



COLORADO
Department of Health Care
Policy & Financing

Dear ColoradoPAR Program Users,

The [Kepro- CO PAR Annual Provider Satisfaction Survey](#) opened March 6, 2023, and will remain available until April 17, 2023. The survey is an opportunity for providers who work with Kepro or use the Atrezzo® provider portal to provide feedback regarding Kepro services in processing prior authorization requests (PARs), customer service and timeliness.

A link will also be within the email signature of HCPF_UM@state.co.us, coproviderissue@kepro.com and on the [ColoradoPAR](#) web page.

Contact [Kepro Customer Service](#) or send email to coproviderissue@kepro.com with any questions regarding PARs or the Atrezzo® system.

Thank you,

Department of Health Care Policy & Financing
