



Load Letter Request Form

Note: The Department will accept requests on this form only. Do not alter this form.

Claims must be submitted within 365 days, even if the result is a denial.

Providers are responsible for verifying member eligibility at time of service.

Refer to the [Billing Manuals web page](#) of the Department’s website to review timely processing requirements.

Provider Request

Today’s Date: _____

Member Information:

Health First Colorado ID: _____ DOB: _____ SSN: _____

Last Name: _____ First Name: _____

Dates of Service to be covered with the request: _____

Internal Control Number (ICN) that was previously submitted within 365 days from the date of service:

Return Response to:

Medical Provider Name: _____ Provider Health First Colorado ID: _____

Name of Contact: _____ E-mail: _____

Phone Number: _____ Fax Number: _____

Check the box if **only a fax response** is wanted for this request.

Indicate the **reason for requesting a Load Letter:** _____

Send this request form by **encrypted** email to: hcpf_loadletterrequests@state.co.us.

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