

July 2020 Assessment & Support Plan Stakeholder Wrap-up Meeting

July 15, 2020

Our Mission

Improving health care access and outcomes
for the **people** we serve
while demonstrating sound stewardship of
financial **resources**

Agenda

- Introductions, overview of meeting, and meeting organization
- What we've accomplished as a team
- Review of proposed updates to assessment and Support Plan
- Stakeholder questions and comments around the A/SP
- Department updates on next steps
- Public Comment
- Wrap-up

Final Stakeholder Meeting

- This will be our final stakeholder meeting around the development and piloting of the new assessment and Support Plan (A/SP) process
 - HCBS Strategies' pilot scope of work ended on June 30th
 - HCBS Strategies will continue to support the A/SP effort, including:
 - Supporting the development of the Needs Based Criteria
 - Small number of hours for TA to Optumas around resource allocation
- We want to sincerely thank you all for your time and input. We have learned a tremendous amount from you all and have many lasting improvements to the LTSS system thanks to your feedback

What We've Accomplished As a Team

Key Accomplishments: Department, Stakeholders, and HCBS Strategies

- Coordinated on the approach for the successful pilot process
- In October 2019 reviewed the findings from the reliability analyses and worked together to determine changes to the training and/or A/SP process to address reliability issues
- From October through December 2019 we coordinated to develop the new NF-LOC criteria for all populations and Hospital LOC for adults
 - Stakeholder suggestions drove many of the modifications
 - Explored many stakeholder suggestions, including incorporating the use of a cane/walker, expanding the behavior criteria, and adding eligibility criteria customized to individuals with schizophrenia
 - Reviewed individual cases to ensure we were not missing criteria

Key Accomplishments: Department, Stakeholders, and HCBS Strategies (Cont.)

- In March 2020 we reviewed the draft changes to the A/SP content and gather input about additional enhancements
 - Changes were made prior to and following the Time Study pilot
- In April and May 2020 we finalized the approach for Hospital LOC for the children's waivers

Outcomes from NF-LOC & Hospital LOC Coordination

Where we started:

Pilot Population	No Longer Meet LOC		Now Meet LOC	
	#	%	#	%
All	62	16%	10	48%
Aged & Physical Disabilities	27	22%	5	45%
IDD	13	13%	1	100%
Mental Health	15	16%	4	50%
All Children	7	9%	0	0%

Where are now:

Pilot Population	No Longer Meet LOC		Now Meet LOC	
	#	%	#	%
All	6	1%	3	25%
Aged & Physical Disabilities	3	2%	1	17%
IDD	0	0%	0	0%
Mental Health	0	0%	1	20%
All Children	3	3%	1	100%

Additional Outcomes

- Development and enhancement of the *Colorado Community Living Handbook* based on stakeholder and pilot participant feedback
- A more streamlined A/SP process
- Updates to the training materials that will allow case managers to better support the participant in leading the A/SP process
- To meet a core Department and stakeholder priority, gathered and reviewed Time Study data that will inform case management rates around the new A/SP process

Review of Proposed Updates to the A/SP Process

(See handout)

Stakeholder Comments & Questions for HCBS Strategies Around the A/SP Process

Department Updates on Next Steps

Needs Based Criteria Development

- Established a statement of work with HCBS Strategies
- Develop objective criteria for Residential Habilitation Services
 - Model impact of different criteria similar to LOC
 - Evaluating WA State criteria:
 - SIS items (as used in WA)
 - Comparable items from new assessment
 - Try to develop new criteria based by analyzing assessment items most strongly related to residential placement
- Stakeholder engagement opportunities

Resource Allocation

- Department executed a contract with Schramm Health Partners, LLC (Optumas) early May 2020
- Development of a Person-Centered Budget Algorithm (PCBA) will help identify the right amount of support for individuals based on assessed need, preference and strengths.
- HCBS Strategies will provide limited consultation to Optumas and the Department
- Stakeholder engagement opportunities
 - Technical Advisory Groups
 - Regional Forumns

Implementation

- Training vendor update: Staff Development Center
 - Training connection between HCPF, CDHS and OIT
 - Long term partnership
 - Experience with LTSS programs, adult learning and competency based training, evaluation and Learning Management System
- Implementation Date of July 1, 2021
 - LTSS Assessment & Support Plan
 - PCBA may be implemented after gathering additional assessment data

Public Comment

Wrap-up

Update on the Stakeholder Blog

- Department will be phasing out the stakeholder blog
- Will be moving essential blog content to Department's site, found at:
<https://www.colorado.gov/pacific/hcpf/colorados-Itss-assessment-and-support-plan>

Feel Free to Keep in Contact

- HCBS Strategies direct involvement in the A/SP process ends today
 - Will be available to answer Department and stakeholder questions
 - Will continue to look for opportunities to enhance Colorado's LTSS system
- If you have suggestions for how we can improve our stakeholder engagement process we would appreciate the input
- Contact information
 - Steve Lutzky: steve@hcbs.info
 - Andrew Cieslinski: andrew@hcbs.info