Long-Term Home Health Stakeholder Engagement Kickoff Meeting

Presented by: Candace Bailey, HCBS Division Director April 4, 2024



Our Mission

Improving health care equity, access and outcomes for the people we serve while saving Coloradans money on health care and driving value for Colorado.

Agenda

- HCPF Introductions
- Complete Attendance Form
- Housekeeping Items
- Goals for Long Term Home Health Benefits
- Proposed Stakeholder Engagement Plan
- Feedback
- Next Steps

Housekeeping

Please mute when not speaking

Raise hand and unmute yourself for questions, comments, or suggestions

Use the Chat Box to enter questions, comments, or suggestions

Please do not disclose Protected Health Information (PHI).

We are unable to discuss specific cases during this meeting.

The team will answer questions and concerns as we are able but will need to take back some for deliberation. Thank you for your patience!

Send Further Questions, Comments, and Suggestions to: homehealth@state.co.us

Look for the webinar recording and other posted materials here:

hcpf.colorado.gov/home-health-program

Purpose of Kickoff Meeting

- Informational meeting to discuss plans for the upcoming year and hot topics related to the Home Health benefit.
- This meeting will review updates made to the Home Health webpage as well as the updated Frequently Asked Questions (FAQs).
- During this meeting, plans for rule revision will be outlined, and volunteers will be requested to join the workgroup.

Goals

- To promote transparency and collaboration between HCPF and stakeholders, there are several proposed ongoing opportunities to be engaged in upcoming work for the Long-Term Home Health (LTHH) Benefit.
- To present opportunities that are designed so that stakeholders, providers and members alike, can interact at their comfort level and as their schedule permits without missing pertinent information.
- To obtain feedback and suggestions from stakeholders on the optimal way to work collaboratively to make changes and share information about Health First Colorado Home Health Benefits.

Updates to Webpage and FAQs

- Refreshed information on Home Health webpage
- Removed outdated links
- Added current information about PAR pause
- Updated Frequently Asked Questions
- Added additional links for helpful resources
- Revised the section for stakeholder engagement updates

Ways to Get Involved

- As part of ongoing efforts to promote transparency and collaboration between HCPF and stakeholders, there will be several volunteer opportunities to be engaged in upcoming work for the LTHH Benefit.
- These opportunities are designed so that stakeholders, providers and members alike, can interact at their comfort level and as their schedule permits without missing pertinent information.
- Upcoming opportunities include LTHH Rule Revision workgroup,
 PAR Restart workgroup, and monthly Policy Team office hours.

Rule Revision Workgroup

- Meetings will be held monthly on the third Wednesday with a volunteer workgroup dedicated to Home Health rule revisions.
- Participants would be provided meeting materials, including the agenda and sections of the draft rule to review at least two weeks prior to the meeting.
- Participants will be able to discuss proposed changes and provide feedback during the meeting. Workgroup members will collaborate with HCPF staff on in-meeting edits to redline the draft language of the rule.
- Updates and progress made during the workgroup will be posted on the Home Health webpage following each meeting.

PAR Restart Workgroup

- Meetings will be held Ad hoc in order to help determine an approachable process to restart Pediatric Long-term Home Health (PLTHH) PARs.
- The Department will engage with stakeholders, train providers on operational changes, evaluate benefit policy, and notify Health First Colorado members before the pause is lifted. This also gives the Department time to ensure full compliance with federal and state policy while keeping Health First Colorado members and their needs front and center.
- Proposed ideas will be presented for discussion and feedback from all interested stakeholders documented.

Policy Team Office Hours

- Google meetings will be held for training and technical assistance and will be hosted by HCPF policy staff on the second Tuesday of every month.
- The meetings will be an open forum for questions and information sharing.
- Stakeholders can submit questions or topics for discussion before the meeting by emailing homehealth@state.co.us or submit them through the live queue.

Quarterly Newsletter

- Topics will include an overview of meetings held during the previous quarter, a summary of progress from workgroups, education and training topics, collaborative topics with CDPHE, program reminders, and notices of upcoming events.
- Newsletters will be housed for reference on the Home Health webpage.

Share Your Thoughts

➤ Does the proposed Engagement Plan meet needs?

➤ What other method of communication would work better?

>Anything additional that is needed?

What's Next?

- ✓ Complete the stakeholder engagement interest form.
- ✓ Mark your calendars for upcoming workgroups and office hours.
- ✓ Check out the updated Home Health webpage and FAQs.
- ✓ Be on the lookout for the quarterly newsletter.
- ✓ Submit questions or requests for assistance to the Home Health Inbox.





Contact Info

Home Health Inbox homehealth@state.co.us

Thank you!