# Inpatient Hospital Review Program (IHRP) 2.0

Joint Operating Committee (JOC)

Presented by: Katie Dobler RN MSN HCPF Clinical Operations Nurse Consultant



### Agenda for 3.16.23

- Introduction
- IHRP Background
- IHRP 2.0 Review
- Post Admission Review
- Training Schedule
- Questions

### IHRP Background

- ► IHRP implemented based on direction in <u>SB 18-266 Controlling</u> Medicaid Costs
- ► IHRP suspended as of April 1, 2020
- ▶ Department and Kepro (new UM vendor) reviewed data and best practices to develop 2<sup>nd</sup> generation program (IHRP 2.0)
- ▶ Goals
  - Utilization
  - ▶ Care Coordination
  - ► Leverage capabilities
  - Quality of Care

### Program Updates

- Soft Launch of IHPR 2.0 will begin April 3rd, 2023 and continue to May 1<sup>st</sup>, 2023.
  - Providers are encouraged to submit cases to Kepro during this period.
  - The Department will be monitoring the PARS to determine areas of improvement and opportunity during this period.
- Claims to the Fiscal Agent will not deny for lack of PAR until dates of service on/after May 1<sup>st</sup>, 2023.

### Trainings with Kepro

- Training began 2/21/23
- Trainings (in order they should be taken)
  - Intro to IHRP 2.0- completed
  - System Overview- completed
  - IHRP Benefit Specific Training- happening now
  - Q&A Sessions
  - Colorado Ordering Provider Training
- All trainings will be recorded and posted on the IHRP webpage, in addition to the live trainings

### Training Schedule

- Introduction to IHRP and Atrezzo
  - available online
- System Overview
  - available online
- Colorado Ordering Provider
  - coming soon
  - only available online

- IHRP benefit Specific Training
  - March 14, 2023 8:30am and 12pm
  - March 16, 2023, 7am, 12pm, 3pm
  - March 21, 2023, 8:30 am, 12pm, 5pm
  - March 22, 2023, 8:30am, 12pm, 3pm
- IHRP 2.0 Q&A Sessions
  - March 28, 2023, 8:30am, 12pm
  - March 30, 2023, 8:30am, 3pm
  - April 3, 2023, 7:00am, 12pm, 5pm
  - April 4, 2023, 8:30am, 12pm, 5pm
  - April 5, 2023, 8:30am, 12pm, 3pm

### Training Schedule

- Colorado Ordering Provider Training
  - Will not be offered live.
  - Quick pre-recorded training for busy providers to access when available.
- Kepro Resources for IHRP 2.0
  - 24-hour/365-days provider Atrezzo portal can be accessed at: www.portal.kepro.com
  - Provider Communication and Support email: <u>coproviderissue@kepro.com</u>

### FAQ Update

- Step 1 PARs for procedure and inpatient stay
  - Will remain as 2 different PAR submissions
  - Option for retro PAR for unplanned inpatient admissions

- IHRP 2.0 only for members with Medicaid as the primary payer
  - Excludes Medicare primary/Medicaid secondary patients
  - Excludes Commercial primary/Medicaid secondary patients
  - Excludes Third Party Liability patients
  - Excludes dually eligibility Medicare/Medicaid patients

### Resources

- HCPF IHRP Website https://hcpf.colorado.gov/IHRP
- Online resources are being updated always use the online version which is the most up-to-date.

#### Resources

- IHRP 2.0 FAQs
- IHRP 2.0 Stakeholder Information Bulletin
- · Post Admission Review Questionnaire
- Stakeholder Engagement Identification Form

### Resources

- Post Admission Review Questionnaire
  - Day 6 for select DRG groups
  - 30 day intervals for all patients

- How will you collect this info?
  - EHR assessment
  - EHR alerts
  - Google form
  - Excel spreadsheet

#### Resources

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- Post Admission Review Questionnaire
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### April JOC Schedule

Beginning April 6<sup>th</sup> JOC will occur weekly on Thursdays at 1pm.

#### **JOC Targeted Focus:**

- Soft Launch April 3<sup>rd</sup>, 2023
- Collaborate with hospitals regarding the functionality of IHRP 2.0
- Experiences with submitting PARs for Step 1.
- Experiences with submitting Post Admission Review Questionnaire for Step 2 and Step 3.





### Contact Info

Contact HCPF UM Team at:

hcpf\_um@state.co.us

Visit the IHRP 2.0 webpage at:

https://hcpf.Colorado.gov/IHRP

### Thank you!

## Next JOC is March 30<sup>th</sup>, 2023 at 1pm MST