



Dear Therapy, Supply or Home Health Provider,

The Department of Health Care Policy & Financing (the Department) is holding a series of listening sessions with various provider types to share updates about recent changes and hear from providers about the Prior Authorization Request (PAR) process. These meetings will include an overview of feedback and common questions received from providers thus far, share an update on which of these topics have been addressed through system and other changes, and gather feedback about other technical challenges providers have had in their PAR submission process.

**Listening Session Dates and Times:**

- Speech-Language Therapy Providers: Wednesday, February 9, 2022 from 12:00 p.m. to 1:30 p.m. MT register here: [https://us06web.zoom.us/webinar/register/WN\\_Uc1BZURESauc8RGyGOvwig](https://us06web.zoom.us/webinar/register/WN_Uc1BZURESauc8RGyGOvwig)
- Physical and Occupational Therapist Providers Meeting: Wednesday, February 16, 2022 from 12:00 p.m. to 1:30 p.m. MT register here: [https://us06web.zoom.us/webinar/register/WN\\_93YZZPVgQk60E\\_UJeCUemg](https://us06web.zoom.us/webinar/register/WN_93YZZPVgQk60E_UJeCUemg)
- Home Health Providers Meeting: Tuesday, February 22, 2022 from 12:00 p.m. to 1:30 p.m. MT register here: [https://us06web.zoom.us/webinar/register/WN\\_REU-QP3VTaG74a-u4jeHkQ](https://us06web.zoom.us/webinar/register/WN_REU-QP3VTaG74a-u4jeHkQ)
- Durable Medical Equipment Providers Meeting: Wednesday, March 3, 2022 from 12:00 p.m. to 1:30 p.m. MT register here: [https://us06web.zoom.us/webinar/register/WN\\_2MUbqRaeSZyFTKw6HfhEQQ](https://us06web.zoom.us/webinar/register/WN_2MUbqRaeSZyFTKw6HfhEQQ)

We understand not every provider may be able to attend due to busy schedules. To ensure transparency and access to the information for those not able to attend the meetings, meeting materials and responses to frequently asked questions will be updated regularly and posted on our [new CNA PAR Update web page](#). **These meetings will be virtual, meeting registration and login information will be posted on this page.** Please bookmark this page as it will be updated with new questions following the listening sessions.

Individual PAR submission questions will not be addressed during these meetings. These questions should be sent to the PAR inbox at [hcpf\\_um@state.co.us](mailto:hcpf_um@state.co.us). (Please include actionable information including the member's name, ID and PAR number.)

Home health and private duty nursing policy and reimbursement questions can be sent to [homehealth@state.co.us](mailto:homehealth@state.co.us).

Policy and reimbursement questions for benefits unrelated to home health can be sent to [HCPF\\_benefitssupport@state.co.us](mailto:HCPF_benefitssupport@state.co.us).

Thank you,

Department of Health Care Policy & Financing

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