- The MAP SQL logic will use two primary fields in CBMS to calculate Renewal Timeliness
 - Renewal Paperwork Received Date (Program Action) Field
 - Renewal Received Date (Begin RRR) Field

Renewal Paperwork Received Date (Program Action) Field

Step 1: Open the member's case in CBMS.

Step 2: Go to the Program Action screen.

Step 3: Edit the MA program and enter the Renewal Paperwork Received Date (Program Action) field.

The screenshot displays the CBMS (Colorado Benefits Management System) interface. At the top, there is a navigation bar with various menu items including 'Home', 'ChatterCBMS', 'Workforce Home', 'Search', 'Application', 'Telephonic Application', 'Incomplete Applications', 'Case', 'Benefits', 'County House', 'Follow Up Activities', 'System Functions', 'Security Information', 'Profiles', and 'Caseload Profile'. Below the navigation bar, there is a search bar and a 'Pending' status indicator. The main content area shows a table of application programs. The table has columns for 'Program Group Applied', 'Request Date', 'Status', 'Reason', 'Effective Begin Date', and 'Effective End Date'. The table lists three programs: 'Medical Assistance', 'Colorado Works', and 'SNAP'. The 'Medical Assistance' program is highlighted. To the right of the table, there is a 'Program Action' button, which is highlighted with a green box. Below the table, there is a 'Detail' section with various fields for editing the program. The 'Renewal Paperwork Received Date' field is highlighted with a green box.

Program Group Applied	Request Date	Status	Reason	Effective Begin Date	Effective End Date
Medical Assistance	10/19/2023	Pending		10/25/2023	
Colorado Works	02/15/2019	Pending		02/15/2019	
SNAP	02/15/2019	Pending		02/15/2019	

Detail

*Program Group: Medical Assistance

*Effective Begin Date: 10/25/2023

Effective End Date:

Status: Select Status ...

Reason: Select Reason ...

Renewal Paperwork Received Date:

Renewal Paperwork Data Entered Date:

Print Online

Renewal Received Date (Begin RRR) Field

Step 1: Open the member's case in CBMS.

Step 2: Begin the RRR process.

Step 3: Go to the RRR Details page and enter the Renewal Received Date field.

Edit RRR Details

Detail

Original RRR Month	New RRR Month	Reassessment Month
09/2025	09/2025	
Current RRR Type	Appointment Required	Mail-In Due Date
Regular	☐ Yes ☐ No	09/05/2025
Renewal Received Date	Resend Packet	LTC
08/01/2025	☐ Yes ☒ No	☐ Yes ☒ No
*RRR Signature Provided	*Signature Received Date	Late RRR - Good Cause Reason
☒ Yes ☐ No	08/01/2025	Select Late RRR - Good Cause Reason...
		Signature Form Due Date
		*RRR Source
		PEAK/MyCOBenefits/Health First Col...

Telephone Meeting/Signature

Upload Document View Document View Receipt Cancel Save & New Save

The following examples show renewal timeliness scenarios that demonstrate how MAP SQL logic calculates timeliness in each case.

Timeliness Scenario #1 - Paperwork Received 30+ Days Before Renewal Month (CBMS) Ends

IF:

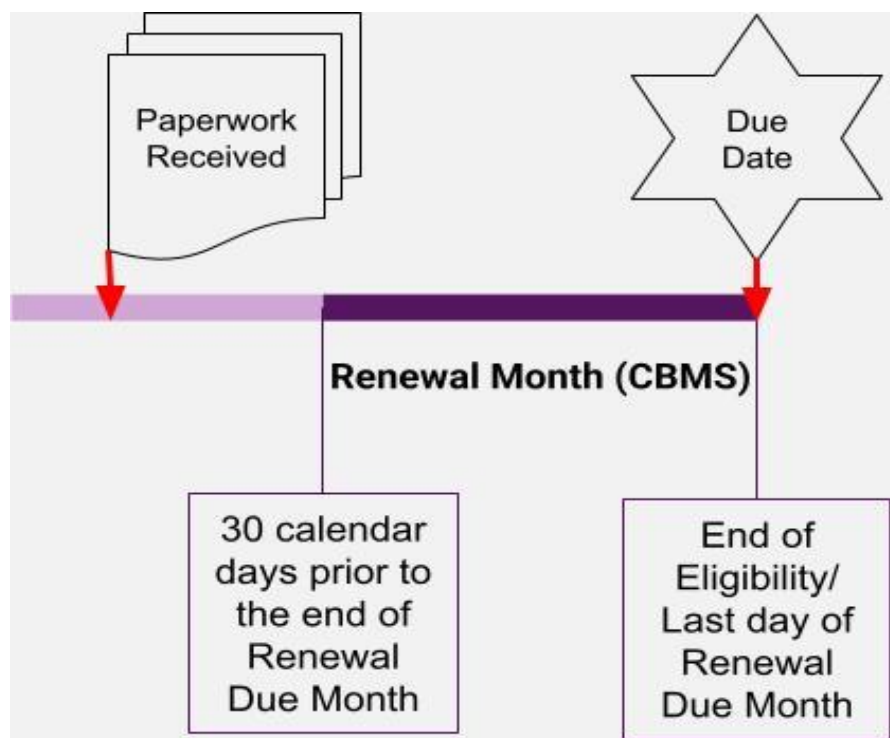
- Both the Renewal Received Date (Begin RRR) Field and the Renewal Paperwork Received Date (Program Action) Field are more than 30 days before the end of the Renewal Month (CBMS),
- OR One of the fields in CBMS is blank and the other field is more than 30 days before the end of the Renewal Month (CBMS)...

THEN:

- MAP SQL logic sets the due date based on the Renewal Month (CBMS).

RESULT:

- The MAP Timeliness Due Date = Last day of the Renewal Month (CBMS).



Timeliness Scenario #2 - Paperwork Received During the Renewal Month (CBMS)

IF:

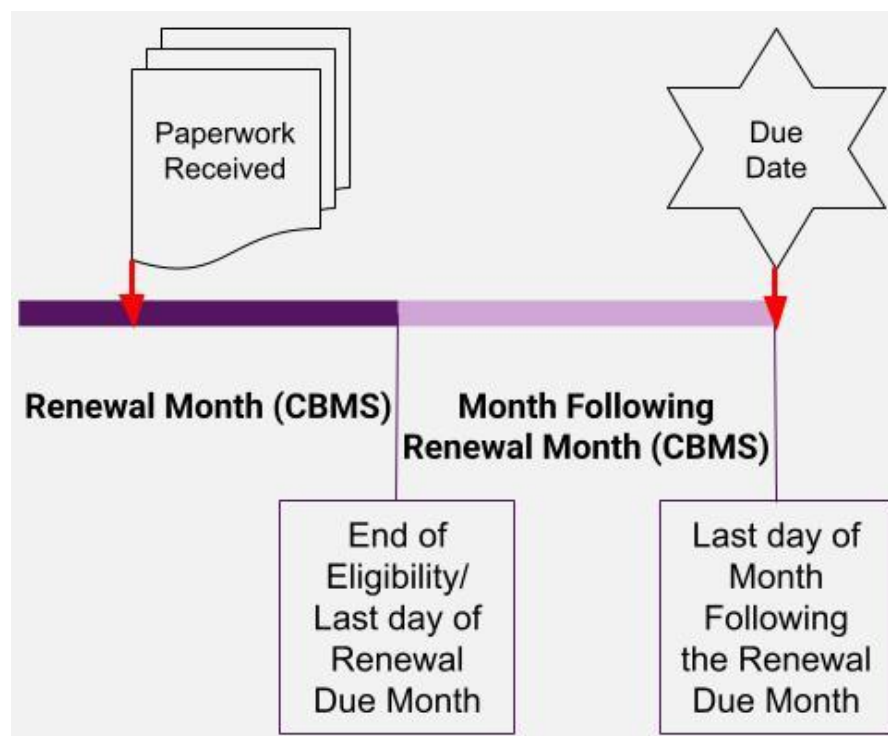
- The Renewal Received Date (Begin RRR) field and the Renewal Paperwork Received Date (Program Action) field are both within 30 calendar days of the end of the Renewal Month (CBMS),
- OR One of the fields in CBMS is blank and the other field is **within 30 calendar days** of the end of the Renewal Month (CBMS)...

THEN:

- MAP SQL logic sets the due date based on the Renewal Month

RESULT:

- The MAP Timeliness Due Date = Last day of the month **following** the Renewal Month (CBMS).



Timeliness Scenario #3 - Paperwork received after the end of the Renewal month

IF:

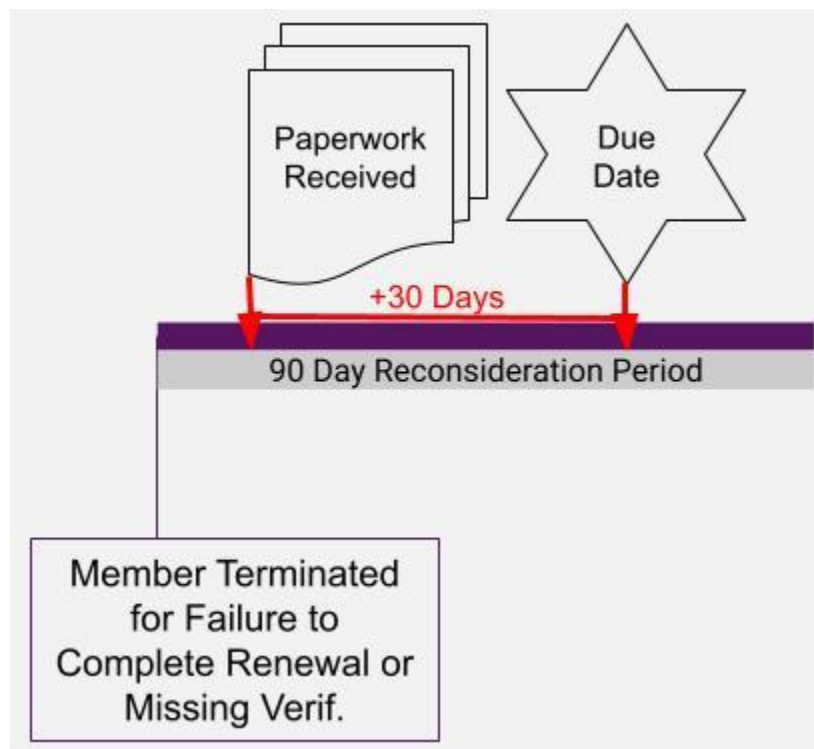
- The Renewal Received Date (Begin RRR) is after the end of the Renewal Month (CBMS) but during the 90-Day Reconsideration Period. **Note:** The Renewal Paperwork Received Date (Program Action) cannot be entered if the date paperwork was received falls after the end of the Renewal Month in CBMS.

THEN:

- The MAP SQL logic is set to 30 calendar days after the Renewal Received Date (Begin RRR).

RESULT:

- The MAP Timeliness Due Date = 30 calendar days after the Renewal Received Date (Begin RRR).



Timeliness Scenario #4 - Paperwork Received 30+ Days Before Renewal Month Ends + Rescind

IF:

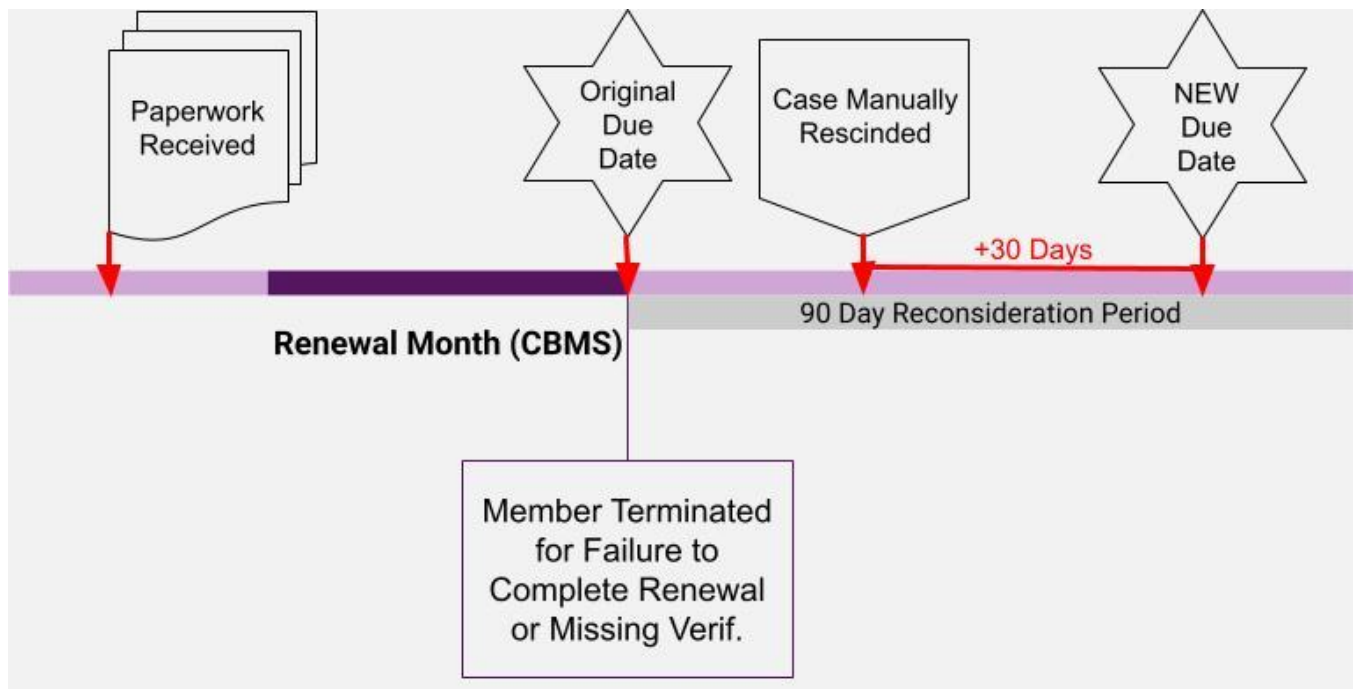
- A case is manually rescinded because additional paperwork is received during the 90-day reconsideration period.

THEN:

- The MAP SQL logic sets the due date based on the Renewal Month (CBMS) for the first timeliness period. After the case is rescinded the MAP SQL logic sets a **brand new** MAP Timeliness Due Date to 30 calendar days after the rescind date. This action creates a second timeliness period, which is displayed on the MAP Dashboard.

RESULT:

- **Before:** The MAP Timeliness Due Date = Last day of the Renewal Month (CBMS).
- **Rescind:** The MAP Timeliness Due Date = 30 calendar days after the rescind date



Timeliness Scenario #5 - Paperwork received During Renewal Month Ends + Rescind

IF:

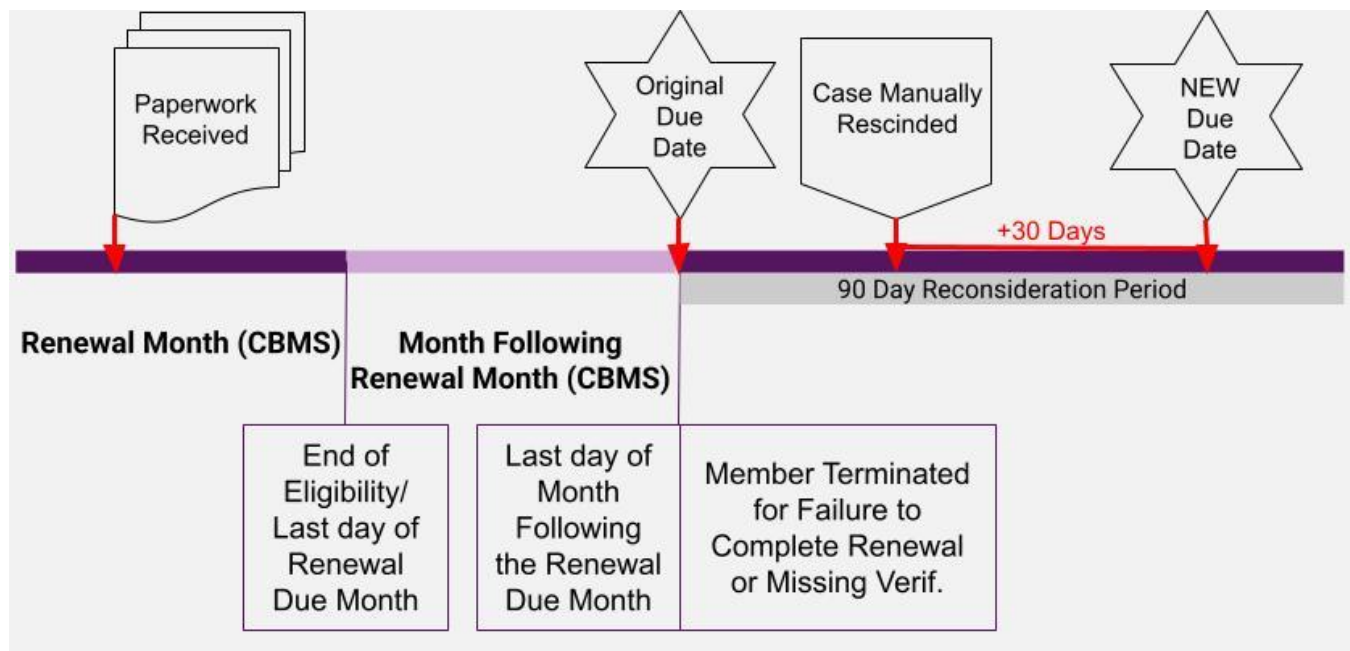
- A case is manually rescinded because additional paperwork is received during the 90-day reconsideration period.

THEN:

- MAP SQL logic sets the due date based on the Renewal Month (CBMS) for the first timeliness period. After the case is rescinded, the MAP SQL logic sets the MAP Timeliness Due Date to 30 calendar days after the rescind date. This action creates a **second timeliness period**, which is displayed on the MAP Dashboard.

RESULT:

- **During:** The MAP Timeliness Due Date = Last day of the month **following** the Renewal Month (CBMS).
- **Rescind:** The MAP Timeliness Due Date = 30 calendar days after the rescind date.





MAP Exemptions

The MAP program continues to accept exemption requests from eligibility sites for circumstances beyond their control. If there are scenarios that arise where the eligibility site did not contribute to a renewal being processed late, the eligibility site can submit for an exemption. As these exemptions are submitted, the HCPF team reviews them and if approved, will remove them from the MAP Dashboard. In addition, HCPF uses the exemption information to add logic to the MAP Dashboard that will automatically exempt similar scenarios if possible to continually reduce manual effort on the part of eligibility sites and HCPF staff.

Please review the [MAP Eligibility Site Exemption Process](#) for details about the timelines and requirements for exemptions as well as instructions for how to submit exemption requests.

Additional Resources - Federal Requirements Project CCPM-10595

- [Project CCPM-10595 CBMS MA Renewal CMS Guideline Updates - Webinar Recording](#)
- [Project CCPM-10595 CBMS MA Renewal CMS Guideline Updates - Slide Deck](#)
- [HCPF Operational Memo 25-044](#)
- [Renewal Workbook](#)
- [Medical Assistance Renewal Updates Frequently Asked Questions](#)

For additional information regarding these scenarios or request for Technical Assistance to related to this desk aid, please contact:

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