HCPF/County Directors Monthly Support Meeting
07/19/2022
Agenda

- Welcome: 5 minutes
  - Platform: Zoom
  - Opening Remarks - Rachel Reiter, PCA Deputy Office Director
  - Meeting Logistics
- Discussion Topic: **Accuracy (Error Rates) Targets for Incentives Program** (15 minutes)
  - Guest Presenter: Josh Montoya
  - Details: *Presentation and discussion of the proposed targets for the Incentives Program FY 2022-23: Accuracy Performance Incentive*
- Discussion Topic: **County Administration Training Requirements & CO Learn** (15 minutes)
  - Guest Presenter: Josh Montoya & Tiffany Spottke
  - Details: *Counties & HCPF will discuss new training requirements and how that relates to CO Learn. HCPF will also take questions and concerns to address the new requirements.*
- Discussion Topic: **Open Forum** (15 minutes)
  - Details: *Please bring forward any topics you would like to discuss, if no topics are given we will proceed to breakout rooms. **The customer service conversation will be taking place with the customer service task group on 7/20/22. Please inquire for more details.***
- Q & A: 10 minutes
- Optional Breakout Rooms (30 minutes)
  - Breakout Room 1: **County Incentives & County Finance**
    - Facilitator: Josh Montoya
    - Details: *County Incentives - Get your questions answered and support provided for the county incentives program. County Finance - Get your questions answered and support provided for the county administration funding*
  - Breakout Room 3: **Total Quality Management**
    - Facilitator: Melissa Vincent & Nicole Duran-Jones
    - Details: *An overview of HCPF's QA Programs, Eligibility Site responsibilities, and how this fits within the Department's Oversight and Accountability program.*
- Wrap Up: 2 minutes

Helpful Resources

Website	County Administration Resources Webpage