

Inpatient Hospital Review Program (IHRP) 2.0

Joint Operating Committee (JOC)

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HCPF Clinical Operations Nurse Consultant



Our Mission:

Improving health care equity, access and outcomes for the people we serve while saving Coloradans money on health care and driving value for Colorado.



Agenda for 5.25.23

- Program Updates
- Trainings with Kepro
- Follow-up on JOC Discussions
- Resources
- JOC Schedule
- Questions

Program Updates

- The soft launch of Step 1 of IHRP 2.0 will be extended until June 1, 2023.
 - Providers are encouraged to submit cases to Kepro during this period.
 - HCPF will be monitoring the PARS to determine areas of improvement and opportunity during this period.
- Claims to the Fiscal Agent will begin denying for lack of PAR on date of service June 1st, 2023.
- Steps 2 & 3, Post Admission Reviews went live on May 1st, 2023.

Trainings with Kepro

- Training began 2/21/23
- Trainings (in order they should be taken)
 - Intro to IHRP 2.0- completed
 - System Overview- completed
 - IHRP Benefit Specific Training- completed
 - Post Admission Review and Temporary Consumer ID Training- completed
 - Q&A Sessions- options from 5/24/23 to 6/1/23
 - Colorado Ordering Provider Training-posted online
- All trainings will be recorded and posted on the IHRP webpage.

Follow-up on JOC Discussions

- Make sure you have your portal information updated
 - Error codes in both Kepro and Interchange
- Update-Step 1 Removed 1 PCS Code
 - OSB40ZZ

Test, Test, Test!

- We have extended the soft launch period for Step 1.
- Submit PARs, Post Admission Reviews, and Claims over the next 3 weeks.

HCPF Resources

- HCPF IHRP Website
<https://hcpf.colorado.gov/IHRP>
- Online resources are being updated – always use the online version which is the most up-to-date.
 - Temp ID Desk Reference
 - FAQ
 - Atrezzo PAR
 - Atrezzo Post Admission Review

Resources

- [IHRP 2.0 FAQs](#)
- [IHRP 2.0 RAE Contacts for Care Coordination/Transition Planning](#)
- [IHRP 2.0 Stakeholder Information Bulletin](#)
- [IHRP Infographics](#)
- [Kepro PAR Denial Reasons for IHRP 2.0](#)
- [Post Admission Review Questionnaire](#)
- [Quick Reference Guide-How to Add a Temporary Member](#)
- [Stakeholder Engagement Identification Form](#)

Kepro Resources

- Kepro Provider Relations: COproviderissue@kepro.com
- Kepro Provider Registration: Coproviderregistration@kepro.com
- Kepro Call Center: 720-689-6340

Gainwell Resources

- Fiscal Agent (Claims)
- The Provider Services Call Center hours:
7:00 a.m. - 5:00 p.m. MST Monday – Friday

Phone #: 1-844-235-2387

JOC Schedule

- JOCs are occurring weekly on Thursdays at 1pm.
- JOC Targeted Focus:
 - Collaborate with hospitals regarding the functionality of IHRP 2.0
 - Experiences with submitting PARs for Step 1.
 - Experiences with submitting Post Admission Review Questionnaire for Step 2 and Step 3.



Questions?



Contact Info

Contact HCPF UM Team at:

hcpf_um@state.co.us

Visit the IHRP 2.0 webpage at:

<https://hcpf.Colorado.gov/IHRP>

Thank you!

Next JOC is June 1st, 2023
at 1pm MST