



COLORADO

Department of Health Care
Policy & Financing

Dear Alternative Care Facility (ACF) Provider,

Some Home & Community Based Services (HCBS) ACF for Elderly, Blind or Disabled (EBD) and Community Mental Health Services (CMHS) waiver claims for procedure code T2031 billed with the U1 or UA modifiers with or without the TU modifier (enhanced rate for COVID-19) may deny for EOB 1010 – “This is a duplicate item that was previously processed and paid.” or EOB 0101 – “This is a duplicate service.” Currently, the Colorado interChange will allow one line item to process for payment but will deny the other line item as a duplicate.

The Department and DXC Technology (DXC) are working to resolve the issue. Affected claims will be reprocessed by DXC. A follow-up communication will be sent once the issue is fully resolved and claims have been reprocessed.

Thank you,

Department of Health Care Policy & Financing

Please do not reply to this email; this address is not monitored.

See what's happening on our social sites

