

# Inpatient Hospital Review Program (IHRP) 2.0

Joint Operating Committee (JOC)

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# Our Mission:

Improving health care equity, access and outcomes for the people we serve while saving Coloradans money on health care and driving value for Colorado.



# Agenda for 6.1.23

- Program Updates
- Trainings with Kepro
- Follow-up on JOC Discussions
- IHRP 2.0 Testing Stats
- Resources
- JOC Schedule
- Questions

# Program Updates

- The soft launch of Step 1 of IHRP 2.0 will be extended until September 1st, 2023.
  - Providers are encouraged to submit cases to Kepro during this period.
  - HCPF will be monitoring the PARS to determine areas of improvement and opportunity during this period.
- Claims to the Fiscal Agent will begin denying for lack of PAR on date of service September 1<sup>st</sup>, 2023.
- Steps 2 & 3, Post Admission Reviews went live on May 1<sup>st</sup>, 2023.

# Trainings with Kepro

- Training began 2/21/23
- Trainings (in order they should be taken)
  - Intro to IHRP 2.0- completed
  - System Overview- completed
  - IHRP Benefit Specific Training- completed
  - Post Admission Review and Temporary Consumer ID Training- completed
  - Colorado Ordering Provider Training-posted online
- All trainings will be recorded and posted on the IHRP webpage.

# Follow-up on JOC Discussions

- Make sure you have your portal information updated
  - Error codes in both Kepro and Interchange
- Update-Step 1 Removed 1 PCS Code
  - OSB40ZZ

# IHRP 2.0 Testing Stats

- 1156 unique case IDs
- 1087 unique members, and
- 44 unique servicing providers (by NPI)

# Step 1 Testing Providers

Brighton Community Hospital	Porter Care Adventist Health
Catholic Health Initiatives	Poudre Valley
Denver Health	Saint Joseph Hospital
Good Samaritan Medical Center	SCL Health (Front Range)
Longs Peak Hospital	St. Mary's Hospital
Medical Center of the Rockies	UCHealth
Parkview Medical Center	University of Colorado Hospital





# Step 2 & 3 Participating Providers

Arkansas Valley Regional	Poudre Valley
Catholic Health Initiatives	St. Joseph Hospital
Denver Health	Salida Hospital
Good Samaritan Medical Center	SCL Health (Front Range)
Grand River Hospital	St. Mary's Hospital
HCA-Health One	Southwest Health System
Longmont United Hospital	Sterling Regional Medical Center
Longs Peak Hospital	UCHealth
Medical Center of the Rockies	University of Colorado
Parkview Medical Center	Vail Health Hospital
Porter Care Adventist Health System	

# Test, Test, Test!

- We have extended the soft launch period for Step 1.
- Submit PARs, Post Admission Reviews, and Claims.

# HCPF Resources

- HCPF IHRP Website  
<https://hcpf.colorado.gov/IHRP>
- Online resources are being updated – always use the online version which is the most up-to-date.
  - Temp ID Desk Reference
  - FAQ
  - Atrezzo PAR
  - Atrezzo Post Admission Review

## Resources

- [IHRP 2.0 FAQs](#)
- [IHRP 2.0 RAE Contacts for Care Coordination/Transition Planning](#)
- [IHRP 2.0 Stakeholder Information Bulletin](#)
- [IHRP Infographics](#)
- [Kepro PAR Denial Reasons for IHRP 2.0](#)
- [Post Admission Review Questionnaire](#)
- [Quick Reference Guide-How to Add a Temporary Member](#)
- [Stakeholder Engagement Identification Form](#)

# Kepro Resources

- Kepro Provider Relations: [COproviderissue@kepro.com](mailto:COproviderissue@kepro.com)
- Kepro Provider Registration: [Coproviderregistration@kepro.com](mailto:Coproviderregistration@kepro.com)
- Kepro Call Center: 720-689-6340

# Gainwell Resources

- Fiscal Agent (Claims)
- The Provider Services Call Center hours:  
7:00 a.m. - 5:00 p.m. MST Monday – Friday

Phone #: 1-844-235-2387

# JOC Schedule

- JOCs are occurring monthly on Thursdays at 1pm.
- JOC Targeted Focus:
  - Collaborate with hospitals regarding the functionality of IHRP 2.0
  - Experiences with submitting PARs for Step 1.
  - Experiences with submitting Post Admission Review Questionnaire for Step 2 and Step 3.



# Questions?



# Contact Info

Contact HCPF UM Team at:

[hcpf\\_um@state.co.us](mailto:hcpf_um@state.co.us)

Visit the IHRP 2.0 webpage at:

<https://hcpf.Colorado.gov/IHRP>



# Thank you!

Next JOC is June 29st, 2023  
at 1pm MST