

Inpatient Hospital Review Program (IHRP) 2.0

Joint Operating Committee (JOC)

Presented by: Raine Henry

HCPF In-Patient and Out-Patient Section Manager





Our Mission:

Improving health care equity, access and outcomes for the people we serve while saving Coloradans money on health care and driving value for Colorado.



Agenda for 4.27.23

- IHRP Go-Live Announcement
- Program Updates
- Trainings with Kepro
- Follow-up on JOC Discussions
- Step 2 and 3 Submissions
- Resources
- JOC Schedule
- Questions

IHRP 2.0 Go-Live Announcement

- Step 1 of IHRP 2.0 will be extended until June 1, 2023
 - PAR reviews for claims payment will be delayed until June 1, 2023
 - Recommend hospitals continue to develop operational processes and to submit PARs during this extended soft launch
- Steps 2 & 3 will go live on May 1, 2023.
 - Post Admission Reviews are not processed in claims.
 - Shared with RAEs for collaboration on care coordination and discharge planning.

Program Updates

- The soft launch of Step 1 of IHRP 2.0 will be extended until June 1, 2023.
 - Providers are encouraged to submit cases to Kepro during this period.
 - The Department will be monitoring the PARS to determine areas of improvement and opportunity during this period.
- Claims to the Fiscal Agent will begin denying for lack of PAR on date of service June 1st, 2023.
- Steps 2 & 3, Post Admission Reviews will go-live on May 1st, 2023.

Trainings with Kepro

- Training began 2/21/23
- Trainings (in order they should be taken)
 - Intro to IHRP 2.0- completed
 - System Overview- completed
 - IHRP Benefit Specific Training- completed
 - Q&A Sessions-continuing
 - Colorado Ordering Provider Training-posted online
- All trainings will be recorded and posted on the IHRP webpage.

Follow-up on JOC Discussions

- Non-Health First Colorado member create errors
- Google Chrome is the recommended internet browser
- In Step 3 the Atrezzo system now allows a LOS 365+ days
- Updated Questionnaire in Step 1 PAR for inpatient stay

Test, Test, Test!

- We have extended the soft launch period for Step 1.
- Submit PARs, Post Admission Reviews, and Claims over the next month.

HCPF Resources

- HCPF IHRP Website
<https://hcpf.colorado.gov/IHRP>
- Online resources are being updated – always use the online version which is the most up-to-date.

Resources

- [IHRP 2.0 FAQs](#)
- [IHRP 2.0 RAE Contacts for Care Coordination/Transition Planning](#)
- [IHRP 2.0 Stakeholder Information Bulletin](#)
- [IHRP Infographics](#)
- [Kepro PAR Denial Reasons for IHRP 2.0](#)
- [Post Admission Review Questionnaire](#)
- [Stakeholder Engagement Identification Form](#)

Kepro Resources

- Kepro Provider Relations: COproviderissue@kepro.com
- Kepro Provider Registration: Coproviderregistration@kepro.com
- Kepro Call Center: 720-689-6340

JOC Schedule

- JOCs are occurring weekly on Thursdays at 1pm.
- JOC Targeted Focus:
 - Collaborate with hospitals regarding the functionality of IHRP 2.0
 - Experiences with submitting PARs for Step 1.
 - Experiences with submitting Post Admission Review Questionnaire for Step 2 and Step 3.



Questions?



Contact Info

Contact HCPF UM Team at:

hcpf_um@state.co.us

Visit the IHRP 2.0 webpage at:

<https://hcpf.Colorado.gov/IHRP>

Thank you!

Next JOC is May 5th, 2023
at 1pm MST