



COLORADO
Department of Health Care
Policy & Financing

Dear Home Health Provider,

Some pediatric home health UB-04 claims for members aged 18 to 20 submitted with revenue codes 421, 431 or 441 are incorrectly denying for EOB 0192 – “Prior Authorization (PA) is required for this service. An approved PA was not found matching the provider, member, and service information on the claim.”

A resolution to this issue is in process. Affected claims with dates of service on or after January 1, 2020, will be reprocessed.

A follow-up communication will be sent once the issue has been resolved and affected claims successfully reprocessed.

Thank you,

Department of Health Care Policy & Financing

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