



HCPF/County Directors Monthly Support Meeting 1/24/2023 Agenda

- Welcome: 5 minutes
 - Platform: Zoom
 - Opening Remarks - Rachel Reiter
 - Meeting Logistics
- Discussion Topic: **Federal PHE Updates/PHE County Administration Update** - 45 minutes
 - Guest Presenter: Rachel Reiter & Josh Montoya
 - Details: *The dept will provide an update on the end of continuous coverage and will discuss funding and proposed flexibilities for counties during the unwind period.*
- Discussion Topic: **Pending Workload Discussion** - 30 minutes
 - Guest Presenter: Lisa Pera & Josh Montoya
 - Details: *Counties have requested discussion time regarding ideas and proposals for reducing pending workload prior to April 2023.*
- Hot Topics: 10 minutes
- Optional Breakout Rooms (30 minutes)
 - Breakout Room 1: **Update on CRMC and Overflow Processing Center**
 - Facilitator: Jesse Trujillo (OPC) & Monie Mangus (CRMC)
 - Details: *Quick update on the Overflow Processing Center (OPC) including, how to request OPC help, OPC process, County responsibilities and Q&A.*
 - Breakout Room 2: **NEMT Member Feedback/Complaint Process for Counties**
 - Facilitator: Kristin Bueb
 - Details: *Brief update on the new Non-Emergency Medical Transportation (NEMT) Member feedback/complaint process for counties and introduction of the NEMT team and their roles.*
- Wrap Up: 2 minutes

Helpful Resources

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| Website | County Administration Resources Webpage |
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