

Accountable Care Collaborative (ACC) Phase II

Overview and Key Concepts

March 14, 2018



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Our Mission

Improving health care access and outcomes for the **people** we serve while demonstrating sound stewardship of financial **resources**



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Agenda

- Goals and Objectives
- Key Concepts of Phase II
- Summary
 - What is staying the same?
 - What is changing?
- Implementation and Resources
- Q&A



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Goals and Objectives



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Accountable Care Collaborative

Improve Health and Reduce Costs



Medical Home

Ensure Health First Colorado members have a focal point of care.



Regional Coordination

Health First Colorado members have complex needs and are served by multiple systems. Regional umbrella organizations help to coordinate across systems.



Data

Health First Colorado members, providers and the system receive the data needed to make real-time decisions that improve care, increase coordination of services and improve overall efficiencies.



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Moving toward more **coordinated**
and **integrated care** that
increasingly rewards improved health



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Goals

- To improve member health & reduce costs

Objectives

1. Join physical and behavioral health under one accountable entity
2. Strengthen coordination of services by advancing team-based care and health neighborhoods
3. Promote member choice and engagement
4. Pay providers for the increased value they deliver
5. Ensure greater accountability and transparency



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Key Concepts



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Join Physical & Behavioral Health

Regional Accountable Entity

**Physical
Health Care**

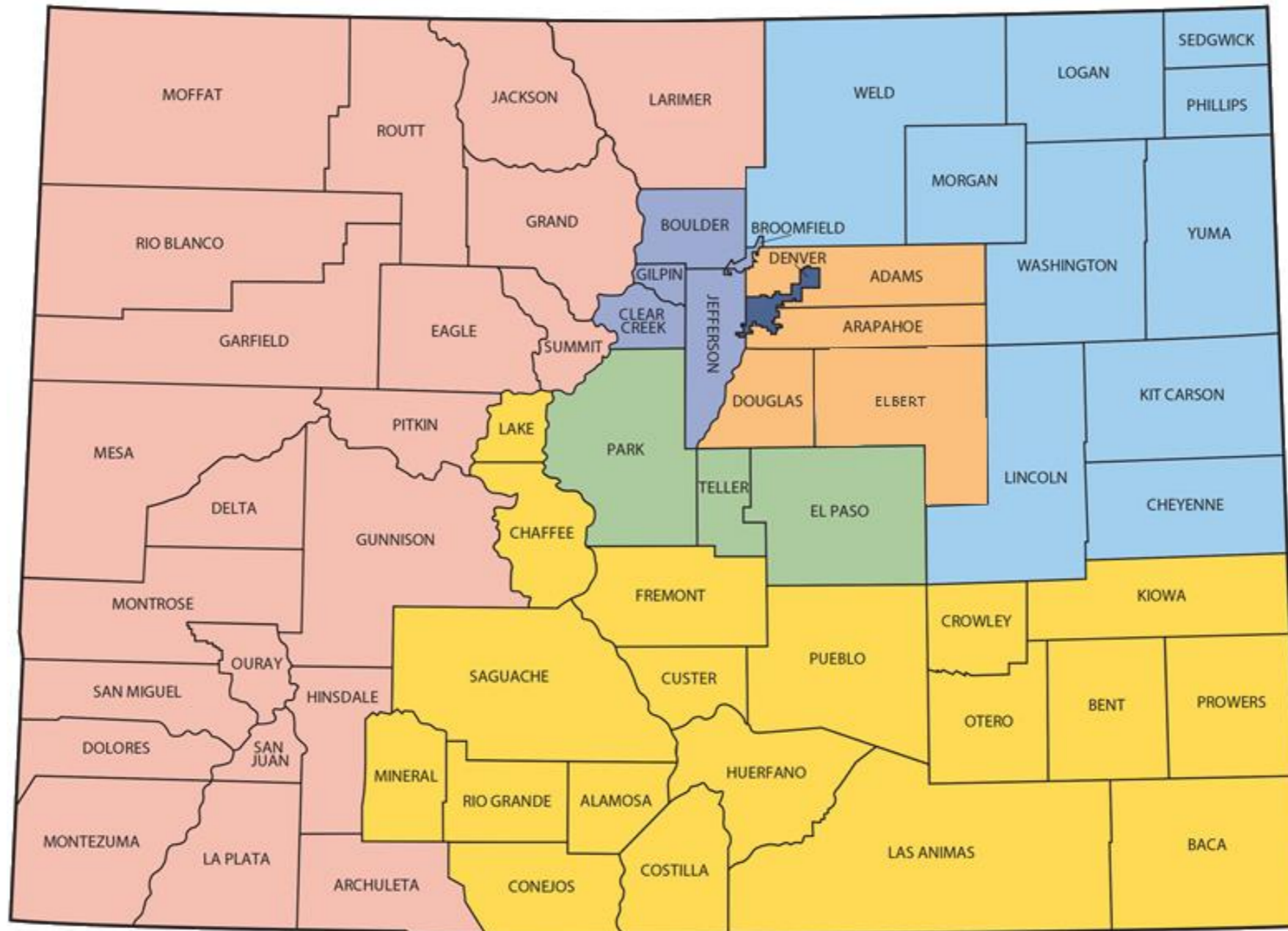
**Per Member/
Per Month**

**Behavioral
Health Care**

**Behavioral Health
Capitation**



Regions



- Region 1 Rocky Mountain Health Plans
- Region 2 Northeast Health Partners
- Region 3 Colorado Access
- Region 4 Health Colorado, Inc.

- Region 5 Colorado Access
- Region 6 Colorado Community Health Alliance
- Region 7 Colorado Community Health Alliance



Contract Awards

Region	Regional Accountable Entity
1	Rocky Mountain Health Plans
2	Northeast Health Partners
3	Colorado Access
4	Health Colorado, Inc.
5	Colorado Access
6	CO Community Health Alliance
7	CO Community Health Alliance



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Strengthen Coordination of Services: Provider Support

Administrative

Financial

Data Systems
& Technology

Practice
Transformation



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Strengthen Coordination of Services: Population Health Management

Responsible for health
of all of its members

Development of
Population Health
Management Plan

Design variety of
interventions to
support members at
all life stages and
levels of health

Care coordination is
one of the
interventions that is
required

Additional focus
placed on members
transitioning between
health care settings
and involved in
multiple systems



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Strengthen Coordination of Services: Health Neighborhood and Community

Support and strengthen existing relationships and collaborations, and establish new relationships

Identify and implement approaches to address barriers

Improve referral processes to increase access to appropriate care and reduce unnecessary utilization.

Promote health of local communities and populations



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Promote Member Engagement: Mandatory Enrollment

Full-benefit Health First Colorado Members will be enrolled, except PACE

Enrollment will be effective on the same day that eligibility is received

Member RAE assignment will be based on the Member's PCMP practice site location



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Promote Member Engagement: Person Centeredness and Cultural Competence

Member Engagement Strategic Plan and Report

Introducing a new health needs survey

Partnership between RAE and Healthy Communities to onboard pregnant mothers and children.



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Promote Member Engagement: Behavioral Health in Primary Care

Designed to increase access to behavioral health services

Limited code set of individual and group/family psychotherapy

Up to 6 sessions within 12 months paid fee for service

Additional sessions will be reimbursed by RAE through capitated behavioral health benefit



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Pay for Increased Value: Pay for Performance

Key Performance Indicators (KPIs)

The Behavioral Health Incentive Program

Flexible Funding Pool

Public Reporting



Pay for Increased Value

RAE Increased Flexibility

- Distribute PCMP Medical Home Payment
- Develop value-based payment models

Alignment with Alternative Payment Model



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Greater Accountability & Transparency

Increase Transparency and Reporting

- Financial Reporting
- Utilization Management
- Provider Network Decisions
- Conflict of Interest in Governance

Increase funding tied to value



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Greater Accountability and Transparency

Matrix Team
Management

Program
Improvement
Advisory
Committee



Limited Managed Care Capitation Initiatives

Region 1 and 5 only

- Rocky Mountain Health Plans
- Denver Health

These initiatives are part of the ACC program

- Increase value-based arrangements in contracts



*What is staying the same?
What is changing?*



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What is Staying the Same

Members

- Eligibility, Benefits and Services
- Members have choice of provider
- In most cases, members will be able to continue receiving services from their current provider
- Care Coordination

Providers

- Physical health services will be reimbursed fee-for-service
- Behavioral health capitation will continue



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What is Changing

Structure

- There will be no Regional Collaborative Care Organizations (RCCOs) or Behavioral Health Organizations (BHOs)
- New federal authority

Members

- All full-benefit members will be enrolled in the ACC, except for PACE

Providers

- Geographic location of member's attributed PCMP site will determine member's assignment to a RAE
- Department will no longer directly pay PCMPs administrative Per Member/Per Month or KPI incentive payments



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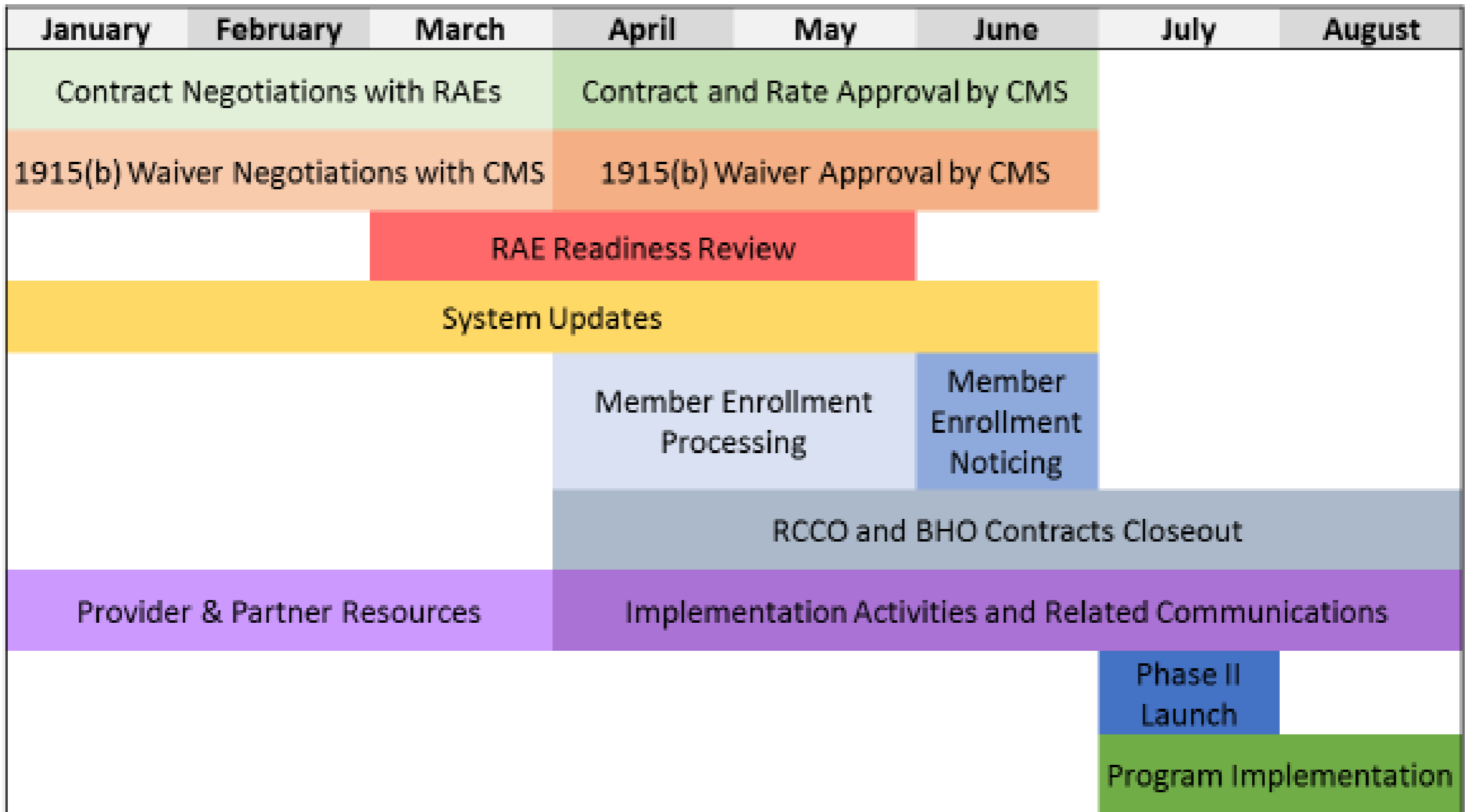
Timeline & Resources



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Implementation Timeline



1/9/2018



Resources

As of 3/14/2018

- Implementation Process Overview
- Provider Contracting
- Attribution Process

March

- Phase II Overview of Key Concepts
- Behavioral Health Services in Primary Care

April

- Performance Measurement

Find resources on CO.gov/HCPF/ACCPPhase2



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Contacts for Providers

Region	Regional Accountable Entity	Contact Information
1	Rocky Mountain Health Plans	Email: support@rmhpcommunity.org
2	Northeast Health Partners	9925 Federal Drive, Suite 100 Colorado Springs, CO 80921 Phone: 1-800-804-5040 Email: COProviderRelations@beaconhealthoptions.com
3	Colorado Access	Amber Garcia Phone: (720) 744-5487 Email: pns@coaccess.com
4	Health Colorado, Inc.	9925 Federal Drive, Suite 100 Colorado Springs, CO 80921 Phone: 1-800-804-5040 Email: COProviderRelations@beaconhealthoptions.com
5	Colorado Access	Amber Garcia Phone: (720) 744-5487 Email: pns@coaccess.com
6	CO Community Health Alliance	Phone: (303) 256-1717 (Local) (855) 627-4685 (Toll-Free) http://www.cchacares.com/about-ccha/contact-us
7	CO Community Health Alliance	Phone: (303) 256-1717 (Local) (855) 627-4685 (Toll-Free) http://www.cchacares.com/about-ccha/contact-us



Questions?



Use the chat function to submit your question.

Thank you!

More Information

CO.gov/HCPF/ACCPPhase2



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