

Question	Response
How do we request to have other staff members to access the map dashboard?	Email requests to: hcpf_mapdashboards@state.co.us
90 days - what happens to these cases after EPG 90 days? Come up on report? Automatically authorize?	At the 90th day the CBMS will attempt to run EDBC and authorize the case in an effort to remove the Supervisory Authorization exception. If the case is successfully authorized, there will be case comments indicating the case was systematically run by the system. The case will then be removed from the County Dashboard Exception (Sup Authorizations) page along with the CBMS supervisory authorization section of the landing page. If the systematic authorization is unsuccessful because there is another exception (other than Sup Auth), the case will remain pending in supervisory authorization status until other exceptions are cleared.
I thought MAP data was updated monthly only? What is updated weekly?	Timeliness data is updated monthly; pending data is updated weekly and monthly. You can find weekly pending data in the Pending Data folder on the MAP home page.
We still do a COGNOS report every day as a backup to give to our supervisor. Is this advisable?	It is essential to understand that your performance from the state lens is through MAP data (only). Each site can monitor pending data how they want. The MAP pending data SQL will soon be incorporated into County dashboard (target for this project is February). Currently, the pending data SQL is different between MAP and CBMS County Dashboard, however we have seen it is good to cross-reference between both dashboards.
What are the reports from the slide deck, and are they available in COGNOS?	The COVID Locked-In report and the Renewal Case Count report. They are on Sharepoint, not COGNOS. You will receive materials via email after the presentation, which will also be uploaded to our web page. The link for reference is: https://cohcpf.sharepoint.com/sites/EligibilitySiteReports/SitePages/Home.aspx
With the new Supervisory Authorization functionality, it was mentioned that cases will only pend for 90 days and not indefinitely. Is the 90 days from date of application or date the case was ran?	Once a case with MA is set to a pend status awaiting Supervisory Authorization, CBMS must start to track and store the number of calendar days.