



Dear Providers,

This special newsletter summarizes the emails and communications concerning COVID-19 from the past week. The Department knows providers will have many questions about COVID-19 and will post updates on policies, codes and other important information on the new [COVID-19 Information for Health First Colorado and CHP+ Provider and Case Managers web page](#). The new web page will be frequently updated with resources and guidance on COVID-19 as information becomes available.

## General Reminders

### Upcoming Holiday - Memorial Day

On Monday, 5/25/20, State Offices, DentaQuest, DXC and the ColoradoPAR Program will be closed.

Upcoming holidays are posted to the [Provider Resources web page](#) and on the last page of every monthly [Provider Bulletin](#).

## COVID-19 Topics & Resources

### Home & Community-Based Services (HCBS) Brain Injury (BI) Waiver Claims for T2033 Denying for EOB 1553

HCBS BI waiver claims for procedure code T2033 billed with modifiers U6, HB, HE and HK are denying for EOB 1553 – “The procedure code and modifier combination is not covered for the member's benefit plan.”

Affected claims will be reprocessed by DXC Technology.

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### ConnectToCareJobs.com

A new website, [ConnectToCareJobs.com](#), has been launched to help prevent health care workforce shortages in Colorado during the coronavirus disease (COVID-19) public health emergency and beyond. Focused entirely on health care, ConnectToCareJobs.com quickly connects residential care facilities and providers with health care professionals seeking employment.

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### COVID-19 Guidance for Home & Community Based Service (HCBS) Providers and Long-Term Services and Supports

System, billing and policy COVID-19 guidance for HCBS providers is be posted to the [Long-Term Services and Supports COVID-19 Response web page](#). See recently added resources below:

#### Long-Term Services and Supports Webinars and Memos:

- [Informational Memo IM 20-021](#) - This memo informs Nursing Facilities (SNFS) of Civil Monetary Penalty usage for communication devices.
- [Operational Memo OM 20-059](#) - This memo informs provider-owned residential settings on the handling of Federal COVID-19 stimulus payments.
- [Operational Memo OM 20-057](#) - This memo provides information for Day Program Service Operations Under the COVID-19 Safer at Home Order.
- [Operational Memo OM 20-056](#) - This memo informs Transition Coordination Agencies (TCA) of temporary changes to transition coordination activities during COVID-19 pandemic.
- [Informational Memo IM 20-019](#) - This memo provides State Cross-Agency guidance on flexibility in hiring and training staff for health care providers.
- [Operational Memo OM 20-054](#) - This memo informs options counseling contractors of temporary operational changes to options counseling requirements for face-to-

face member contact and contract requirements.

- [Operational Memo OM 20-053](#) - This memo informs Case Management Agencies (CMAs) and providers of temporary operational changes to the Level of Care Assessment requirements for certain programs based on Centers for Medicare & Medicaid Services (CMS) guidance in response to the COVID-19 pandemic.
- [Operational Memo OM 20-050](#) - This memo informs Providers and Case Management Agencies of temporary rate increases in response to the COVID-19 pandemic for Nursing Facilities and Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF-IID).
- [Operational Memo OM 20-049](#) - This memo informs Case Management Agencies (CMAs) of temporary operational changes to case management requirements based on Centers for Medicare & Medicaid Services (CMS) guidance for completion of functional eligibility paperwork, including the Professional Medical Information Page (PMIP) in response to the COVID-19 pandemic.

Providers are advised to check the COVID-19 Related Guidance Memos drop-down section of the [Long-Term Services and Supports COVID-19 Response web page](#) regularly for additional information and new resources.

*Please do not reply to this email; this address is not monitored.*