Inpatient Hospital Review Program (IHRP) 2.0

Joint Operating Committee (JOC)

Presented by: Katie Dobler RN MSN HCPF Clinical Operations Nurse Consultant





Our Mission:

Improving health care equity, access and outcomes for the people we serve while saving Coloradans money on health care and driving value for Colorado.



Agenda for 4.13.23

- IHRP Background
- Program Updates
- Trainings with Kepro
- Step 1 Inpatient PAR
- Step 2 DRG concern
- Resources
- JOC Schedule
- Questions

IHRP Background

- ► IHRP implemented based on direction in SB 18-266 Controlling Medicaid Costs
- ► IHRP suspended as of April 1, 2020
- ► HCPF and Kepro (new UM vendor) reviewed data and best practices to develop 2nd generation program (IHRP 2.0).
- ▶ Goals
 - Utilization
 - ▶ Care Coordination
 - ► Leverage capabilities
 - Quality of Care

Program Updates

- Soft Launch of IHRP 2.0 began April 3rd, 2023 and continues to May 1st, 2023.
 - Providers are encouraged to submit cases to Kepro during this period.
 - The Department will be monitoring the PARS to determine areas of improvement and opportunity during this period.
- Claims to the Fiscal Agent will begin denying for lack of PAR on date of service May 1st, 2023.

Trainings with Kepro

- Training began 2/21/23
- Trainings (in order they should be taken)
 - Intro to IHRP 2.0- completed
 - System Overview- completed
 - IHRP Benefit Specific Training- completed
 - Q&A Sessions-continuing
 - Colorado Ordering Provider Training-posted online
- All trainings will be recorded and posted on the IHRP webpage.

Submitting PARs in Step 1

- Pre-Admission Review for Surgical Procedure
 - This process has not changed it is the same as submitting a PAR for an outpatient surgical procedure.
- Pre-Admission Review for Inpatient Stay
 - Service Detail
 - Service Type: 374-Inpatient Hospital Review Program.
 - Diagnosis
 - Add Code: All necessary ICD 10 CM Diagnosis Codes
 - Procedures
 - Request Type: Admission then click Add Procedure
 - Search Procedures: Select the most clinically appropriate ICD10 PCS Code/s

Importance of a ICD10-PCS Code

- The ICD10-PCS Code is how we reduced from all Inpatient claims to a subset of Inpatient claims needing a PAR.
- IHRP 2.0 is extremely pared down
 - Less than 50 CPT codes
 - Less than 120 ICD10-PCS codes
- We hear providers' concerns about the burden/need to add more people to figure this out and are talking through details
- Kepro continues to provide support to providers
- We are identifying providers submitting successfully so we can ask them to share on future JOC calls

Submitting Post Admission Reviews in Step 2 and 3

- Post Admission Review for Inpatient Stay
 - Service Detail
 - Service Type: 375-Inpatient Hospital DRG
 - Diagnosis
 - Add Code: All necessary ICD 10 CM Diagnosis Codes
 - Procedures
 - Request Type: DRG-Post Admission Review
 - Questionnaire (left hand side)

HCPF Resources

- HCPF IHRP Website
 - https://hcpf.colorado.gov/IHRP
- Online resources are being updated always use the online version which is the most up-to-date.

Resources

- IHRP 2.0 FAQs
- IHRP 2.0 RAE Contacts for Care Coordination/Transition Planning
- IHRP 2.0 Stakeholder Information Bulletin
- IHRP Infographics
- Kepro PAR Denial Reasons for IHRP 2.0
- · Post Admission Review Questionnaire
- Stakeholder Engagement Identification Form

Kepro Resources

Kepro Provider Relations: <u>COproviderissue@kepro.com</u>

Kepro Provider Registration: <u>Coproviderregistration@kepro.com</u>

Kepro Call Center: 720-689-6340

JOC Schedule

JOCs are occurring weekly on Thursdays at 1pm.

JOC Targeted Focus:

- Collaborate with hospitals regarding the functionality of IHRP 2.0
- Experiences with submitting PARs for Step 1.
- Experiences with submitting Post Admission Review Questionnaire for Step 2 and Step 3.





Contact Info

Contact HCPF UM Team at:

hcpf_um@state.co.us

Visit the IHRP 2.0 webpage at:

https://hcpf.Colorado.gov/IHRP

Thank you!

Next JOC is April 20th, 2023 at 1pm MST